

IN THE CIRCUIT COURT OF THE 11TH
JUDICIAL CIRCUIT IN AND FOR
MIAMI-DADE COUNTY, FLORIDA

In re:

COMPLEX BUSINESS LITIGATION
DIVISION

CRYSTAL CRUISES LLC, a California
limited liability company,

Case No. 2022-002742-CA-01
Lead Case

CRYSTAL HOLDINGS U.S., LLC, a
Delaware limited liability company,

Case No. 2022-002757-CA-01

CRYSTAL AIRCRUISES, LLC, a Florida
limited liability company, and

Case No. 2022-002758-CA-01

Assignors,
To:

(Jointly Administered Cases)

MARK C. HEALY,

Assignee.
_____ /

ASSIGNEE'S OBJECTION TO CLAIM OF DESTINATION WORLD TRAVEL

NOTICE OF OPPORTUNITY TO OBJECT AND REQUEST FOR HEARING

PLEASE TAKE NOTICE that, Pursuant to section 727.111(4), Florida Statutes, the assignee may disallow improper claims of creditors, and the Court may consider these actions without further notice or hearing unless a party in interest files an objection within 21 days from the date this paper is served. If you object to the relief requested in this paper, you must file your objection with the Clerk of the Court of Miami-Dade County at 73 W. Flagler Street, Room 133, Miami, FL 33130, and serve a copy on the assignee's attorney, Paul N. Mascia, Esq., Nardella & Nardella, PLLC, 135 W. Central Blvd., Ste. 300, Orlando, FL 32801, and any other appropriate person.

If you file and serve an objection within the time permitted, the Court shall schedule a hearing and notify you of the scheduled hearing.

If you do not file an objection within the time permitted, the assignee and the Court will presume that you do not oppose the granting of the relief requested in the paper.

COMES NOW, Mark C. Healy, Assignee in the above-captioned Assignment proceeding (the “Assignee”), pursuant to Section 727.113 and 727.109(4), files this Objection to Claim of Interexpress S.A. (“Interexpress” or “Claimant”), and asserts as follows:

BACKGROUND

1. On February 10, 2022, the Crystal Cruises, LLC (the “Assignor”) executed and delivered, and the Assignee accepted, an irrevocable Assignment for the benefit of creditors to the Assignee (the “Assignment”). On February 11, 2022, a *Petition Commencing Assignment for the Benefit of Creditors* was filed by the Assignee for the Assignor, thereby commencing the following assignment for the benefit of creditors case pursuant to Chapter 727 of the Florida Statutes, in this Court: *In re Crystal Cruises LLC*, Case No. 2022-002742-CA-01 (the “Assignment Case”).

2. Prior to the Assignment, Assignor engaged in the business of travel and entertainment business, including operating ocean, river, and expedition cruises and conducting related activities around the world (the “Business”).

3. The Assignee's address and telephone number are c/o Paul N. Mascia, Esq., Nardella & Nardella, PLLC, 135 W. Central Boulevard, Orlando, Florida 32801 and (407) 966-2680.

4. Pursuant to § 727.112(2), *Florida Statutes*, all proofs of claims shall be filed by delivering the claims to the Assignee within 120 days from the filing of the Assignment.

5. In this case, all claims were required to be filed by June 11, 2022 (the “Bar Date”).

6. This Honorable Court has the power to allow or disallow claims against the estate and determine their priority. *See* § 727.109(4), *Florida Statutes*.

OBJECTION TO CLAIM

7. DWT delivered Claim No. 1589 in the amount of U.S. Dollars \$90,567.08 (the “Claim”) via email to the Assignee on April 20, 2022, a true and correct copy of which Claim is attached hereto as **Exhibit “A”**.

8. Assignee has reviewed the claim and all documentation provided by the Claimant. DWT’s is a travel agency attempting to collect commissions on fees not paid by the consumer, therefore not collectible by DWT or allowed. Assignee objects to \$58,388.50 of the claim. The remainder of the claim, \$33,178.55 is supported by the documentation and as such, Assignee agrees to allow.

WHEREFORE, the Assignee respectfully requests the Court enter an order sustaining his Objection to Ruis’ Claim, DENYING \$58,388.50 of the Claim allowing only \$33,178.55 and granting any such further relief that this Court may deem just and proper.

DATED this 20th day of December 2023.

NARDELLA & NARDELLA, PLLC
Co-General Counsel for Assignee
135 W. Central Blvd., Ste. 300
Orlando, FL 32801
(407) 966-2680

By: /s/ Paul N. Mascia
Michael A. Nardella, Esq.
Florida Bar No. 051265
Paul N. Mascia, Esq.
Florida Bar No. 0489670
mnardella@nardellalaw.com
pmascia@nardellalaw.com
kcooper@nardellalaw.com

CERTIFICATE OF SERVICE

I **HEREBY CERTIFY** that a true and correct copy of the foregoing was served via the Florida Court's e-Filing Portal on December 20, 2023, which will serve upon all parties and interested persons of record in this action; on claimant Destination World Travel, P.O. Box 2040 South Plympton, South Australia 5038; and via email to info@destinationworld.com.au and cbl44@jud11.flcourts.org pursuant to CBL Rule 2.2.

By: /s/ Paul N. Mascia
Paul N. Mascia

EXHIBIT “A”

1589

IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL CIRCUIT,
IN AND FOR MIAMI-DADE COUNTY, FLORIDA

In Re:

CRYSTAL CRUISES, LLC
a California Limited Liability company.

Assignor,

Case No.: 2022-002742 CA 01

To:

MARK C. HEALY,

Assignee,

PROOF OF CLAIM

TO RECEIVE ANY DIVIDEND IN THIS PROCEEDING, YOU MUST COMPLETE THIS PROOF OF CLAIM AND DELIVER IT TO THE ASSIGNEE NO LATER THAN:
JUNE 11, 2022
THE ASSIGNEE'S NAME AND ADDRESS ARE AS FOLLOWS:
Mark C. Healy, Assignee
MICHAEL MOECKER & ASSOCIATES, INC.
1885 Marina Mile Blvd., Suite 106
Fort Lauderdale, FL 33315
(954) 252-1560 · (954) 252-2791 Fax No.
Info@Moecker.com

- CREDITOR NAME (Your name): DESTINATION WORLD TRAVEL
ADDRESS: P.O. BOX 2040, SOUTH PLYMPTON
SOUTH AUSTRALIA 5038
TELEPHONE NUMBER: 161 8 8293 6988
E-MAIL ADDRESS: info@destinationworld.com.au
Please be sure to notify us if you have a change of address.
- BASIS FOR CLAIM: total clm amt \$90,567.08
 Goods Sold Wages, Salaries and Compensations Secured Creditor
 Services Performed Taxes
 Money Loaned Shareholder Other: COMMISSION
- DATE DEBT WAS INCURRED: FROM 07 JUN 2020 ONWARDS
VARIOUS - AS PER ATTACHMENTS
- AMOUNT OF CLAIM: \$USD 84,611.97 + \$AUD 8298.57 = \$5,955.08
- SUPPORTING DOCUMENTS: Attach copies of supporting documents, such as promissory notes, purchase order, invoices, itemized statement of running accounts, court judgments, or evidence of security interests. If the documents are not available, explain. If the documents are voluminous, attach a summary.
- SIGNATURE: Sign and print name and title, if any, of the creditor or other person authorized to file this claim:
DATED: 10 JUL 2022
ORIGINALLY SUBMITTED CLAIM + SUPPORTING DOCUMENTS ON 20 APR 2022
BY: Judith
Signature of Claimant or Representative
JUDITH HARDS / OWNER MANAGER
Print Name and Title Here



TOTAL CLAIM AMT
US \$90,567.05



1885 Marina Mile Blvd., Suite 103, Fort Lauderdale, FL 33315
 Phone: 954-252-1560 -Fax: 954-252-2791

From: Destination World Travel Australia <info@destinationworld.com.au>
Sent: Friday, July 08, 2022 6:30 AM
To: Norma Castellon <ncastellon@moecker.com>
Subject: PROOF OF CLAIM - CRYSTAL CRUISES - DESTINATION WORLD TRAVEL

Dear Norma,
 I have compressed the files in the attachments as requested, and have summarised our claim below.

FYI: Crystal ran 2 accounts for our company. The majority of bookings were paid in \$USD and commission is owed in \$USD, with a smaller account for funds paid in Australian dollar with commission owing in \$AUD. We are owed commission for 3 group tours (\$USD) which are detailed in the attachments and in the summary below. We are also owed commission for a number of individual bookings and have separated those paid in \$USD from those paid in \$AUD.

Supporting documentation/invoices reflecting payment received by Crystal are in each compressed PDF file attached, and a list of all claims can be accessed in the attached zip file.

PROOF OF CLAIM SUBMITTED 20 APRIL,2022

DESTINATION WORLD TRAVEL TOTAL CLAIM IN USD \$84,611.97 + CLAIM IN AUD \$8,298.57

- GROUP # 35001 07 JUN, 2020
 OCS200607-12 LISBON/LONDON \$USD 18,565.30

- GROUP # 47109 08 MARCH, 2021
 OCS210308-14 MOMBASA/CAPETOWN \$USD 14,934.45

- GROUP # 54041 08 NOVEMBER, 2022
 OCS221108-21 LISBON/ATHENS \$USD 28,352.36

- INDIVIDUAL /NON GROUP \$USD 22,759.86

LIST OF PASSENGERS WITH BOOKING DETAILS
 ATTACHED TO CLAIM

- INDIVIDUAL/NON GROUP

\$AUD 8,298.57

**LIST OF PASSENGERS WITH BOOKING DETAILS
ATTACHED TO CLAIM**

Regards,
Judith

Judith Hards
Destination World Travel
Lic TTA 156054
incorporating Singles Travel Connections
www.singlestravel.com.au
www.destinationworld.com.au
Ph: 08 8293 6988

Hi Judith - Please combine the four claims into one single claim. WE need the claim amount to be the total owed by Crystal to Destination World travel. Please resubmit directly to me by email including the supporting documents in order to file your claim. Your claim HAS NOT BEEN FILED.

Norma Castellon

**MICHAEL
MOECKER**
& ASSOCIATES INC

Hi

1885 Marina Mile Blvd., Suite 103, Fort Lauderdale, FL 33315
Phone: 954-252-1560 -Fax: 954-252-2791

Group Individual Reservation Invoice (USD)

