

IN THE CIRCUIT COURT OF THE 11TH
JUDICIAL CIRCUIT IN AND FOR
MIAMI-DADE COUNTY, FLORIDA

In re:

COMPLEX BUSINESS LITIGATION
DIVISION

CRYSTAL CRUISES LLC, a California
limited liability company,

Case No. 2022-002742-CA-01
Lead Case

CRYSTAL HOLDINGS U.S., LLC, a
Delaware limited liability company,

Case No. 2022-002757-CA-01

CRYSTAL AIRCRUISES, LLC, a Florida
limited liability company, and

Case No. 2022-002758-CA-01

Assignors,
To:

(Jointly Administered Cases)

MARK C. HEALY,

Assignee.
_____ /

ASSIGNEE'S OBJECTION TO CLAIM OF LAKE FOREST TRAVEL

NOTICE OF OPPORTUNITY TO OBJECT AND REQUEST FOR HEARING

PLEASE TAKE NOTICE that, Pursuant to section 727.111(4), Florida Statutes, the assignee may disallow improper claims of creditors, and the Court may consider these actions without further notice or hearing unless a party in interest files an objection within 21 days from the date this paper is served. If you object to the relief requested in this paper, you must file your objection with the Clerk of the Court of Miami-Dade County at 73 W. Flagler Street, Room 133, Miami, FL 33130, and serve a copy on the assignee's attorney, Paul N. Mascia, Esq., Nardella & Nardella, PLLC, 135 W. Central Blvd., Ste. 300, Orlando, FL 32801, and any other appropriate person.

If you file and serve an objection within the time permitted, the Court shall schedule a hearing and notify you of the scheduled hearing.

If you do not file an objection within the time permitted, the assignee and the Court will presume that you do not oppose the granting of the relief requested in the paper.

COMES NOW, Mark C. Healy, Assignee in the above-captioned Assignment proceeding (the “Assignee”), pursuant to Section 727.113 and 727.109(4), files this Objection to Claim of Lake Forest Travel (“Lake Forest” or “Claimant”), and asserts as follows:

BACKGROUND

1. On February 10, 2022, the Crystal Cruises, LLC (the “Assignor”) executed and delivered, and the Assignee accepted, an irrevocable Assignment for the benefit of creditors to the Assignee (the “Assignment”). On February 11, 2022, a *Petition Commencing Assignment for the Benefit of Creditors* was filed by the Assignee for the Assignor, thereby commencing the following assignment for the benefit of creditors case pursuant to Chapter 727 of the Florida Statutes, in this Court: *In re Crystal Cruises LLC*, Case No. 2022-002742-CA-01 (the “Assignment Case”).

2. Prior to the Assignment, Assignor engaged in the business of travel and entertainment business, including operating ocean, river, and expedition cruises and conducting related activities around the world (the “Business”).

3. The Assignee's address and telephone number are c/o Paul N. Mascia, Esq., Nardella & Nardella, PLLC, 135 W. Central Boulevard, Orlando, Florida 32801 and (407) 966-2680.

4. Pursuant to § 727.112(2), *Florida Statutes*, all proofs of claims shall be filed by delivering the claims to the Assignee within 120 days from the filing of the Assignment.

5. In this case, all claims were required to be filed by June 11, 2022 (the “Bar Date”).

6. This Honorable Court has the power to allow or disallow claims against the estate and determine their priority. *See* § 727.109(4), *Florida Statutes*.

OBJECTION TO CLAIM

7. Lake Forest delivered Claim No. 822 in the amount of U.S. Dollars \$5,039.60 (the “Claim”) via U.S. Mail to the Assignee on April 18, 2022, a true and correct copy of which Claim is attached hereto as **Exhibit “A”**.

8. Assignee reviewed the documentation provided and Claim No. 822 is identical and duplicative to the Consumer Claim No. 4747 and is being paid out as a Consumer Claim. As such, Claim 822 is improper as a Vendor Claim and Assignee thereby objects to this Claim.