Booking #	Name	Cruise Fare before Discounts	Discounts	Cruise Fare after Discounts	Port Charges	Insurance	Air	Hotel Fare	Total	Cruise Comm.	Insurance Comm.	Hotel Comm.	Comm Total	Net	Invoice Paid	Gross Balance
2154369	Katherine Griffin	14,563.00	-7,709.00	6,854.00	576.00	0.00	0.00	0.00	7,430.00	342.70	0.00	0.00	342.70	7,087.30	7,430.00	0.00
		14,563.00	-7,709.00	6,854.00	576.00	0.00	0.00	0.00	7,430.00	342.70	0.00	0.00	342.70	7,087.30	7,430.00	0.00
2155234	Teresa Gastevich	15,958.00	-8,307.00	7,651.00	576.00	0.00	0.00	0.00	8,227.00	382.55	0.00	0.00	382.55	7,844.45	7,844.45	0.00
		15,958.00	-8,307.00	7,651.00	576.00	0.00	0.00	0.00	8,227.00	382.55	0.00	0.00	382.55	7,844.45	7,844.45	0.00
2164556	Judith Smith	11,803.00	-6,428.00	5,375.00	576.00	0.00	0.00	0.00	5,951.00	806.25	0.00	0.00	806.25	5,144.75	5,262.05	-138.00
		11,803.00	-6,428.00	5,375.00	576.00	0.00	0.00	0.00	5,951.00	806.25	0.00	0.00	806.25	5,144.75	5,262.05	-138.00
2164557	Ann Bell	11,803.00	-6,428.00	5,375.00	576.00	0.00	0.00	0.00	5,951.00	806.25	0.00	0.00	806.25	5,144.75	5,951.00	0.00
		11,803.00	-6,428.00	5,375.00	576.00	0.00	0.00	0.00	5,951.00	806.25	0.00	0.00	806.25	5,144.75	5,951.00	0.00
2164560	Robyn Bailey	15,958.00	-8,111.00	7,847.00	576.00	0.00	0.00	0.00	8,423.00	1,177.05	0.00	0.00	1,177.05	7,245.95	8,423.00	0.00
		15,958.00	-8,111.00	7,847.00	576.00	0.00	0.00	0.00	8,423.00	1,177.05	0.00	0.00	1,177.05	7,245.95	8,423.00	0.00
2165261	Elizabeth Stockdale	11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,814.00	0.00
		11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,814.00	0.00
2171395	Ann Shapiro	11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,028.30	0.00
		11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,028.30	0.00
2171401	Vivienne Farber	11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,028.30	0.00
		11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,028.30	0.00
2172497	Pauline Amos	11,803.00	-7,597.00	4,206.00	576.00	0.00	0.00	0.00	4,782.00	630.90	0.00	0.00	630.90	4,151.10	4,782.00	0.00
		11,803.00	-7,597.00	4,206.00	576.00	0.00	0.00	0.00	4,782.00	630.90	0.00	0.00	630.90	4,151.10	4,782.00	0.00
2181692	Brian Hards Judith Hards	13,598.00 13,598.00 27,196.00	-8,133.00 -8,133.00 -16,266.00	5,465.00 5,465.00 10,930.00	576.00 576.00 1,152.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	6,041.00 6,041.00 12,082.00	819.75 819.75 1,639.50	0.00 0.00 0.00	0.00 0.00 0.00	1,639.50	10,442.50	10,442.50	0.00
2185015	Virginia Mace	15,958.00	-8,106.00	7,852.00	576.00	0.00	0.00	0.00	8,428.00	1,177.80	0.00	0.00	1,177.80	7,250.20	7,250.20	0.00
		15,958.00	-8,106.00	7,852.00	576.00	0.00	0.00	0.00	8,428.00	1,177.80	0.00	0.00	1,177.80	7,250.20	7,250.20	0.00
2185155	Robyn Morrison	11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,028.30	0.00
		11,803.00	-6,565.00	5,238.00	576.00	0.00	0.00	0.00	5,814.00	785.70	0.00	0.00	785.70	5,028.30	5,028.30	0.00
2185172	Jeffrey Jarratt Susan Jarratt	13,598.00 13,598.00 27,196.00	-7,846.00 -7,846.00 -15,692.00	5,752.00 5,752.00 11,504.00	576.00 576.00 1,152.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	6,328.00 6,328.00 12,656.00	862.80 862.80 1,725.60	0.00 0.00 0.00	0.00 0.00 0.00	1,725.60	10,930.40	10,930.40	0.00
2185677	Kelvin Smith	11,803.00	-6,149.00	5,654.00	576.00	0.00	0.00	0.00	6,230.00	848.10	0.00	0.00	848.10	5,381.90	5,381.90	0.00
		11,803.00	-6,149.00	5,654.00	576.00	0.00	0.00	0.00	6,230.00	848.10	0.00	0.00	848.10	5,381.90	5,381.90	0.00
2187017	Sarah Bellmaine	15,958.00	-7,699.00	8,259.00	576.00	0.00	0.00	0.00	8,835.00	1,238.85	0.00	0.00	1,238.85	7,596.15	8,835.00	0.00
		15,958.00	-7,699.00	8,259.00	576.00	0.00	0.00	0.00	8,835.00	1,238.85	0.00	0.00	1,238.85	7,596.15	8,835.00	0.00
2188579	Robyn Simms	15,958.00	-7,905.00	8,053.00	576.00	0.00	0.00	0.00	8,629.00	1,207.95	0.00	0.00	1,207.95	7,421.05	7,421.05	0.00
		15,958.00	-7,905.00	8,053.00	576.00	0.00	0.00	0.00	8,629.00	1,207.95	0.00	0.00	1,207.95	7,421.05	7,421.05	0.00
2206203	Margaret Drury	11,803.00	-6,428.00	5,375.00	576.00	0.00	0.00	0.00	5,951.00	806.25	0.00	0.00	806.25	5,144.75	5,144.75	0.00
		11,803.00	-6,428.00	5,375.00	576.00	0.00	0.00	0.00	5,951.00	806.25	0.00	0.00	806.25	5,144.75	5,144.75	0.00
2211532	Helen Tulloch	11,803.00	-6,290.00	5,513.00	576.00	0.00	0.00	0.00	6,089.00	826.95	0.00	0.00	826.95	5,262.05	5,262.05	0.00
		11,803.00	-6,290.00	5,513.00	576.00	0.00	0.00	0.00	6,089.00	826.95	0.00	0.00	826.95	5,262.05	5,262.05	0.00
2219182	Myrna Sabel	11,803.00	-6,431.00	5,372.00	576.00	0.00	0.00	0.00	5,948.00	805.80	0.00	0.00	805.80	5,142.20	5,142.20	0.00
		11,803.00	-6,431.00	5,372.00	576.00	0.00	0.00	0.00	5,948.00	805.80	0.00	0.00	805.80	5,142.20	5,142.20	0.00
Total:		278,578.00	-151,806.00	126,772.00	12,096.00	0.00	0.00	0.00	138,868.00	17,565.30	0.00	0.00	17,565.30	121,302.70	126,401.45	-138.00

Statement of Account

Page 2 of 3

Prepared for
BRIAN T HARDS
DESTINATION WORLD TRAVEL
ABN: 69002193193

Membership Number
XXXX-XXXXXX-71000

Date
May 12, 2019

Details

Foreign Spending

New Transactions for BRIAN T HARDS

Card Number XXXX-XXXXXX-71000

Date	Description	Amount
April 21	INTERNODE P/L ADELAIDE ABN 82052008581	92.35
May 1	CRYSTAL CRUISES, LLC 05 MIAMI Reference: 556078	1,464.93
AUD 1,464.93 includes conversion commission of AUD 42.67		
Total of new transactions for BRIAN T HARDS		1,557.28

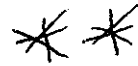
destinationworld@internode.on.net

From: Sales, Crystal Australia & New Zealand <sales.anz@crystalcruises.com>
Sent: Wednesday, 1 May 2019 14:02
To: Destination World - Judith
Cc: Reid, Amber
Subject: RE: New group OCS200607-12 and OCS200920-21
Attachments: image001.jpg; image002.jpg

Hi Judith,

Thank you for your email.

~~~~ Please note I have now charged the allocation deposit of US\$1,000 for group 35001.



Group 35002 has now also been cancelled.

Many thanks,
Kimberley

Kimberley McIntosh
Sales & Marketing Coordinator
Australia & New Zealand

Suite 2, Level 16, 6 O'Connell Street
Sydney NSW 2000

T: 1300 059 263 (LOCAL CALL AUSTRALIA) 0800 600 108 (TOLL FREE NEW ZEALAND)
T: 61 2 8074 6500

From: Destination World - Judith <destinationworld@internode.on.net>
Sent: Tuesday, 30 April 2019 4:35 PM
To: Sales, Crystal Australia & New Zealand <sales.anz@crystalcruises.com>
Subject: RE: New group OCS200607-12 and OCS200920-21

Dear Amber,

Credit card authorisation for group deposit on LIS/LON cruise is attached. Please cancel allocation held for OCS200920-21

Regards,
Judith

Judith Hards
Destination World Travel
Lic TTA 156054
incorporating Singles Travel Connections



Destination World Travel

Inc. Singles Travel Connections
Lic. TTA 156054

P O Box 2040,
South Plympton S.A. 5038
Ph: 08 8293 6988

Email: destinationworld@internode.on.net
Website: www.singlestravel.com.au

GROUP #47109 OCS210308-14 MOMBASA/CAPETOWN

BOOKING #	NAME	COMMISSION \$USD
2210146	HARDS/BRIAN & JUDITH	\$1823.70
2229585	ARTHUR/KERI	\$997.95
2210147	BAILEY/ROBYN	\$1367.85
2210153	BELL/ANN	\$997.95
2211948	DRURY/MARGARET	\$972.30
2211547	HICKSON/ROBERT	\$1023.60
2210151	LO/CHERYL	\$997.95
2210154	MACE/VIRGINIA	\$1367.85
2230265	MURRAY/KATHERINE	\$1023.60
2210404	POCKNALL/HEATHER	\$997.95
2210150	RYAN/LORRAINE	\$1023.60
2210156	SMITH/JUDITH	\$1367.85
2229584	WALSH/DIANNE	\$972.30
TOTAL COMMISSION OUTSTANDING FOR GROUP # 47109		\$USD 14,934.45



CRUISE RESERVATION NUMBER: 2210146
BOOKED ONBOARD

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 06/11/2020

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding **Guest Ticket Contract**.

Guests / Stateroom

Mr Brian Hards
Crystal Society #: 347138

8023 (B2)
Deluxe Forward Stateroom with Verandah

Crystal Key: W6BGN1

Mrs Judith Hards
Crystal Society #: 310542

8023 (B2)
Deluxe Forward Stateroom with Verandah

Crystal Key: W6BGN2

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.

Surname Guest 1: HARDS

Surname Guest 2: HARDS

Cruise Fare Calculation (USD)

	Brian Hards	Judith Hards	Total
Regular Cruise Fare	\$8,799.00	\$8,799.00	\$17,598.00
Book Now Savings	-\$2,400.00	-\$2,400.00	-\$4,800.00
Book Now Cruise Fare	\$6,399.00	\$6,399.00	\$12,798.00
Crystal Society Savings	-\$160.00	-\$160.00	-\$320.00
Onboard Discount	-\$160.00	-\$160.00	-\$320.00
Cruise Fare After Discounts	\$6,079.00	\$6,079.00	\$12,158.00
Taxes, Fees And Port Charges	\$700.00	\$700.00	\$1,400.00
Your Client's Crystal Cruise Fare	\$6,779.00	\$6,779.00	\$13,558.00

Payments and Balance

Payment received \$3,589.50
 Net Balance Due \$8,144.80
 Gross Balance Due \$9,968.50

Payment Schedule

FIRST DEPOSIT of \$3,389.50 due on Oct 12, 2019
 FINAL PAYMENT of \$10,168.50 due on Oct 09, 2020
 Penalty if cancelled \$400.00

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE? You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

Commission Information (U.S. Dollars)

SAVINGS	-\$2,639.70
BOOK NOW	-\$720.00
CRUISE FARE	\$5,279.40
CRYSTAL SOCIETY	-\$48.00
ONBOARD	-\$48.00
COMMISSIONS TOTAL	\$1,823.70

* * * * *



CRUISE RESERVATION NUMBER: 2229585

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 12/12/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding **Guest Ticket Contract**.

Guests / Stateroom

Ms Keri Arthur
Crystal Society #: 545314

7063 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: EUFZN1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: ARTHUR

Cruise Fare Calculation (USD)

	Keri Arthur	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Crystal Society Savings	-\$171.00	-\$171.00
Cruise Fare After Discounts	\$6,653.00	\$6,653.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,353.00	\$7,353.00

Payments and Balance

Payment received \$1,838.25

Net Balance Due \$4,516.80

Gross Balance Due \$5,514.75

Balance due if paid in full by Jun 11, 2020 \$4,375.70

(includes \$166.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,838.25 due on Dec 23, 2019

FINAL PAYMENT of \$5,514.75 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
CRYSTAL SOCIETY	-\$25.65
SINGLE SUPPL	\$341.25
SAVINGS	-\$1,042.35
COMMISSIONS TOTAL	\$997.95

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

B/W # 22 10 14 7

Cruise Fare Calculation (USD)

	Robyn Bailey	Total
Regular Cruise Fare	\$8,799.00	\$8,799.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$6,399.00	\$6,399.00
Single Supplement	\$3,200.00	\$3,200.00
Crystal Society Savings	-\$240.00	-\$240.00
Onboard Discount	-\$240.00	-\$240.00
Cruise Fare After Discounts	\$9,119.00	\$9,119.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$9,819.00	\$9,819.00

Payments and Balance

Payment received \$2,454.75

Net Balance Due \$5,996.40

Gross Balance Due \$7,364.25

Balance due if paid in full by Jun 11, 2020 \$5,802.60

(includes \$228.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$2,454.75 due on Oct 17, 2019

FINAL PAYMENT of \$7,364.25 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

ONBOARD	-\$36.00
SAVINGS	-\$1,319.85
BOOK NOW	-\$360.00
CRUISE FARE	\$2,639.70
CRYSTAL SOCIETY	-\$36.00
SINGLE SUPPL	\$480.00
COMMISSIONS TOTAL	\$1,367.85

Top 10 Reasons to sail with Crystal Cruises

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8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2210147

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/24/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding [Guest Ticket Contract](#).

Guests / Stateroom

Ms Robyn Bailey

Crystal Society #: 598737

8017 (B2)

Defuxe Forward Stateroom with Verandah

Crystal Key: RP5MJ1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.

Surname Guest 1: BAILEY



CRUISE RESERVATION NUMBER: 2210153

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/25/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

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Guests / Stateroom

Ms Ann Bell
Crystal Society #: 476780

7085 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: PJDXP1

*For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: BELL*

B/N #

2210153

Cruise Fare Calculation (USD)

	Ann Bell	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Crystal Society Savings	-\$171.00	-\$171.00
Cruise Fare After Discounts	\$6,653.00	\$6,653.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,353.00	\$7,353.00
Payments and Balance		

Payment received \$1,838.25

Net Balance Due \$4,516.80

Gross Balance Due \$5,514.75

Balance due if paid in full by Jun 11, 2020 \$4,375.70

(includes \$166.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,838.25 due on Oct 12, 2019

FINAL PAYMENT of \$5,514.75 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,042.35
BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
CRYSTAL SOCIETY	-\$25.65
SINGLE SUPPL	\$341.25
COMMISSIONS TOTAL	\$997.95

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
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7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
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10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2211948
BOOKED ONBOARD

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE
14 DAYS ON BOARD THE CRYSTAL SYMPHONY
Mombasa, Kenya to Cape Town, South Africa
March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: Brian Hards

ISSUED: 10/01/2019

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the **legally binding Guest Ticket Contract**.

Guests / Stateroom

Ms Margaret Drury
Crystal Society #: 563642

7048 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: B7X4W1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: DRURY

BN# 2211948 MBA/CAT

Cruise Fare Calculation (USD)

	Margaret Drury	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Crystal Society Savings	-\$171.00	-\$171.00
Onboard Discount	-\$171.00	-\$171.00
Cruise Fare After Discounts	\$6,482.00	\$6,482.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,182.00	\$7,182.00

Payments and Balance

Payment received \$1,795.50
 Net Balance Due \$4,414.20
 Gross Balance Due \$5,386.50
 Balance due if paid in full by Jun 11, 2020 \$4,276.50
 (includes \$162.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,795.50 due on Oct 10, 2019
 FINAL PAYMENT of \$5,386.50 due on Oct 09, 2020
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,042.35
BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
CRYSTAL SOCIETY	-\$25.65
SINGLE SUPPL	\$341.25
ONBOARD	-\$25.65
COMMISSIONS TOTAL	\$972.30

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
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7. The highest staff-to-guest ratio offering unmatched, personal service
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10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2211547

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/30/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

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Guests / Stateroom

Mr Robert Hickson
Client ID: 3199648

7058 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: N8HPV1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: HICKSON

Cruise Fare Calculation (USD)

	Robert Hickson	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Cruise Fare After Discounts	\$6,824.00	\$6,824.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,524.00	\$7,524.00
Payments and Balance		
Payment received \$1,881.00		
Net Balance Due \$4,619.40		
Gross Balance Due \$5,643.00		
Balance due if paid in full by Jun 11, 2020 \$4,474.05		
<small>(includes \$171.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)</small>		

Payment Schedule

FIRST DEPOSIT of \$1,881.00 due on Oct 11, 2019
 FINAL PAYMENT of \$5,643.00 due on Oct 09, 2020
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

BOOK NOW	-\$360.00
SAVINGS	-\$1,042.35
CRUISE FARE	\$2,084.70
SINGLE SUPPL	\$341.25
COMMISSIONS TOTAL	\$1,023.60

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
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7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2210151

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/24/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

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Guests / Stateroom

Ms Cheryl Lo
Crystal Society #: 563791

7045 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: PJEUN1

*For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: LO*

Cruise Fare Calculation (USD)

	Cheryl Lo	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Crystal Society Savings	-\$171.00	-\$171.00
Cruise Fare After Discounts	\$6,653.00	\$6,653.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,353.00	\$7,353.00

Payments and Balance

Payment received \$1,838.25
Net Balance Due \$4,516.80
Gross Balance Due \$5,514.75
Balance due if paid in full by Jun 11, 2020 \$4,375.70
 (includes \$166.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,838.25 due on Oct 04, 2019
FINAL PAYMENT of \$5,514.75 due on Oct 09, 2020
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,042.35
BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
CRYSTAL SOCIETY	-\$25.65
SINGLE SUPPL	\$341.25
COMMISSIONS TOTAL	\$997.95

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
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5. Multiple open bars and lounges, and endless pours of fine wines and spirits
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7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2210154
BOOKED ONBOARD

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/26/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

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Guests / Stateroom

Ms Virginia Mace
Crystal Society #: 563799

8015 (B2)
Deluxe Forward Stateroom with Verandah

Crystal Key: FST6Q1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: MACE

Cruise Fare Calculation (USD)

	Virginia Mace	Total
Regular Cruise Fare	\$8,799.00	\$8,799.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$6,399.00	\$6,399.00
Single Supplement	\$3,200.00	\$3,200.00
Crystal Society Savings	-\$240.00	-\$240.00
Onboard Discount	-\$240.00	-\$240.00
Cruise Fare After Discounts	\$9,119.00	\$9,119.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$9,819.00	\$9,819.00

Payments and Balance

Net Balance Due \$8,451.15

Gross Balance Due \$9,819.00

Balance due if paid in full by Jun 11, 2020 \$8,257.35