WHEREFORE, the Assignee respectfully requests the Court enter an order sustaining his Objection to Lake Forest’s Claim, DENYING the Claim in its entirety and granting any such further relief that this Court may deem just and proper.

DATED this 13th day of December 2023.

NARDELLA & NARDELLA, PLLC
Co-General Counsel for Assignee
135 W. Central Blvd., Ste. 300
Orlando, FL 32801
(407) 966-2680

By: /s/ Paul N. Mascia

Michael A. Nardella, Esq.

Florida Bar No. 051265

Paul N. Mascia, Esq.

Florida Bar No. 0489670

mnardella@nardellalaw.com

pmascia@nardellalaw.com

kcooper@nardellalaw.com

CERTIFICATE OF SERVICE

I **HEREBY CERTIFY** that a true and correct copy of the foregoing was served via the Florida Court's e-Filing Portal on December 13, 2023, which will serve upon all parties and interested persons of record in this action; on claimant Lake Forest Travel, One Westminster Place #300, Lake Forest, IL 60045; and via email to marylou@lakeforesttravel.com and cbl44@jud11.flcourts.org pursuant to CBL Rule 2.2.

By: /s/ Paul N. Mascia
Paul N. Mascia

EXHIBIT “A”

IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL CIRCUIT,
IN AND FOR MIAMI-DADE COUNTY, FLORIDA

In Re:

CRYSTAL CRUISES, LLC
a California Limited Liability company.

NOT VALID CONSUMER CLAIM #c4747

803

Assignor,

Case No.: 2022-002742 CA 01

To:

MARK C. HEALY,

Assignee,

RECEIVED
APR 18 2022

PROOF OF CLAIM

TO RECEIVE ANY DIVIDEND IN THIS PROCEEDING, YOU MUST COMPLETE THIS PROOF OF CLAIM AND DELIVER IT TO THE ASSIGNEE NO LATER THAN:

JUNE 11, 2022

THE ASSIGNEE'S NAME AND ADDRESS ARE AS FOLLOWS:

Mark C. Healy, Assignee
MICHAEL MOECKER & ASSOCIATES, INC.
1885 Marina Mile Blvd., Suite 106
Fort Lauderdale, FL 33315
(954) 252-1560 · (954) 252-2791 Fax No.
Info@Moecker.com

1. CREDITOR NAME (Your name):
ADDRESS:

Lake Forest Travel
One Westminister Place # 300
Lake Forest, FL

TELEPHONE NUMBER:
E-MAIL ADDRESS:

847-234-4940 - ⁶⁰⁰⁴⁵ Marylou@lakeforesttravel.com
Please be sure to notify us if you have a change of address.

2. BASIS FOR CLAIM:

- Goods Sold
- Services Performed
- Money Loaned
- Wages, Salaries and Compensations
- Taxes
- Shareholder
- Secured Creditor
- Other: _____

3. DATE DEBT WAS INCURRED:

Feb 11, 2021

4. AMOUNT OF CLAIM:

5039.60

5. SUPPORTING DOCUMENTS: **Attach copies of supporting documents**, such as promissory notes, purchase order, invoices, itemized statement of running accounts, court judgments, or evidence of security interests. If the documents are not available, explain. If the documents are voluminous, attach a summary.

6. SIGNATURE: Sign and print name and title, if any, of the creditor or other person authorized to file this claim:

DATED: 4-6-22

BY: Mary Calnin-Sek
Signature of Claimant or Representative

Mary Calnin-Sek Travel Agent
Print Name and Title Here



CRUISE RESERVATION NUMBER: 2286101

Guest Copy, Issued: Aug 03, 2021

LUXURY BAHAMAS ESCAPE
OCY210809-07
7 days on board Crystal Serenity
Roundtrip Miami, United States of America
August 09, 2021 through August 16, 2021

LAKE FOREST TRAVEL BUREAU
One Westminster Place
Suite 300
Lake Forest, IL, 60045
ATTN: Mary Lou

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS LAURA LOUISE MEDGYESY 8073 (B1) Deluxe Stateroom with Verandah
CRYSTAL SOCIETY #: 171489, CRYSTAL KEY: ETXKZ1

ONBOARD CREDITS

MS LAURA LOUISE MEDGYESY \$125 Onboard Credit

CRUISE LEVEL

MS LAURA LOUISE MEDGYESY 14 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	LAURA LOUISE MEDGYESY	TOTAL
Brochure Fare	\$8,398.00	\$8,398.00
2 For 1 Savings	-\$4,199.00	-\$4,199.00
Book Now Savings	-\$500.00	-\$500.00
Book Now Cruise Fare	\$3,699.00	\$3,699.00
Single Supplement	\$612.00	\$612.00
Air Savings	-\$500.00	-\$500.00
Best Available	-\$750.00	-\$750.00
Crystal Society Savings	-\$153.00	-\$153.00
Voucher	-\$201.86	-\$201.86
Cruise Fare After Discounts	\$2,706.14	\$2,706.14
Taxes, Fees And Port Charges	\$315.00	\$315.00
Your Crystal Cruise Fare	\$3,021.14	\$3,021.14

PAYMENTS AND BALANCE

Payment received \$3,021.14

Balance Due \$0.00

Penalty if cancelled \$2,706.14

CANCELLATION POLICY (PER PERSON)

Jul 31, 2021-Aug 07, 2021

100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

CRUISE PROTECTION

MS LAURA LOUISE MEDGYESY

Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7) or email airservices@crystalcruises.com

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION

Miami

12PM-3PM

Pier Name and Address

TBA

DEBARKATION

Miami

Pier Name and Address

TBA

CRUISE ITINERARY

A passport is required for all guests and must be valid for six months after the end of the cruise.

DATE	LOCATION	ARRIVE*	DEPART*	DOCKING MODE	DRESS CODE
Mon, Aug 09	Miami, United States of America	Embark from 12:00 PM	05:00 PM	Dock	Crystal Casual
Tue, Aug 10	Cockburn Town, San Salvador, Bahamas	01:00 PM	07:00 PM	Tender	Crystal Casual
Wed, Aug 11	Great Exuma Island, Bahamas	07:00 AM	07:00 PM	Tender	Crystal Casual
Thu, Aug 12	Clarence Town, Long Island, Bahamas	07:00 AM	06:00 PM	Tender	Crystal Casual
Fri, Aug 13	Cruising the Coast of Bahamas				Crystal Casual
Sat, Aug 14	Nassau, Bahamas	06:00 AM	07:00 PM	Dock	Crystal Casual
Sun, Aug 15	Bimini, Bahamas	08:00 AM	06:00 PM	Dock	Crystal Casual
Mon, Aug 16	Miami, United States of America	08:00 AM	Disembark AM/Morning	Dock	Crystal Casual

A "Crystal White Extravaganza" dance party featuring special entertainment will take place on one of the featured Crystal Casual nights. All white attire is suggested to help create a memorable evening.

CUSTOMIZE YOUR CRYSTAL EXPERIENCE AT THE PRIORITY CHECK-IN AND PLANNING CENTER

Crystal's Priority Check-in & Planning Center (PCPC) is available online until seven days prior to cruise departure date. Upon making final cruise payment and the initial online check-in process is complete, use this center to pre-reserve specialty dining evenings, Crystal Life Spa appointments, Crystal Destination Discoveries™ shore excursions, and more.

SHORE EXCURSIONS | CRYSTAL DESTINATION DISCOVERIES™

Tap your inner explorer to engage in enriching, active, and even leisurely shore excursions around the globe. With optional and complimentary options, Crystal's Destination Discoveries provide immersive exploration into the places you'll visit. You may also take advantage of Crystal Extended Land Programs and Hotel Programs before and after your cruise. Gain insight from our teams of local travel experts ashore and stay in some of the world's most luxurious properties—each selected for its location, level of service, ambience and attention to detail. Online reservations must be made on PCPC no later than August 02, 2021.