 (includes \$228.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$2,454.75 due on Oct 04, 2019

FINAL PAYMENT of \$7,364.25 due on Oct 09, 2020

Commission Information (U.S. Dollars)

ONBOARD	-\$36.00
SAVINGS	-\$1,319.85
BOOK NOW	-\$360.00
CRUISE FARE	\$2,639.70
CRYSTAL SOCIETY	-\$36.00
SINGLE SUPPL	\$480.00

COMMISSIONS TOTAL	\$1,367.85
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Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
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7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2230265 AGENCY COPY
GROUP NUMBER: 47109
OCS210308-14 AFRICAN ALLURE
14 DAYS ON BOARD THE CRYSTAL SYMPHONY
Mombasa, Kenya to Cape Town, South Africa
March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: Brian Hards

ISSUED: 12/16/2019

Thank you for choosing Crystal Cruises. Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding [Guest Ticket Contract](#).

Guests / Stateroom

Ms Katherine Murray
Client ID: 3214504

8075 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: SQWKP1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: MURRAY

Cruise Fare Calculation (USD)

	Katherine Murray	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Cruise Fare After Discounts	\$6,824.00	\$6,824.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,524.00	\$7,524.00

Payments and Balance

Payment received \$1,881.00

Net Balance Due \$4,619.40

Gross Balance Due \$5,643.00

Balance due if paid in full by Jun 11, 2020 \$4,474.05

(includes \$171.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,881.00 due on Dec 23, 2019

FINAL PAYMENT of \$5,643.00 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,042.35
BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
SINGLE SUPPL	\$341.25

COMMISSIONS TOTAL

\$1,023.60

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2210404

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/25/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding **Guest Ticket Contract**.

Guests / Stateroom

Ms Heather Pocknall
Crystal Society #: 545516

7075 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: UNLUW1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: POCKNALL

Cruise Fare Calculation (USD)

	Heather Pocknall	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Crystal Society Savings	-\$171.00	-\$171.00
Cruise Fare After Discounts	\$6,653.00	\$6,653.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,353.00	\$7,353.00

Payments and Balance

Payment received \$1,838.25

Net Balance Due \$4,516.80

Gross Balance Due \$5,514.75

Balance due if paid in full by Jun 11, 2020 \$4,375.70

(includes \$166.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,838.25 due on Oct 12, 2019

FINAL PAYMENT of \$5,514.75 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
CRYSTAL SOCIETY	-\$25.65
SINGLE SUPPL	\$341.25
SAVINGS	-\$1,042.35
COMMISSIONS TOTAL	\$997.95

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
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5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2210150

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE

14 DAYS ON BOARD THE CRYSTAL SYMPHONY

Mombasa, Kenya to Cape Town, South Africa

March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL

ISSUED: 09/24/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Brian Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

Guests / Stateroom

Ms Lorraine Ryan
Client ID: 3198565

8075 (E1)

Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: NSTUE1

*For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: RYAN*

Cruise Fare Calculation (USD)

	Lorraine Ryan	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Cruise Fare After Discounts	\$6,824.00	\$6,824.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,524.00	\$7,524.00

Payments and Balance

Payment received \$1,881.00

Net Balance Due \$4,619.40

Gross Balance Due \$5,643.00

Balance due if paid in full by Jun 11, 2020 \$4,474.05

(includes \$171.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,881.00 due on Oct 12, 2019

FINAL PAYMENT of \$5,643.00 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,042.35
BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
SINGLE SUPPL	\$341.25
COMMISSIONS TOTAL	\$1,023.60

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
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8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2210155
BOOKED ONBOARD

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE
14 DAYS ON BOARD THE CRYSTAL SYMPHONY
Mombasa, Kenya to Cape Town, South Africa
March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: **Brian Hards**

ISSUED: 10/01/2019

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding **Guest Ticket Contract**.

Guests / Stateroom

Mrs Judith Smith
Crystal Society #: 3158254

8024 (B2)
Deluxe Forward Stateroom with Verandah

Crystal Key: WCQJZ1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: SMITH

Cruise Fare Calculation (USD)

	Judith Smith	Total
Regular Cruise Fare	\$8,799.00	\$8,799.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$6,399.00	\$6,399.00
Single Supplement	\$3,200.00	\$3,200.00
Crystal Society Savings	-\$240.00	-\$240.00
Onboard Discount	-\$240.00	-\$240.00
Cruise Fare After Discounts	\$9,119.00	\$9,119.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$9,819.00	\$9,819.00

Payments and Balance

Payment received \$2,454.75

Net Balance Due \$5,996.40

Gross Balance Due \$7,364.25

Balance due if paid in full by Jun 11, 2020 \$5,802.60

(includes \$228.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$2,454.75 due on Oct 09, 2019

FINAL PAYMENT of \$7,364.25 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

BOOK NOW	-\$360.00
CRUISE FARE	\$2,639.70
CRYSTAL SOCIETY	-\$36.00
ONBOARD	-\$36.00
SINGLE SUPPL	\$480.00
SAVINGS	-\$1,319.85

COMMISSIONS TOTAL

\$1,367.85

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
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8. Free unlimited Wi-Fi throughout the ships
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10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2229584
BOOKED ONBOARD

AGENCY COPY

GROUP NUMBER: 47109

OCS210308-14 AFRICAN ALLURE
14 DAYS ON BOARD THE CRYSTAL SYMPHONY
Mombasa, Kenya to Cape Town, South Africa
March 08, 2021 through March 22, 2021

DESTINATION WORLD TRAVEL
P.O. Box 2040
South Plympton, SA, 5038
ATTN: Brian Hards

ISSUED: 12/12/2019

Thank you for choosing Crystal Cruises. Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding **Guest Ticket Contract**.

Guests / Stateroom

Ms Dianne Walsh
Crystal Society #: 3005396

7097 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: BFAY31

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: WALSH

Cruise Fare Calculation (USD)

	Dianne Walsh	Total
Regular Cruise Fare	\$6,949.00	\$6,949.00
Book Now Savings	-\$2,400.00	-\$2,400.00
Book Now Cruise Fare	\$4,549.00	\$4,549.00
Single Supplement	\$2,275.00	\$2,275.00
Crystal Society Savings	-\$171.00	-\$171.00
Onboard Discount	-\$171.00	-\$171.00
Cruise Fare After Discounts	\$6,482.00	\$6,482.00
Taxes, Fees And Port Charges	\$700.00	\$700.00
Your Client's Crystal Cruise Fare	\$7,182.00	\$7,182.00

Payments and Balance

Payment received \$1,895.50

Net Balance Due \$4,314.20

Gross Balance Due \$5,286.50

Balance due if paid in full by Jun 11, 2020 \$4,176.50

(includes \$162.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of \$1,795.50 due on Dec 23, 2019

FINAL PAYMENT of \$5,386.50 due on Oct 09, 2020

Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SINGLE SUPPL	\$341.25
ONBOARD	-\$25.65
BOOK NOW	-\$360.00
CRUISE FARE	\$2,084.70
SAVINGS	-\$1,042.35
CRYSTAL SOCIETY	-\$25.65
COMMISSIONS TOTAL	\$972.30

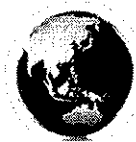
Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
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4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 09, 2020	\$200.00
Oct 09, 2020-Nov 07, 2020	25%
Nov 08, 2020-Dec 07, 2020	50%
Dec 08, 2020-Jan 06, 2021	75%
Jan 07, 2021-Mar 08, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



Destination World Travel

Inc. Singles Travel Connections

Lic. TTA 156054

P O Box 2040,

South Plympton S.A. 5038

Ph: 08 8293 6988

Email: destinationworld@internode.on.net

Website: www.singlestravel.com.au

GROUP #54041 OCS221108-2.1 LISBON/ATHENS COMMISSION OWING IN \$USD

BOOKING #	NAME	COMMISSION \$USD
2269902	HARDS/BRIAN & JUDITH	\$1974.42
2271817	ARTHUR/KERI	\$1242.22
2269905	BAILEY/ROBYN	\$2124.08
2269897	BELL/ANN	\$1089.10
2269898	DRURY/MARGARET	\$1056.66
2269899	FARBER/VIVIENNE	\$1322.85
2269900	GASTEVIICH/TERESA	\$1275.75
2269901	GRIFFIN/KATHERINE	\$1275.75
2269903	JARRATT/JEFFREY & SUSAN	\$2517.60
2271816	LO/CHERYL	\$1242.22
2269906	MACE/VIRGINIA	\$2259.80
2271819	MORRISON/ROBYN	\$1047.38
2271818	POCKNALL/HEATHER	\$973.95
2271820	SHAPIRO/ANN	\$1275.75
2269904	SMITH/KELVIN	\$788.18
2269907	TULLOCH/HELEN	\$1359.60
2269356	WALSH/DIANNE	\$1275.75
2276588	WELBOURN/LESLIE & PLATH/JULIANNE	\$4251.30
TOTAL COMMISSION OUTSTANDING FOR GROUP # 54041 \$USD 28,352.36		



CRUISE RESERVATION NUMBER: 2269902
 GROUP NUMBER: 54041
 Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
 OCS221108-21
 21 days on board the Crystal Symphony
 Lisbon (Lisboa) to Athens/Piraeus
 November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
 P.O Box 2040
 South Plympton, SA, 5038
 ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract.**

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MR BRIAN HARDS CRYSTAL SOCIETY #: 347138, CRYSTAL KEY: AKBKW1	9047 (SH) Seabreeze Penthouse
MRS JUDITH HARDS CRYSTAL SOCIETY #: 310542, CRYSTAL KEY: AKBKW2	9047 (SH) Seabreeze Penthouse

CRUISE LEVEL

MR BRIAN HARDS	17 *Completed voyage credits
MRS JUDITH HARDS	20 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	BRIAN HARDS	JUDITH HARDS	TOTAL
Regular Cruise Fare	\$12,599.00	\$12,599.00	\$25,198.00
Book Now Savings	-\$2,250.00	-\$2,250.00	-\$4,500.00
Book Now Cruise Fare	\$10,349.00	\$10,349.00	\$20,698.00
Combo Discount	-\$517.00	-\$517.00	-\$1,034.00
Crystal Society Savings	-\$259.00	-\$259.00	-\$518.00
Early Payment Savings	-\$239.00	-\$239.00	-\$478.00
Voucher	-\$2,752.59	-\$2,752.59	-\$5,505.18
Cruise Fare After Discounts	\$6,581.41	\$6,581.41	\$13,162.82
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00	\$2,280.00
Your Client's Crystal Cruise Fare	\$7,721.41	\$7,721.41	\$15,442.82

PAYMENTS AND BALANCE

Payment received \$14,519.50
 Net Balance Due \$0.00
 Gross Balance Due \$923.32

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR BRIAN HARDS Not Selected
 MRS JUDITH HARDS Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$2,046.12
FULL PAYMENT	-\$71.70
COMMISSIONS TOTAL	\$1,974.42

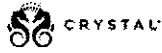
CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.



CRUISE RESERVATION NUMBER: 2271817
GROUP NUMBER: 54041
Advisor Copy , Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS KERI ARTHUR
CRYSTAL SOCIETY #: 545314, CRYSTAL KEY: NUNGH1

8012 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS KERI ARTHUR

5 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
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7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	KERI ARTHUR	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Voucher	-\$459.56	-\$459.56
Cruise Fare After Discounts	\$8,281.44	\$8,281.44
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,421.44	\$9,421.44

PAYMENTS AND BALANCE

Payment received \$1,838.25
 Net Balance Due \$6,340.97
 Gross Balance Due \$7,583.19
 Balance due if paid in full by Feb 11, 2022 \$6,155.67
 (includes \$218.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,413.22 due on Feb 22, 2021
 FINAL PAYMENT of \$8,008.22 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS KERI ARTHUR Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$837.22
SINGLE SUPPL	\$405.00
COMMISSIONS TOTAL	\$1,242.22

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2269905

Booked Onboard

GROUP NUMBER: 54041

Advisor Copy , Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS

OCS221108-21

21 days on board the Crystal Symphony

Lisbon (Lisboa) to Athens/Piraeus

November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL

P.O Box 2040

South Plympton, SA, 5038

ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS ROBYN BAILEY

CRYSTAL SOCIETY #: 598737, CRYSTAL KEY: CP79J1

1041 (PH) Penthouse with Verandah

CRUISE LEVEL

MS ROBYN BAILEY

5 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	ROBYN BAILEY	TOTAL