All Crystal Destination Discoveries™ are capacity-controlled, subject to availability and may be withdrawn or changed at any time without notice. Due to the current global health situation, certain elements of our established Crystal Destination Discoveries programming may not be fully available and/or may be altered at time of service. For all brand experiences – Ocean, River, Yacht and Expedition – guests wishing to explore a destination must participate in one of Crystal's organized shore excursions. All itineraries, ports, programs and policies are subject to change without notice at the discretion of Crystal. Crystal Cruises reserves the right to correct errors or omissions. © Crystal Cruises, LLC. For more information please visit Crystal Destination Discoveries Disclaimer page.

DINING | SPECIALTY RESTAURANTS

Our ships feature a tempting variety of open-seating dining options. In addition, aboard Crystal Symphony, Crystal Serenity and Crystal Endeavor guests may enjoy specialty dining at Umi Uma & Sushi Bar by Nobu Matsuhisa as well as Prego for Italian fare. Our specialty restaurants are meant to be enjoyed equally by all our guests. In order to ensure that each guest has a chance to dine at Prego and Umi Uma & The Sushi Bar at least once during their voyage, a maximum of one reservation per specialty restaurant will be confirmed per booking via PCPC. Please ensure your online reservations are made by August 02, 2021. All additional reservations or visits for these venues will be confirmed on board on a space-available basis for a nominal fee of \$30 per person.

Note: All Crystal Endeavor guests, as well as Crystal Symphony/Crystal Serenity guests in categories PH, SH and above are entitled to unlimited complimentary Specialty Restaurant reservations; however, the same one (1) PCPC pre-reservation per restaurant restriction as noted above will apply.

SPA | CRYSTAL LIFE SPA & SALON

The Crystal Life Spa and Salon offers a full-service menu of beauty and spa treatments for ladies and gentlemen, performed by professionals trained by the experts at Steiner Leisure. Featured services include haircuts, hairstyling, coloring, facials and skin analysis, teeth whitening, manicures and pedicures, and classic barbershop services for men.

The Crystal Life Spa and Salon is open every day of the cruise and online reservations must be made no later than August 02, 2021.

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Marylou Calnin-Sek

From: Szekeres, Carolyn <CSzekeres@crystalcruises.com>
Sent: Thursday, February 11, 2021 7:47 PM
To: Marylou Calnin-Sek
Subject: RE: FCC for Medgyesy

Hi Mary Lou,

Guest Laura Medgyesy has \$5,039.60 in Future Cruise Credit from her sailing 01/13/2020, bk #2136801.

This credit should be used on a booking by April 30, 2021 for a sailing before 12/31/2022.

If you need assistance please contact me.

Warm regards,

Carolyn Szekeres

Strategic Business Development Manager TX, OK, LA, NE, KS, MO, IA, MN, WI, IL, IN, VT, ME, NH
C: 310- 988-0949

Sales Support Specialist Vanessa Holloway vholloway@crystalcruises.com
salesupport@crystalcruises.com or 1-800-446-6620 ext: 6

Additional information to assist you faster:

ressupport@crystalcruises.com – pre cruise assistance with bookings

guestrelations2@crystalcruises.com – post cruise assistance

crystalgroups@crystalcruises.com – group inquiries

onboardgstsvcs@crystalcruises.com – pre and post cruise, onboard guest services

tripprotection@crystalcruises.com – Allianz questions on cancelled voyage

From: Marylou Calnin-Sek <marylou@lakeforesttravel.com>
Sent: Thursday, February 11, 2021 3:02 PM
To: Szekeres, Carolyn <CSzekeres@crystalcruises.com>
Subject: RE: FCC for Medgyesy

**WARNING: This email originated outside Crystal Cruises from: ;
DO NOT click links or attachments unless you recognize the sender and know the content is safe.**

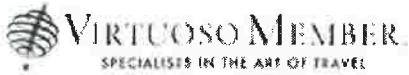
Hi Carolyn,

Would you be able to send me something that I could send on to my client? I can't read this so they would have a hard time as well.

Thanks,
Mary Lou

Marylou Calnin-Sek | Travel Consultant

Lake Forest Travel Bureau, Inc. | marylou@lakeforesttravel.com | 847.234.4940
 One Westminster Place, Suite 300
 Lake Forest, IL 60045



Our office hours are Mon- Thurs, 9AM- 3PM -Friday, 9AM-1PM

Beginning on Oct 1, 2021, TSA will enforce the federally-mandated REAL ID requirements on all domestic travel. For details by state, visit <https://www.dhs.gov/real-id>.

*Four Seasons Preferred Partner/Peninsula Pen Club
 Abercrombie & Kent 100 Club/Ritz Carlton Stars
 Mandarin Oriental Fan Club/Beimond Bellini/Pearl Oetker Hotels*

From: Szekeres, Carolyn <CSzekeres@crystalcruises.com>
Sent: Wednesday, February 10, 2021 6:19 PM
To: Marylou Calnin-Sek <marylou@lakeforesttravel.com>
Subject: FCC for Medgyesy

Hi Mary Lou,

I have your FCC from last year's cruise. I wanted to bring it to your attention because the "book by" date is April 30. Please let me know if you need any assistance with this, when they are ready to make a future booking.

2/10/2021 3:13:24 PM

Coupon ID	Crystal Soc Nbr	CP Total Amount	CP Balance Amount	Redeemed Status	Source BK	Cruise	Cruise Dt	Experience	Book From Dt	Book By Dt	Sail By Dt	C
512252	171489	\$5,039.60	\$5,039.60	Not Redeemed	2136801	OCS2001 13-32	01/13/2020	Ocean	02/18/2020	04/30/2021	4/30/2021	M

Warm regards,

Carolyn Szekeres
 Strategic Business Development Manager TX, OK, LA, NE, KS, MO, IA, MN, WI, IL, IN, VT, ME, NH
 C: 310- 988-0949
 Sales Support Specialist Vanessa Holloway vholloway@crystalcruises.com
salesupport@crystalcruises.com or 1-800-446-6620 ext: 6

Additional information to assist you faster:
ressupport@crystalcruises.com – pre cruise assistance with bookings
guestrelations2@crystalcruises.com – post cruise assistance
crystalgroups@crystalcruises.com – group inquiries

onboardgstsvcs@crystalcruises.com – pre and post cruise, onboard guest services
tripprotection@crystalcruises.com – Allianz questions on cancelled voyage



CRYSTAL®

This e-mail and any accompanying attachments contain confidential information and may be privileged. It is intended solely for the addressee(s). If you are not the named addressee(s), you may not use, review, disclose, forward, retain or copy any part of the document received. If you have received this email and any accompanying attachments in error, please notify the sender or compliance@crystalcruises.com by e-mail immediately and delete the email and all copies from your system. Internet communications cannot be guaranteed to be timely, secure, error-free or virus-free. Crystal Cruises, LLC and its direct or indirect subsidiaries and associated companies do not accept liability for any errors or omissions or for any loss or damage arising from this e-mail transmission or from any use of this email or its attachments.



CRUISE RESERVATION NUMBER: 2307884

*Booked Onboard, Amenity Voyage
Guest Copy , Issued: Nov 30, 2021*

ABC ISLANDS & ST. BARTS DISCOVERY
OCY220130-10
10 days on board Crystal Serenity
*Aruba/Oranjestad to San Juan
January 30, 2022 through February 09, 2022*

LAKE FOREST TRAVEL BUREAU
One Westminster Place
Suite 300
Lake Forest, IL, 60045
ATTN: Mary Lou

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract.**

Crystal requires that all guests who are eligible for the COVID-19 vaccine to be fully inoculated at least 14 days prior to boarding the ship (including those sailing out of Florida). This update is in line with the company's policy for other departure ports in the U.S. and around the world. Travelers unable to show proof of vaccination will be unable to sail.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

More important information can be found in the digital Vacation Guide including destination travel protocols, before-you-go travel preparations, onboard health and safety practices and protocols designed to protect you on your shoreside excursions.