Regular Cruise Fare	\$13,149.00	\$13,149.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$10,899.00	\$10,899.00
Single Supplement	\$8,174.00	\$8,174.00
Combo Discount	-\$954.00	-\$954.00
Crystal Society Savings	-\$477.00	-\$477.00
Early Payment Savings	-\$429.00	-\$429.00
Onboard Discount	-\$477.00	-\$477.00
Voucher	-\$2,575.44	-\$2,575.44
Cruise Fare After Discounts	\$14,160.56	\$14,160.56
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$15,300.56	\$15,300.56

PAYMENTS AND BALANCE

Payment received \$10,301.75
 Net Balance Due \$2,874.73
 Gross Balance Due \$4,998.81

PAYMENT SCHEDULE

FIRST DEPOSIT of \$2,295.08 due on Jun 04, 2021
 FINAL PAYMENT of \$13,005.48 due on Feb 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS ROBYN BAILEY Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SINGLE SUPPL	\$1,226.10
CRUISE FARE	\$897.98
COMMISSIONS TOTAL	\$2,124.08

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2269897
GROUP NUMBER: 54041
Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS ANN BELL
CRYSTAL SOCIETY #: 476780, CRYSTAL KEY: UA34A1

8043 (B1) Deluxe Stateroom with Verandah

CRUISE LEVEL

MS ANN BELL

2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	ANN BELL	TOTAL
Regular Cruise Fare	\$9,249.00	\$9,249.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,999.00	\$6,999.00
Single Supplement	\$2,800.00	\$2,800.00
Combo Discount	-\$490.00	-\$490.00
Crystal Society Savings	-\$245.00	-\$245.00
Voucher	-\$1,803.31	-\$1,803.31
Cruise Fare After Discounts	\$7,260.69	\$7,260.69
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$8,400.69	\$8,400.69

PAYMENTS AND BALANCE

Payment received \$1,838.25
 Net Balance Due \$5,473.34
 Gross Balance Due \$6,562.44
 Balance due if paid in full by Feb 11, 2022 \$5,280.39
 (includes \$227.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,260.10 due on Feb 22, 2021
 FINAL PAYMENT of \$7,140.59 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS ANN BELL Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$669.10
SINGLE SUPPL	\$420.00
COMMISSIONS TOTAL	\$1,089.10

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2269898
GROUP NUMBER: 54041
Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS MARGARET DRURY
CRYSTAL SOCIETY #: 563642, CRYSTAL KEY: MVT731

8041 (B1) Deluxe Stateroom with Verandah

CRUISE LEVEL

MS MARGARET DRURY

2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio, offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	MARGARET DRURY	TOTAL
Regular Cruise Fare	\$9,249.00	\$9,249.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,999.00	\$6,999.00
Single Supplement	\$2,800.00	\$2,800.00
Combo Discount	-\$490.00	-\$490.00
Crystal Society Savings	-\$245.00	-\$245.00
Early Payment Savings	-\$227.00	-\$227.00
Voucher	-\$1,792.63	-\$1,792.63
Cruise Fare After Discounts	\$7,044.37	\$7,044.37
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$8,184.37	\$8,184.37

PAYMENTS AND BALANCE

Payment received \$7,170.50
 Net Balance Due \$0.00
 Gross Balance Due \$1,013.87

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?
 You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS MARGARET DRURY Not Selected

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COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$636.66
SINGLE SUPPL	\$420.00
COMMISSIONS TOTAL	\$1,056.66

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.



CRUISE RESERVATION NUMBER: 2269899

Booked Onboard

GROUP NUMBER: 54041

Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS

OCS221108-21

21 days on board the Crystal Symphony

Lisbon (Lisboa) to Athens/Piraeus

November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL

P.O Box 2040

South Plympton, SA, 5038

ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

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If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS VIVIENNE FARBER
CRYSTAL SOCIETY #: 480878, CRYSTAL KEY: N5DQ61

8046 (B1) Deluxe Stateroom with Verandah

CRUISE LEVEL

MS VIVIENNE FARBER

2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	VIVIENNE FARBER	TOTAL
Regular Cruise Fare	\$9,249.00	\$9,249.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,999.00	\$6,999.00
Single Supplement	\$2,800.00	\$2,800.00
Combo Discount	-\$490.00	-\$490.00
Crystal Society Savings	-\$245.00	-\$245.00
Onboard Discount	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$8,819.00	\$8,819.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,959.00	\$9,959.00

PAYMENTS AND BALANCE

Payment received \$100.00
 Net Balance Due \$8,536.15
 Gross Balance Due \$9,859.00
 Balance due if paid in full by Feb 11, 2022 \$8,349.15
 (includes \$220.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,493.85 due on Feb 22, 2021
 FINAL PAYMENT of \$8,465.15 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

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CRUISE PROTECTION

MS VIVIENNE FARBER Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SAVINGS	-\$1,387.35
BOOK NOW	-\$337.50
COMBO	-\$73.50
CRUISE FARE	\$2,774.70
CRYSTAL SOCIETY	-\$36.75
ONBOARD	-\$36.75
SINGLE SUPPL	\$420.00
COMMISSIONS TOTAL	\$1,322.85

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CRUISE RESERVATION NUMBER: 2269900
Booked Onboard
GROUP NUMBER: 54041
Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

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GUESTS / STATEROOM

MS TERESA GASTEVICH
CRYSTAL SOCIETY #: 573163, CRYSTAL KEY: DXUXC1

8004 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS TERESA GASTEVICH

8 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	TERESA GASTEVIICH	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Onboard Discount	-\$236.00	-\$236.00
Cruise Fare After Discounts	\$8,505.00	\$8,505.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,645.00	\$9,645.00

PAYMENTS AND BALANCE

Payment received \$1,446.75
 Net Balance Due \$6,922.50
 Gross Balance Due \$8,198.25
 Balance due if paid in full by Feb 11, 2022 \$6,741.45
 (includes \$213.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,446.75 due on Apr 05, 2021
 FINAL PAYMENT of \$8,198.25 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

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CRUISE PROTECTION

MS TERESA GASTEVIICH Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

ONBOARD	-\$35.40
SAVINGS	-\$1,349.85
BOOK NOW	-\$337.50
COMBO	-\$70.80
CRUISE FARE	\$2,699.70
CRYSTAL SOCIETY	-\$35.40
SINGLE SUPPL	\$405.00
COMMISSIONS TOTAL	\$1,275.75

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CRUISE RESERVATION NUMBER: 2269901
Booked Onboard
GROUP NUMBER: 54041
Advisor Copy , Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

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GUESTS / STATEROOM

MS KATHERINE LOUISE GRIFFIN
CRYSTAL SOCIETY #: 388176, CRYSTAL KEY: G4T8W1

8005 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS KATHERINE GRIFFIN

9 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	KATHERINE GRIFFIN	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Onboard Discount	-\$236.00	-\$236.00
Cruise Fare After Discounts	\$8,505.00	\$8,505.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,645.00	\$9,645.00

PAYMENTS AND BALANCE

Payment received \$1,446.75
 Net Balance Due \$6,922.50
 Gross Balance Due \$8,198.25
 Balance due if paid in full by Feb 11, 2022 \$6,741.45
 (includes \$213.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,446.75 due on Apr 05, 2021
 FINAL PAYMENT of \$8,198.25 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS KATHERINE GRIFFIN Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SAVINGS	-\$1,349.85
BOOK NOW	-\$337.50
COMBO	-\$70.80
CRUISE FARE	\$2,699.70
CRYSTAL SOCIETY	-\$35.40
ONBOARD	-\$35.40
SINGLE SUPPL	\$405.00
COMMISSIONS TOTAL	\$1,275.75

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CRUISE RESERVATION NUMBER: 2269903
 GROUP NUMBER: 54041
 Advisor Copy , Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
 OCS221108-21
 21 days on board the Crystal Symphony
 Lisbon (Lisboa) to Athens/Piraeus
 November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
 P.O Box 2040
 South Plympton, SA, 5038
 ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract.**

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MR JEFFREY JARRATT CRYSTAL SOCIETY #: 598775, CRYSTAL KEY: FWJRP1	1039 (PH) Penthouse with Verandah
MS SUSAN JARRATT CRYSTAL SOCIETY #: 598776, CRYSTAL KEY: FWJRP2	1039 (PH) Penthouse with Verandah

CRUISE LEVEL

MR JEFFREY JARRATT	2 *Completed voyage credits
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TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	JEFFREY JARRATT	SUSAN JARRATT	TOTAL
Regular Cruise Fare	\$13,149.00	\$13,149.00	\$26,298.00
Book Now Savings	-\$2,250.00	-\$2,250.00	-\$4,500.00
Book Now Cruise Fare	\$10,899.00	\$10,899.00	\$21,798.00
Combo Discount	-\$545.00	-\$545.00	-\$1,090.00
Crystal Society Savings	-\$272.00	-\$272.00	-\$544.00
Early Payment Savings	-\$252.00	-\$252.00	-\$504.00
Voucher	-\$1,438.00	-\$1,438.00	-\$2,876.00
Cruise Fare After Discounts	\$8,392.00	\$8,392.00	\$16,784.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00	\$2,280.00
Your Client's Crystal Cruise Fare	\$9,532.00	\$9,532.00	\$19,064.00

PAYMENTS AND BALANCE

Payment received \$2,859.60
 Net Balance Due \$13,686.80
 Gross Balance Due \$16,204.40

PAYMENT SCHEDULE

FIRST DEPOSIT of \$2,859.60 due on Jun 04, 2021
 FINAL PAYMENT of \$16,204.40 due on Feb 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR JEFFREY JARRATT Not Selected
 MS SUSAN JARRATT Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$2,517.60
COMMISSIONS TOTAL	\$2,517.60

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2271816
GROUP NUMBER: 54041
Advisor Copy . Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS CHERYL LO
CRYSTAL SOCIETY #: 563791, CRYSTAL KEY: KRLKM1

8009 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS CHERYL LO

2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	CHERYL LO	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Voucher	-\$459.56	-\$459.56
Cruise Fare After Discounts	\$8,281.44	\$8,281.44
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,421.44	\$9,421.44

PAYMENTS AND BALANCE

Payment received \$1,838.25
 Net Balance Due \$6,340.97
 Gross Balance Due \$7,583.19
 Balance due if paid in full by Feb 11, 2022 \$6,155.67
 (includes \$218.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,413.22 due on Apr 05, 2021
 FINAL PAYMENT of \$8,008.22 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS CHERYL LO Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SINGLE SUPPL	\$405.00
CRUISE FARE	\$837.22
COMMISSIONS TOTAL	\$1,242.22

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2269906
GROUP NUMBER: 54041
Advisor Copy, Issued: Apr 15, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS VIRGINIA MACE
CRYSTAL SOCIETY #: 563799, CRYSTAL KEY: KVRVQ1

1025 (PH) Penthouse with Verandah

CRUISE LEVEL

MS VIRGINIA MACE

1 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	VIRGINIA MACE	TOTAL
Regular Cruise Fare	\$13,149.00	\$13,149.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$10,899.00	\$10,899.00
Single Supplement	\$8,174.00	\$8,174.00
Combo Discount	-\$954.00	-\$954.00
Crystal Society Savings	-\$477.00	-\$477.00
Voucher	-\$2,576.69	-\$2,576.69
Cruise Fare After Discounts	\$15,065.31	\$15,065.31
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$16,205.31	\$16,205.31

PAYMENTS AND BALANCE

Payment received \$10,306.75
 Net Balance Due \$3,638.76
 Gross Balance Due \$5,898.56
 Balance due if paid in full by Feb 11, 2022 \$3,263.91
 (includes \$441.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$2,430.80 due on Jun 23, 2021
 FINAL PAYMENT of \$13,774.51 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS VIRGINIA MACE Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$1,033.70
SINGLE SUPPL	\$1,226.10
COMMISSIONS TOTAL	\$2,259.80

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2271819

Booked Onboard

GROUP NUMBER: 54041

Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS

OCS221108-21

21 days on board the Crystal Symphony

Lisbon (Lisboa) to Athens/Piraeus

November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL

P.O Box 2040

South Plympton, SA, 5038

ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

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GUESTS / STATEROOM

MS ROBYN MORRISON

CRYSTAL SOCIETY #: 3028585, CRYSTAL KEY: D6HQZ1

8014 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS ROBYN MORRISON

2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	ROBYN MORRISON	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Early Payment Savings	-\$213.00	-\$213.00