GUESTS / STATEROOM

MS LAURA LOUISE MEDGYESY
CRYSTAL SOCIETY #: 171489, CRYSTAL KEY: KEFGY1

8017 (B3) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS LAURA LOUISE MEDGYESY

15 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	LAURA LOUISE MEDGYESY	TOTAL
Brochure Fare	\$9,898.00	\$9,898.00
2 For 1 Savings	-\$4,949.00	-\$4,949.00
Book Now Savings	-\$1,000.00	-\$1,000.00
Book Now Cruise Fare	\$3,949.00	\$3,949.00
Single Supplement	\$1,580.00	\$1,580.00
Crystal Society Savings	-\$138.00	-\$138.00
Onboard Discount	-\$138.00	-\$138.00
Voucher	-\$5,039.60	-\$5,039.60
Cruise Fare After Discounts	\$213.40	\$213.40
Taxes, Fees And Port Charges	\$550.00	\$550.00
Your Crystal Cruise Fare	\$763.40	\$763.40

PAYMENTS AND BALANCE

Payment received \$763.40
 Balance Due \$0.00
 Penalty if cancelled \$1,412.75

CANCELLATION POLICY (PER PERSON)

Dec 01, 2021-Dec 30, 2021	25%
Dec 31, 2021-Jan 22, 2022	50%
Jan 23, 2022-Jan 30, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

CRUISE PROTECTION

MS LAURA LOUISE MEDGYESY

Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7) or email airservices@crystalcruises.com

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION
Aruba/Oranjestad

DEBARKATION
San Juan

Pier Name and Address
TBA

Pier Name and Address
TBA

CRUISE ITINERARY

A passport is required for all guests and must be valid for six months after the end of the cruise.

DATE	LOCATION	ARRIVE*	DEPART*	DOCKING MODE	DRESS CODE
Sun, Jan 30	Aruba/Oranjestad, Aruba	Embark from 12:00 PM	05:00 PM	Dock	Crystal Casual
	Curacao/Willemstad, Curaçao	10:00 PM	Overnight	Dock	Crystal Casual
Mon, Jan 31	Curacao/Willemstad, Curaçao		10:00 PM	Dock	Crystal Casual
Tue, Feb 01	Bonaire/Kralendijk, Bonaire, Sint Eustatius and Saba	07:00 AM	06:00 PM	Dock	Crystal Casual
Wed, Feb 02	Cruising the Caribbean Sea				Black Tie Optional
Thu, Feb 03	Scarborough, Trinidad and Tobago	08:00 AM	06:00 PM	Dock	Crystal Casual
Fri, Feb 04	Trinidad/Port-of-Spain, Trinidad and Tobago	07:00 AM	06:00 PM		Crystal Casual
Sat, Feb 05	Grenada/St George's, Grenada	08:00 AM	05:00 PM	Dock	Crystal Casual
Sun, Feb 06	Pointe-à-Pitre, Guadeloupe	08:00 AM	10:00 PM	Dock	Crystal Casual
Mon, Feb 07	Roseau, Dominica	08:00 AM	06:00 PM		Crystal Casual
Tue, Feb 08	St. Barts/Gustavia, Saint Barthélemy	07:30 AM	06:00 PM	Tender	Crystal Casual
Wed, Feb 09	San Juan, Puerto Rico	08:00 AM	Disembark AM/Morning	Dock	Crystal Casual

A "Crystal White Extravaganza" dance party featuring special entertainment will take place on one of the featured Crystal Casual nights. All white attire is suggested to help create a memorable evening.