Onboard Discount	-\$236.00	-\$236.00
Voucher	-\$1,309.50	-\$1,309.50
Cruise Fare After Discounts	\$6,982.50	\$6,982.50
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$8,122.50	\$8,122.50

PAYMENTS AND BALANCE

Payment received \$5,238.00
 Net Balance Due \$1,837.12
 Gross Balance Due \$2,884.50

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,218.38 due on Feb 22, 2021

FINAL PAYMENT of \$6,904.12 due on Feb 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS ROBYN MORRISON

Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$642.38
SINGLE SUPPL	\$405.00
COMMISSIONS TOTAL	\$1,047.38

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2271818
GROUP NUMBER: 54041
Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

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We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

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GUESTS / STATEROOM

MS HEATHER POCKNALL
CRYSTAL SOCIETY #: 545516, CRYSTAL KEY: JYJ531

7032 (E1) Deluxe Stateroom with Large Picture Window
(Limited View)

CRUISE LEVEL

MS HEATHER POCKNALL

2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	HEATHER POCKNALL	TOTAL
Regular Cruise Fare	\$7,649.00	\$7,649.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$5,399.00	\$5,399.00
Single Supplement	\$1,620.00	\$1,620.00
Combo Discount	-\$351.00	-\$351.00
Crystal Society Savings	-\$175.00	-\$175.00
Cruise Fare After Discounts	\$6,493.00	\$6,493.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$7,633.00	\$7,633.00

PAYMENTS AND BALANCE

Payment received \$1,144.95
 Net Balance Due \$5,514.10
 Gross Balance Due \$6,488.05
 Balance due if paid in full by Feb 11, 2022 \$5,376.40
 (includes \$162.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,144.95 due on Apr 05, 2021
 FINAL PAYMENT of \$6,488.05 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

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CRUISE PROTECTION

MS HEATHER POCKNALL Not Selected

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COMMISSION INFORMATION (U.S. DOLLARS)

SAVINGS	-\$1,147.35
BOOK NOW	-\$337.50
COMBO	-\$52.65
CRUISE FARE	\$2,294.70
CRYSTAL SOCIETY	-\$26.25
SINGLE SUPPL	\$243.00
COMMISSIONS TOTAL	\$973.95



CRUISE RESERVATION NUMBER: 2271820
Booked Onboard
GROUP NUMBER: 54041
Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

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GUESTS / STATEROOM

MS ANN SHAPIRO
CRYSTAL SOCIETY #: 481029, CRYSTAL KEY: GRMSP1

8015 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS ANN SHAPIRO

3 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	ANN SHAPIRO	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Onboard Discount	-\$236.00	-\$236.00
Cruise Fare After Discounts	\$8,505.00	\$8,505.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,645.00	\$9,645.00

PAYMENTS AND BALANCE

Payment received \$100.00
 Net Balance Due \$8,269.25
 Gross Balance Due \$9,545.00
 Balance due if paid in full by Feb 11, 2022 \$8,088.20
 (includes \$213.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,446.75 due on Feb 22, 2021
 FINAL PAYMENT of \$8,198.25 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?
 You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS ANN SHAPIRO Not Selected
 *Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program. :

COMMISSION INFORMATION (U.S. DOLLARS)

ONBOARD	-\$35.40
SAVINGS	-\$1,349.85
BOOK NOW	-\$337.50
COMBO	-\$70.80
CRUISE FARE	\$2,699.70
CRYSTAL SOCIETY	-\$35.40
SINGLE SUPPL	\$405.00
COMMISSIONS TOTAL	\$1,275.75

* *

* *



CRUISE RESERVATION NUMBER: 2269904
 GROUP NUMBER: 54041
 Advisor Copy , Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
 OCS221108-21
 21 days on board the Crystal Symphony
 Lisbon (Lisboa) to Athens/Piraeus
 November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
 P.O Box 2040
 South Plympton, SA, 5038
 ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MR KELVIN SMITH
 CLIENT ID: 3177283, CRYSTAL KEY: KLY481

7033 (E1) Deluxe Stateroom with Large Picture Window
 (Limited View)

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	KELVIN SMITH	TOTAL
Regular Cruise Fare	\$7,649.00	\$7,649.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$5,399.00	\$5,399.00
Single Supplement	\$1,620.00	\$1,620.00
Combo Discount	-\$351.00	-\$351.00
Voucher	-\$1,413.50	-\$1,413.50
Cruise Fare After Discounts	\$5,254.50	\$5,254.50
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$6,394.50	\$6,394.50

PAYMENTS AND BALANCE

Payment received \$959.17

Net Balance Due \$4,647.15

Gross Balance Due \$5,435.33

Balance due if paid in full by Feb 11, 2022 \$4,505.21

(includes \$167.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$959.18 due on Apr 24, 2021

FINAL PAYMENT of \$5,435.32 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR KELVIN SMITH

Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$545.18
SINGLE SUPPL	\$243.00
COMMISSIONS TOTAL	\$788.18

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ships excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7) or email aircrystal@crystalcruises.com

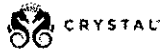
EMBARKATION & DEBARKATION INFORMATION

EMBARKATION
Lisbon (Lisboa)

DEBARKATION
Athens/Piraeus

Pier Name and Address
TBA

Pier Name and Address
TBA



CRUISE RESERVATION NUMBER: 2269907
GROUP NUMBER: 54041
Advisor Copy , Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS
OCS221108-21
21 days on board the Crystal Symphony
Lisbon (Lisboa) to Athens/Piraeus
November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS HELEN TULLOCH
CRYSTAL SOCIETY #: 401357, CRYSTAL KEY: KN5KU1

8042 (B1) Deluxe Stateroom with Verandah

CRUISE LEVEL

MS HELEN TULLOCH

12 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	HELEN TULLOCH	TOTAL
Regular Cruise Fare	\$9,249.00	\$9,249.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,999.00	\$6,999.00
Single Supplement	\$2,800.00	\$2,800.00
Combo Discount	-\$490.00	-\$490.00
Crystal Society Savings	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$9,064.00	\$9,064.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$10,204.00	\$10,204.00

PAYMENTS AND BALANCE

Payment received \$1,530.60
 Net Balance Due \$7,313.80
 Gross Balance Due \$8,673.40
 Balance due if paid in full by Feb 11, 2022 \$7,120.85
 (includes \$227.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,530.60 due on Jun 04, 2021
 FINAL PAYMENT of \$8,673.40 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

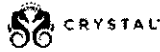
CRUISE PROTECTION

MS HELEN TULLOCH Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SAVINGS	-\$1,387.35
BOOK NOW	-\$337.50
COMBO	-\$73.50
CRUISE FARE	\$2,774.70
CRYSTAL SOCIETY	-\$36.75
SINGLE SUPPL	\$420.00
COMMISSIONS TOTAL	\$1,359.60



CRUISE RESERVATION NUMBER: 2269356

Booked Onboard

GROUP NUMBER: 54041

Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS

OCS221108-21

21 days on board the Crystal Symphony

Lisbon (Lisboa) to Athens/Piraeus

November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL

P.O Box 2040

South Plympton, SA, 5038

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS DIANNE WALSH

CRYSTAL SOCIETY #: 3005396, CRYSTAL KEY: GHFWB1

8019 (B2) Deluxe Forward Stateroom with Verandah

CRUISE LEVEL

MS DIANNE WALSH

1 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	DIANNE WALSH	TOTAL
Regular Cruise Fare	\$8,999.00	\$8,999.00
Book Now Savings	-\$2,250.00	-\$2,250.00
Book Now Cruise Fare	\$6,749.00	\$6,749.00
Single Supplement	\$2,700.00	\$2,700.00
Combo Discount	-\$472.00	-\$472.00
Crystal Society Savings	-\$236.00	-\$236.00
Onboard Discount	-\$236.00	-\$236.00
Cruise Fare After Discounts	\$8,505.00	\$8,505.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00
Your Client's Crystal Cruise Fare	\$9,645.00	\$9,645.00

PAYMENTS AND BALANCE

Payment received \$1,895.50
 Net Balance Due \$6,473.75
 Gross Balance Due \$7,749.50
 Balance due if paid in full by Feb 11, 2022 \$6,292.70
 (includes \$213.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of \$1,446.75 due on Apr 05, 2022
 FINAL PAYMENT of \$8,198.25 due on Jun 11, 2022

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS DIANNE WALSH Not Selected

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COMMISSION INFORMATION (U.S. DOLLARS)

SINGLE SUPPL	\$405.00
SAVINGS	-\$1,349.85
BOOK NOW	-\$337.50
COMBO	-\$70.80
CRUISE FARE	\$2,699.70
CRYSTAL SOCIETY	-\$35.40
ONBOARD	-\$35.40
COMMISSIONS TOTAL	\$1,275.75



CRUISE RESERVATION NUMBER: 2276588

Booked Onboard

GROUP NUMBER: 54041

Advisor Copy, Issued: Apr 26, 2021

GRAND JOURNEY: MEDITERRANEAN & HOLY LANDS

OCS221108-21

21 days on board the Crystal Symphony

Lisbon (Lisboa) to Athens/Piraeus

November 08, 2022 through November 29, 2022

DESTINATION WORLD TRAVEL

P.O Box 2040

South Plympton, SA, 5038

ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MR LESLIE WELBOURN

CRYSTAL SOCIETY #: 545593, CRYSTAL KEY: SP98F1

1005 (PS) Penthouse Suite with Verandah

MS JULIANNE PLATH

CRYSTAL SOCIETY #: 545515, CRYSTAL KEY: SP98F2

1005 (PS) Penthouse Suite with Verandah

CRUISE LEVEL

MR LESLIE WELBOURN

3 *Completed voyage credits

MS JULIANNE PLATH

4 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	LESLIE WELBOURN	JULIANNE PLATH	TOTAL
Regular Cruise Fare	\$18,399.00	\$18,399.00	\$36,798.00
Book Now Savings	-\$2,250.00	-\$2,250.00	-\$4,500.00
Book Now Cruise Fare	\$16,149.00	\$16,149.00	\$32,298.00
Combo Discount	-\$807.00	-\$807.00	-\$1,614.00
Crystal Society Savings	-\$404.00	-\$404.00	-\$808.00
Early Payment Savings	-\$363.00	-\$363.00	-\$726.00
Onboard Discount	-\$404.00	-\$404.00	-\$808.00
Cruise Fare After Discounts	\$14,171.00	\$14,171.00	\$28,342.00
Taxes, Fees And Port Charges	\$1,140.00	\$1,140.00	\$2,280.00
Your Client's Crystal Cruise Fare	\$15,311.00	\$15,311.00	\$30,622.00

PAYMENTS AND BALANCE

Payment received \$28,342.00
 Net Balance Due \$0.00
 Gross Balance Due \$2,280.00

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR LESLIE WELBOURN Not Selected
 MS JULIANNE PLATH Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

FULL PAYMENT	-\$108.90
SAVINGS	-\$5,519.70
BOOK NOW	-\$675.00
COMBO	-\$242.10
CRUISE FARE	\$11,039.40
CRYSTAL SOCIETY	-\$121.20
ONBOARD	-\$121.20
COMMISSIONS TOTAL	\$4,251.30

CANCELLATION POLICY (PER PERSON)

Jun 11, 2022-Jul 10, 2022	25%
Jul 11, 2022-Aug 09, 2022	50%
Aug 10, 2022-Sep 08, 2022	75%
Sep 09, 2022-Nov 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



Destination World Travel

Inc. Singles Travel Connections

Lic. TTA 156054

P O Box 2040,

South Plympton S.A. 5038

Ph: 08 8293 6988

Email: destinationworld@internode.on.net

Website: www.singlestravel.com.au

NON GROUP INDIVIDUAL BOOKINGS WITH COMMISSION OWING IN \$USD			
BOOKING #	CRUISE #	NAME	COMMISSION \$USD
2211951	OCS200215-08 OCS200223-07	DAVID MACE & YINGPING YE	\$2639.40
2080685	OCY200823-07 OCY200823-13	FIONA GIBBS	\$1291.65
2080686	OCY200823-07 OCY200823-13	REBECCA TODD	\$1291.65
2080688	OCY200823-07 OCY200823-13	PATRICIA GIBBS	\$1291.65
2080689	OCY200823-07 OCY200823-13	SUSAN NISBET	\$1327.50
2080687	OCY200823-07 OCY200823-13	DIANE GIBBS	\$1291.65
2080625	OCS200819-46	LESLIE WELBOURNE & JULIANNE PLATH	\$8167.50
2325179	OCS230422-28	PAULINE AMOS	\$2279.66
2022905	OPEN BOOKING	ARTHUR CAFFERY	\$100.00
2022906	OPEN BOOKING	CECILIA WOOLFORD	\$100.00
2080860	OPEN BOOKING	DIANNE WALSH & DIANE JACKSON	\$200.00
2167838	OPEN BOOKING	ANTHONY HARDS	\$100.00
267840	OPEN BOOKING	ANN SHAPIRO & VIVIENNE FARBER	\$200.00
2172149	OPEN BOOKING	FELICITY BEST	\$100.00
2172150	OPEN BOOKING	GRAHAM BENNECHE	\$100.00
2170976	RBA200621-07	PAULINE AMOS	\$1184.80
2202472	RBA200621-07	ELIZABETH STOCKDALE	\$1094.40
TOTAL COMMISSION OUTSTANDING FOR NON-GROUP INDIVIDUAL BOOKINGS \$USD 22,759.86			



CRUISE RESERVATION NUMBER: 2211951

AGENCY COPY

EXPLORER COMBINATION

OCS200215-08 STARS OF SOUTHEAST ASIA-8-NIGHT GETAWAY

8 DAYS ON BOARD THE CRYSTAL SYMPHONY

OCS200223-07 STARS OF SOUTHEAST ASIA-7-NIGHT GETAWAY

7 DAYS ON BOARD THE CRYSTAL SYMPHONY

Hong Kong, Hong Kong to Singapore, Singapore

February 15, 2020 through March 01, 2020

DESTINATION WORLD TRAVEL

ISSUED: 10/20/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Judith Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

Guests / Stateroom

Mr David John Mace
Crystal Society #: 3138638

OCS200215-08 Stars of Southeast Asia-8-Night Getaway on Crystal Symphony

OCS200223-07 Stars of Southeast Asia-7-Night Getaway on Crystal Symphony

Ms Yingping Ye
Crystal Society #: 3138639

OCS200215-08 Stars of Southeast Asia-8-Night Getaway on Crystal Symphony