CUSTOMIZE YOUR CRYSTAL EXPERIENCE AT THE PRIORITY CHECK-IN AND PLANNING CENTER

Crystal's Priority Check-in & Planning Center (PCPC) is available online until seven days prior to cruise departure date. Upon making final cruise payment and the initial online check-in process is complete, use this center to pre-reserve specialty dining evenings, Crystal Life Spa appointments, Crystal Destination Discoveries™ shore excursions, and more.

SHORE EXCURSIONS | CRYSTAL DESTINATION DISCOVERIES™

Tap your inner explorer to engage in enriching, active, and even leisurely shore excursions around the globe. With optional and complimentary options, Crystal's Destination Discoveries provide immersive exploration into the places you'll visit. You may also take advantage of Crystal Extended Land Programs and Hotel Programs before and after your cruise. Gain insight from our teams of local travel experts ashore and stay in some of the world's most luxurious properties—each selected for its location, level of service, ambience and attention to detail. Online reservations must be made on PCPC no later than January 23, 2022.

All Crystal Destination Discoveries™ are capacity-controlled, subject to availability and may be withdrawn or changed at any time without notice. Due to the current global health situation, certain elements of our established Crystal Destination Discoveries programming may not be fully available and/or may be altered at time of service. For all brand experiences – Ocean, River, Yacht and Expedition – guests wishing to explore a destination must participate in one of Crystal's organized shore excursions. All itineraries, ports, programs and policies are subject to change without notice at the discretion of Crystal. Crystal Cruises reserves the right to correct errors or omissions. © Crystal Cruises, LLC. For more information please visit Crystal Destination Discoveries Disclaimer page.

DINING | SPECIALTY RESTAURANTS

Our ships feature a tempting variety of open-seating dining options. In addition, aboard Crystal Symphony, Crystal Serenity and Crystal Endeavor guests may enjoy specialty dining at Umi Uma & Sushi Bar as well as Prego for Italian fare. Our specialty restaurants are meant to be enjoyed equally by all our guests. In order to ensure that each guest has a chance to dine at Prego and Umi Uma & The Sushi Bar at least once during their voyage, a maximum of one reservation per specialty restaurant will be confirmed per booking via PCPC.

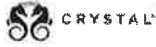
Please ensure your online reservations are made by January 23, 2022. All additional reservations or visits for these venues will be confirmed on board on a space-available basis for a nominal fee of \$30 per person.

Note: All Crystal Endeavor guests, as well as Crystal Symphony/Crystal Serenity guests in categories PH, SH and above are entitled to unlimited complimentary Specialty Restaurant reservations; however, the same one (1) PCPC pre-reservation per restaurant restriction as noted above will apply.

SPA | CRYSTAL LIFE SPA & SALON

The Crystal Life Spa and Salon offers a full-service menu of beauty and spa treatments for ladies and gentlemen, performed by professionals trained by the experts at Steiner Leisure. Featured services include haircuts, hairstyling, coloring, facials and skin analysis, teeth whitening, manicures and pedicures, and classic barbershop services for men.

The Crystal Life Spa and Salon is open every day of the cruise and online reservations must be made no later than January 23, 2022.



PAYMENT CONFIRMATION

CRUISE RESERVATION NUMBER: 2307884

*Booked Onboard, Amenity Voyage
Issued: Nov 30, 2021*

ABC ISLANDS & ST. BARTS DISCOVERY
OCY220130-10
10 days on board Crystal Serenity
Aruba/Oranjestad to San Juan
January 30, 2022 through February 09, 2022

LAKE FOREST TRAVEL BUREAU
One Westminster Place
Suite 300
Lake Forest, IL, 60045
ATTN: Mary Lou

CRUISE PAYMENTS (U.S. DOLLARS)

DATE	AMOUNT	PAYMENT TYPE	TRANS TYPE	CREDIT CARD NUMBER	CREDIT CARD TYPE
11/30/21	-\$107.05	Credit Card	Refund (Pending)	414720xxxxxx9474	VISA
11/23/21	\$770.45	Credit Card		414720xxxxxx9474	VISA
08/15/21	\$100.00				

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