OCS200223-07 Stars of Southeast Asia-7-Night Getaway on Crystal Symphony

Crystal Key: CMBTB1

GTY(SH) Seabreeze Penthouse

GTY(SH) Seabreeze Penthouse

Crystal Key: CMBTB2

GTY(SH) Seabreeze Penthouse

GTY(SH) Seabreeze Penthouse

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.

Surname Guest 1: MACE

Surname Guest 2: YE

Cruise Fare Calculation (USD)

	David Mace	Yingping Ye	Total
Regular Cruise Fare	\$13,698.00	\$13,698.00	\$27,396.00
Book Now Savings	-\$2,500.00	-\$2,500.00	-\$5,000.00
Book Now Cruise Fare	\$11,198.00	\$11,198.00	\$22,396.00
Best Available	-\$2,400.00	-\$2,400.00	-\$4,800.00
Cruise Fare After Discounts	\$8,798.00	\$8,798.00	\$17,596.00
Taxes, Fees And Port Charges	\$750.00	\$750.00	\$1,500.00
Your Client's Crystal Cruise Fare	\$9,548.00	\$9,548.00	\$19,096.00
Payments and Balance			
Payment received \$16,456.60			
Net Balance Due \$0.00			
Gross Balance Due \$2,639.40			
Penalty if cancelled \$4,399.00			

Commission Information (U.S. Dollars)

BEST AVAILABLE	-\$720.00
SAVINGS	-\$4,109.40
BOOK NOW	-\$750.00
CRUISE FARE	\$8,218.80
COMMISSIONS TOTAL	\$2,639.40

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Oct 18, 2019	\$100
Oct 18, 2019-Nov 16, 2019	25%
Nov 17, 2019-Dec 16, 2019	50%
Dec 17, 2019-Jan 15, 2020	75%
Jan 16, 2020-Feb 15, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2080685
BOOKED ONBOARD

AGENCY COPY

EXPLORER COMBINATION

OCY200823-07 MEDITERRANEAN ISLES

7 DAYS ON BOARD THE CRYSTAL SERENITY

OCY200830-13 TRANS-ATLANTIC DISCOVERY

13 DAYS ON BOARD THE CRYSTAL SERENITY

Rome (Roma), Rome/Civitavecchia, Italy to Quebec, Québec City, Canada

August 23, 2020 through September 12, 2020

DESTINATION WORLD TRAVEL

ISSUED: 08/13/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Judith Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

Guests / Stateroom

Ms Fiona Gibbs
Crystal Society #: 3002442

7038 (C1)
Deluxe Stateroom with Large Picture Window

Crystal Key: C273N1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: GIBBS

Cruise Fare Calculation (USD)

	Fiona Gibbs	Total
Regular Cruise Fare	\$9,248.00	\$9,248.00
Book Now Savings	-\$1,700.00	-\$1,700.00
Book Now Cruise Fare	\$7,548.00	\$7,548.00
Single Supplement	\$2,265.00	\$2,265.00
Back To Back Discount	-\$491.00	-\$491.00
Crystal Society Savings	-\$245.00	-\$245.00
Early Payment Savings	-\$221.00	-\$221.00
Onboard Discount	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$8,611.00	\$8,611.00
Taxes, Fees And Port Charges	\$913.00	\$913.00
Your Client's Crystal Cruise Fare	\$9,524.00	\$9,524.00

Payments and Balance

Payment received \$2,436.25
 Net Balance Due \$5,796.10
 Gross Balance Due \$5,796.10

Payment Schedule

FIRST DEPOSIT of \$2,381.00 due on Sep 07, 2018
 FINAL PAYMENT of \$7,143.00 due on Nov 27, 2019
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,387.20
BACK TO BACK	-\$73.65
BOOK NOW	-\$255.00
CRUISE FARE	\$2,774.40
CRYSTAL SOCIETY	-\$36.75
ONBOARD	-\$36.75
SINGLE SUPPL	\$339.75
FULL PAYMENT	-\$33.15

COMMISSIONS TOTAL	\$1,291.65
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Top 10 Reasons to sail with Crystal Cruises

- 1 The most trusted, all-inclusive luxury cruise brand
- 2 Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
- 3 Nobu Matsuhisa's only sea-going restaurants
- 4 24-hour room service in every room category, plus butler service in Penthouses and above
- 5 Multiple open bars and lounges, and endless pours of fine wines and spirits
- 6 The highest space-to-guest ratios with big-ship amenities and small-ship feel
- 7 The highest staff-to-guest ratio offering unmatched, personal service
- 8 Free unlimited Wi-Fi throughout the ships
- 9 More than 2,000 shore excursions plus complimentary voluntourism opportunities
- 10 The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Apr 25, 2020	\$200.00
Apr 25, 2020-May 24, 2020	25%
May 25, 2020-Jun 23, 2020	50%
Jun 24, 2020-Jul 23, 2020	75%
Jul 24, 2020-Aug 23, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2080686
BOOKED ONBOARD

AGENCY COPY

EXPLORER COMBINATION

OCY200823-07 MEDITERRANEAN ISLES

7 DAYS ON BOARD THE CRYSTAL SERENITY

OCY200830-13 TRANS-ATLANTIC DISCOVERY

13 DAYS ON BOARD THE CRYSTAL SERENITY

Rome (Roma), Rome/Civitavecchia, Italy to Quebec, Québec City, Canada

August 23, 2020 through September 12, 2020

DESTINATION WORLD TRAVEL

ISSUED: 08/12/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Judith Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the **legally binding Guest Ticket Contract**.

Guests / Stateroom

Ms Rebecca Todd
Crystal Society #: 3002441

7036 (C1)
Deluxe Stateroom with Large Picture Window

Crystal Key: BAGHH1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: TODD

Cruise Fare Calculation (USD)

	Rebecca Todd	Total
Regular Cruise Fare	\$9,248.00	\$9,248.00
Book Now Savings	-\$1,700.00	-\$1,700.00
Book Now Cruise Fare	\$7,548.00	\$7,548.00
Single Supplement	\$2,265.00	\$2,265.00
Back To Back Discount	-\$491.00	-\$491.00
Crystal Society Savings	-\$245.00	-\$245.00
Early Payment Savings	-\$221.00	-\$221.00
Onboard Discount	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$8,611.00	\$8,611.00
Taxes, Fees And Port Charges	\$913.00	\$913.00
Your Client's Crystal Cruise Fare	\$9,524.00	\$9,524.00

Payments and Balance

Payment received \$2,436.25
 Net Balance Due \$5,796.10
 Gross Balance Due \$7,087.75

Payment Schedule

FIRST DEPOSIT of \$2,381.00 due on Sep 01, 2018
 FINAL PAYMENT of \$7,143.00 due on Nov 27, 2019
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,387.20
BACK TO BACK	-\$73.65
BOOK NOW	-\$255.00
CRUISE FARE	\$2,774.40
CRYSTAL SOCIETY	-\$36.75
ONBOARD	-\$36.75
SINGLE SUPPL	\$339.75
FULL PAYMENT	-\$33.15
COMMISSIONS TOTAL	\$1,291.65

Top 10 Reasons to sail with Crystal Cruises

- 1 The most trusted, all-inclusive luxury cruise brand
- 2 Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
- 3 Nobu Matsuhisa's only sea-going restaurants
- 4 24-hour room service in every room category, plus butler service in Penthouses and above
- 5 Multiple open bars and lounges, and endless pours of fine wines and spirits
- 6 The highest space-to-guest ratios with big-ship amenities and small-ship feel
- 7 The highest staff-to-guest ratio offering unmatched, personal service
- 8 Free unlimited Wi-Fi throughout the ships
- 9 More than 2,000 shore excursions plus complimentary voluntourism opportunities
- 10 The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Apr 25, 2020	\$200.00
Apr 25, 2020-May 24, 2020	25%
May 25, 2020-Jun 23, 2020	50%
Jun 24, 2020-Jul 23, 2020	75%
Jul 24, 2020-Aug 23, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2080688
BOOKED ONBOARD

AGENCY COPY

EXPLORER COMBINATION

OCY200823-07 MEDITERRANEAN ISLES

7 DAYS ON BOARD THE CRYSTAL SERENITY

OCY200830-13 TRANS-ATLANTIC DISCOVERY

13 DAYS ON BOARD THE CRYSTAL SERENITY

Rome (Roma), Rome/Civitavecchia, Italy to Quebec, Québec City, Canada

August 23, 2020 through September 12, 2020

DESTINATION WORLD TRAVEL

ISSUED: 08/12/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Judith Hards

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Guests / Stateroom

Mrs Patricia Gibbs
Crystal Society #: 563685

7039 (C1)
Deluxe Stateroom with Large Picture Window

Crystal Key: EHSXB1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: GIBBS

Cruise Fare Calculation (USD)

	Patricia Gibbs	Total
Regular Cruise Fare	\$9,248.00	\$9,248.00
Book Now Savings	-\$1,700.00	-\$1,700.00
Book Now Cruise Fare	\$7,548.00	\$7,548.00
Single Supplement	\$2,265.00	\$2,265.00
Back To Back Discount	-\$491.00	-\$491.00
Crystal Society Savings	-\$245.00	-\$245.00
Early Payment Savings	-\$221.00	-\$221.00
Onboard Discount	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$8,611.00	\$8,611.00
Taxes, Fees And Port Charges	\$913.00	\$913.00
Your Client's Crystal Cruise Fare	\$9,524.00	\$9,524.00

Payments and Balance

Payment received \$8,232.35
 Net Balance Due \$0.00
 Gross Balance Due \$1,291.65
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

FULL PAYMENT	-\$33.15
SAVINGS	-\$1,387.20
BACK TO BACK	-\$73.65
BOOK NOW	-\$255.00
CRUISE FARE	\$2,774.40
CRYSTAL SOCIETY	-\$36.75
ONBOARD	-\$36.75
SINGLE SUPPL	\$339.75
COMMISSIONS TOTAL	\$1,291.65

Top 10 Reasons to sail with Crystal Cruises

- 1 The most trusted, all-inclusive luxury cruise brand
- 2 Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
- 3 Nobu Matsuhisa's only sea-going restaurants
- 4 24-hour room service in every room category, plus butler service in Penthouses and above
- 5 Multiple open bars and lounges, and endless pours of fine wines and spirits
- 6 The highest space-to-guest ratios with big-ship amenities and small-ship feel
- 7 The highest staff-to-guest ratio offering unmatched, personal service
- 8 Free unlimited Wi-Fi throughout the ships
- 9 More than 2,000 shore excursions plus complimentary voluntourism opportunities
- 10 The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Apr 25, 2020	\$200.00
Apr 25, 2020-May 24, 2020	25%
May 25, 2020-Jun 23, 2020	50%
Jun 24, 2020-Jul 23, 2020	75%
Jul 24, 2020-Aug 23, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2080689
BOOKED ONBOARD

AGENCY COPY

EXPLORER COMBINATION

OCY200823-07 MEDITERRANEAN ISLES

7 DAYS ON BOARD THE CRYSTAL SERENITY

OCY200830-13 TRANS-ATLANTIC DISCOVERY

13 DAYS ON BOARD THE CRYSTAL SERENITY

Rome (Roma), Rome/Civitavecchia, Italy to Quebec, Québec City, Canada

August 23, 2020 through September 12, 2020

DESTINATION WORLD TRAVEL

ISSUED: 08/12/2019

P.O Box 2040

South Plympton, SA, 5038

ATTN: Judith Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

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Guests / Stateroom

Ms Susan Nisbet
Client ID: 3081284

7042 (C1)
Deluxe Stateroom with Large Picture Window

Crystal Key: DXNK41

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: NISBET

Cruise Fare Calculation (USD)

	Susan Nisbet	Total
Regular Cruise Fare	\$9,248.00	\$9,248.00
Book Now Savings	-\$1,700.00	-\$1,700.00
Book Now Cruise Fare	\$7,548.00	\$7,548.00
Single Supplement	\$2,265.00	\$2,265.00
Back To Back Discount	-\$491.00	-\$491.00
Early Payment Savings	-\$227.00	-\$227.00
Onboard Discount	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$8,850.00	\$8,850.00
Taxes, Fees And Port Charges	\$913.00	\$913.00
Your Client's Crystal Cruise Fare	\$9,763.00	\$9,763.00

Payments and Balance

Payment received \$8,435.50
 Net Balance Due \$0.00
 Gross Balance Due \$1,327.50
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,387.20
BACK TO BACK	-\$73.65
BOOK NOW	-\$255.00
CRUISE FARE	\$2,774.40
ONBOARD	-\$36.75
SINGLE SUPPL	\$339.75
FULL PAYMENT	-\$34.05
COMMISSIONS TOTAL	\$1,327.50

Top 10 Reasons to sail with Crystal Cruises

- 1 The most trusted, all-inclusive luxury cruise brand
- 2 Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
- 3 Nobu Matsuhisa's only sea-going restaurants
- 4 24-hour room service in every room category, plus **butler service** in Penthouses and above
- 5 Multiple open bars and lounges, and **endless pours of fine wines and spirits**
- 6 The highest space-to-guest ratios with **big-ship amenities and small-ship feel**
- 7 The highest **staff-to-guest ratio** offering unmatched, personal service
- 8 **Free unlimited Wi-Fi** throughout the ships
- 9 More than 2,000 shore excursions plus **complimentary voluntourism opportunities**
- 10 The highest **acclaimed enrichment** in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Apr 25, 2020	\$200.00
Apr 25, 2020-May 24, 2020	25%
May 25, 2020-Jun 23, 2020	50%
Jun 24, 2020-Jul 23, 2020	75%
Jul 24, 2020-Aug 23, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2080687

AGENCY COPY

EXPLORER COMBINATION

OCY200823-07 MEDITERRANEAN ISLES

7 DAYS ON BOARD THE CRYSTAL SERENITY

OCY200830-13 TRANS-ATLANTIC DISCOVERY

13 DAYS ON BOARD THE CRYSTAL SERENITY

Rome (Roma), Rome/Civitavecchia, Italy to Quebec, Québec City, Canada

August 23, 2020 through September 12, 2020

DESTINATION WORLD TRAVEL

ISSUED: 08/23/2018

P.O Box 2040

South Plympton, 5038

ATTN: Judith Hards

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Guests / Stateroom

Ms Diane Gibbs
Client ID: 555733

7040 (C1)
Deluxe Stateroom with Large Picture Window

Crystal Key: C8PND1

*For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: GIBBS*

Cruise Fare Calculation (USD)

	Diane Gibbs	Total
Regular Cruise Fare	\$9,248.00	\$9,248.00
Book Now Savings	-\$1,700.00	-\$1,700.00
Book Now Cruise Fare	\$7,548.00	\$7,548.00
Single Supplement	\$2,265.00	\$2,265.00
Back To Back Discount	-\$491.00	-\$491.00
Crystal Society Savings	-\$245.00	-\$245.00
Early Payment Savings	-\$221.00	-\$221.00
Onboard Discount	-\$245.00	-\$245.00
Cruise Fare After Discounts	\$8,611.00	\$8,611.00
Taxes, Fees And Port Charges	\$913.00	\$913.00
Your Client's Crystal Cruise Fare	\$9,524.00	\$9,524.00

Payments and Balance

Payment received \$8,232.35
Net Balance Due \$0.00
 Gross Balance Due \$1,291.65
 Penalty if cancelled \$200.00

Commission Information (U.S. Dollars)

SAVINGS	-\$1,387.20
BACK TO BACK	-\$73.65
BOOK NOW	-\$255.00
CRUISE FARE	\$2,774.40
CRYSTAL SOCIETY	-\$36.75
ONBOARD	-\$36.75
SINGLE SUPPL	\$339.75
FULL PAYMENT	-\$33.15
COMMISSIONS TOTAL	\$1,291.65

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Apr 25, 2020	\$200.00
Apr 25, 2020-May 24, 2020	25%
May 25, 2020-Jun 23, 2020	50%
Jun 24, 2020-Jul 23, 2020	75%
Jul 24, 2020-Aug 23, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2080625

AGENCY COPY

OCS200819-46 INSPIRED WESTERN EUROPE

46 DAYS ON BOARD THE CRYSTAL SYMPHONY

Amsterdam, Netherlands to Monte-Carlo, Monte Carlo, Monaco

August 19, 2020 through October 04, 2020

DESTINATION WORLD TRAVEL

ISSUED: 10/01/2018

P.O Box 2040

South Plympton, 5038

ATTN: Judith Hards

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible. This reservation is subject to the terms and conditions per the applicable brochure.

Guests / Stateroom

Mr Leslie Welbourn
Client ID: 545593

9070 (SH)
Seabreeze Penthouse

Crystal Key: ADZSC1

Ms Julianne Plath
Client ID: 545515

9070 (SH)
Seabreeze Penthouse

Crystal Key: ADZSC2

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.

Surname Guest 1: WELBOURN

Surname Guest 2: PLATH

Cruise Fare Calculation (USD)

	Leslie Welbourn	Julianne Plath	Total
Regular Cruise Fare	\$34,649.00	\$34,649.00	\$69,298.00
Book Now Savings	-\$4,400.00	-\$4,400.00	-\$8,800.00
Back To Back Discount	-\$1,512.00	-\$1,512.00	-\$3,024.00
Crystal Society Savings	-\$756.00	-\$756.00	-\$1,512.00
Onboard Discount	-\$756.00	-\$756.00	-\$1,512.00
Cruise Fare After Discounts	\$27,225.00	\$27,225.00	\$54,450.00
Taxes, Fees And Port Charges	\$2,109.00	\$2,109.00	\$4,218.00
Cruise Protection Program	DECLINED	DECLINED	DECLINED
Your Client's Crystal Cruise Fare	\$29,334.00	\$29,334.00	\$58,668.00

Payments and Balance

Payment received \$14,667.00

Balance Due \$44,001.00

Payment Schedule

FIRST DEPOSIT of \$14,667.00 due on Oct 07, 2018

FINAL PAYMENT of \$44,001.00 due on Feb 21, 2020

Penalty if cancelled \$1,000.00

BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD

If paid in full with guest credit card by Feb 21, 2020 \$44,001.00

If paid in full with guest credit card by Nov 23, 2019 \$42,639.00
(includes \$1,362.00 Early Full Payment Savings)

Commission Information (U.S. Dollars)

SAVINGS	-\$10,394.70
BOOK NOW	-\$1,320.00
COMBO	-\$453.60
CRUISE FARE	\$20,789.40
ONBOARD	-\$226.80
CRYSTAL SOCIETY	-\$226.80

COMMISSIONS TOTAL	\$8,167.50
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NET BALANCE DUE INFORMATION IF PAID WITH AGENCY CHECK

If paid in full with agency check by Feb 21, 2020 \$35,833.50

If paid in full with agency check by Nov 23, 2019 \$34,675.80
(includes \$1,362.00 Early Full Payment Savings)

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Feb 21, 2020	\$500.00
Feb 21, 2020-Mar 21, 2020	25%
Mar 22, 2020-Apr 20, 2020	50%
Apr 21, 2020-May 20, 2020	75%
May 21, 2020-Aug 19, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2325179
Advisor Copy, Issued: Dec 01, 2021

EXPLORER COMBINATION
28 days on board Crystal Symphony
Athens/Piraeus to Rome/Civitavecchia
April 22, 2023 through May 20, 2023

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: JUDITH HARDS

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract.**

Crystal requires that all guests who are eligible for the COVID-19 vaccine to be fully inoculated at least 14 days prior to boarding the ship (including those sailing out of Florida). This update is in line with the company's policy for other departure ports in the U.S. and around the world. Travelers unable to show proof of vaccination will be unable to sail.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS PAULINE AMOS
CRYSTAL SOCIETY #: 430891, CRYSTAL KEY: JVSQJ1

9030 (A1) Deluxe Stateroom with Verandah

CRUISE LEVEL

MS PAULINE AMOS

12 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free, unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	PAULINE AMOS	TOTAL
Regular Cruise Fare	\$18,297.00	\$18,297.00
Book Now Savings	-\$3,550.00	-\$3,550.00
Book Now Cruise Fare	\$14,747.00	\$14,747.00
Single Supplement	\$5,900.00	\$5,900.00
Back To Back Discount	-\$1,032.00	-\$1,032.00
Crystal Society Savings	-\$516.00	-\$516.00
Early Payment Savings	-\$325.00	-\$325.00
Voucher	-\$3,576.25	-\$3,576.25
Cruise Fare After Discounts	\$15,197.75	\$15,197.75
Taxes, Fees And Port Charges	\$1,260.00	\$1,260.00
Your Client's Crystal Cruise Fare	\$16,457.75	\$16,457.75

PAYMENTS AND BALANCE

Payment received \$11,305.00
 Balance Due \$5,152.75

PAYMENT SCHEDULE

FINAL PAYMENT of \$13,989.09 due on Nov 23, 2022
 BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD
 If paid in full with guest credit card by Nov 23, 2022 \$5,152.75

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS PAULINE AMOS Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SINGLE SUPPL	\$885.00
CRUISE FARE	\$1,394.66
COMMISSIONS TOTAL	\$2,279.66

CANCELLATION POLICY (PER PERSON)

Dec 23, 2022-Jan 21, 2023	25%
Jan 22, 2023-Feb 20, 2023	50%
Feb 21, 2023-Mar 22, 2023	75%
Mar 23, 2023-Apr 22, 2023	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

Destination World - Judith

From: Res.anz <Res.anz@crystalcruises.com>
Sent: Thursday, 21 November 2019 15:45
To: Destination World - Judith
Subject: Onboard open deposits
Attachments: Crystal 30th Anniversary_digital.pdf

Importance: High

Categories: Red Category

Hi Brian & Judith,

Nothing urgent as I am following up on onboard open deposits and you have used most of them that your guests have created .

Remind these guests that they can still book in Australian dollars if a different sailing to the groups . I also suggest they look at the 30th anniversary flyer as this will give them onboard savings in addition to the extra savings for the sailings on that promotion.

They can also still book in USD as whatever suites you and the guests .

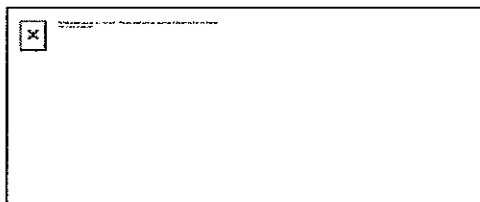
2022905 ARTHUR CAFFERY
#2022906 CECILIA WOOLFORD
#2080623 DIANNE WALSH
#2080860 DIANE JACKSON
#2167838 ANTHONY HARDS
#2167840 ANN SHAPIRO/ VIVIENNE FARBER
#2172149 FELICITY BEST
#2172150 GRAHAM BENNECHE

} 9 x USD 100
= ~~US~~ 900
owing

Anyway have safe travels and we will speak next month.

Michelle

Michelle Tomkinson
Reservations consultant
Australia & New Zealand
Suite 2, Level 16, 6 O'Connell Street
Sydney NSW 2000
T: 1300 059 263 (AU) | 0800 600 108 (NZ)
T: 61 2 8074 6500





CRUISE RESERVATION NUMBER: 2170976
BOOKED ONBOARD

AGENCY COPY

RBA200621-07 ROMANTIC RHINE
7 DAYS ON BOARD THE CRYSTAL BACH
Amsterdam, Netherlands to Basel, Switzerland
June 21, 2020 through June 28, 2020

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: Judith Hards

ISSUED: 06/12/2019

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

Epicurean Experience Important Notice -- Effective for bookings made on or after November 1, 2018, the shoreside Epicurean Restaurant Experience will be complimentary for guests booked in categories CP or CS and available for an additional charge for all other guests. Guests in categories PH, CP and CS who booked prior to November 1, 2018 will be entitled to one complimentary Epicurean Experience per voyage as originally promised.

Guests / Stateroom

Ms Pauline Amos
Crystal Society #: 430891

321 (S4)
Petite Suite with Panoramic Balcony-Window

Crystal Key: AT93W1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: AMOS

Cruise Fare Calculation (USD)

	Pauline Amos	Total
Regular Cruise Fare	\$5,899.00	\$5,899.00
Book Now Savings	-\$500.00	-\$500.00
Book Now Cruise Fare	\$5,399.00	\$5,399.00
Single Supplement	\$2,700.00	\$2,700.00
Crystal Society Savings	-\$202.00	-\$202.00
Early Payment Savings	-\$192.00	-\$192.00
Onboard Discount	-\$202.00	-\$202.00
Manual Adjustments	-\$404.00	-\$404.00
Cruise Fare After Discounts	\$7,099.00	\$7,099.00
Taxes, Fees And Port Charges	\$175.00	\$175.00
Land Programs	\$2,399.00	\$2,399.00
Your Client's Crystal Cruise Fare	\$9,673.00	\$9,673.00
Payments and Balance		
Payment received \$9,673.00		
Net Balance Due \$0.00		
Gross Balance Due \$0.00		
Penalty if cancelled \$500.00		

Commission Information (U.S. Dollars)

SAVINGS	-\$884.85
BOOK NOW	-\$75.00
CRYSTAL SOCIETY	-\$30.30
ONBOARD	-\$30.30
SINGLE SUPPL	\$405.00
CRUISE FARE	\$1,709.10
FULL PAYMENT	-\$28.80
LANDPROGRAM	\$119.95
COMMISSIONS TOTAL	\$1,184.80

Top 10 Reasons to sail with Crystal River Cruises

1. All-Inclusive, All-suite ships with king-size beds
2. European butler service in every room category
3. The largest suites on Europe's rivers
4. Twice the number of crew per guest than the industry average
5. The most spacious ships carrying 45% fewer guests
6. Michelin-inspired cuisine—fresh lobster, Dover Sole—prepared à la minute, plus caviar
7. Flexible open-seating dining in multiple restaurants plus 24-hour room service
8. An abundant choice of shore excursion options in every port
9. Private luxury motor coaches with free Wi-Fi
10. The youngest fleet in the river cruise industry

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Feb 22, 2020	\$500.00
Feb 22, 2020-Mar 22, 2020	25%
Mar 23, 2020-Apr 21, 2020	50%
Apr 22, 2020-May 21, 2020	75%
May 22, 2020-Jun 21, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2202472

AGENCY COPY

RBA200621-07 ROMANTIC RHINE
7 DAYS ON BOARD THE CRYSTAL BACH
Amsterdam, Netherlands to Basel, Switzerland
June 21, 2020 through June 28, 2020

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: Judith Hards

ISSUED: 09/01/2019

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit [Crystal's Cruise Protection Program](#). Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

Epicurean Experience Important Notice – Effective for bookings made on or after November 1, 2018, the shoreside Epicurean Restaurant Experience will be complimentary for guests booked in categories CP or CS and available for an additional charge for all other guests. Guests in categories PH, CP and CS who booked prior to November 1, 2018 will be entitled to one complimentary Epicurean Experience per voyage as originally promised.

Guests / Stateroom

Ms Elizabeth Stockdale
Crystal Society #: 310522

322 (S4)
Petite Suite with Panoramic Balcony-Window

Crystal Key: A2KDW1

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: STOCKDALE

Cruise Fare Calculation (USD)

	Elizabeth Stockdate	Total
Regular Cruise Fare	\$5,899.00	\$5,899.00
Book Now Savings	-\$500.00	-\$500.00
Book Now Cruise Fare	\$5,399.00	\$5,399.00
Single Supplement	\$2,700.00	\$2,700.00
Crystal Society Savings	-\$202.00	-\$202.00
Early Payment Savings	-\$197.00	-\$197.00
Manual Adjustments	-\$404.00	-\$404.00
Cruise Fare After Discounts	\$7,296.00	\$7,296.00
Taxes, Fees And Port Charges	\$196.00	\$196.00
Your Client's Crystal Cruise Fare	\$7,492.00	\$7,492.00
Payments and Balance		
Payment received \$7,492.00		
Net Balance Due \$0.00		
Gross Balance Due \$0.00		
Penalty if cancelled \$500.00		

Commission Information (U.S. Dollars)

CRUISE FARE	\$1,709.10
FULL PAYMENT	-\$29.55
SAVINGS	-\$884.85
BOOK NOW	-\$75.00
CRYSTAL SOCIETY	-\$30.30
SINGLE SUPPL	\$405.00
COMMISSIONS TOTAL	\$1,094.40

Top 10 Reasons to sail with Crystal River Cruises

1. All-Inclusive, All-suite ships with king-size beds
2. European butler service in every room category
3. The largest suites on Europe's rivers
4. Twice the number of crew per guest than the industry average
5. The most spacious ships carrying 45% fewer guests
6. Michelin-inspired cuisine—fresh lobster, Dover Sole—prepared à la minute, plus caviar
7. Flexible open-seating dining in multiple restaurants plus 24-hour room service
8. An abundant choice of shore excursion options in every port
9. Private luxury motor coaches with free Wi-Fi
10. The youngest fleet in the river cruise industry

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Feb 22, 2020	\$500.00
Feb 22, 2020-Mar 22, 2020	25%
Mar 23, 2020-Apr 21, 2020	50%
Apr 22, 2020-May 21, 2020	75%
May 22, 2020-Jun 21, 2020	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



Destination World Travel

Inc. Singles Travel Connections
Lic. TTA 156054

P O Box 2040,
South Plympton S.A. 5038
Ph: 08 8293 6988

Email: destinationworld@internode.on.net
Website: www.singlestravel.com.au

NON GROUP INDIVIDUAL BOOKINGS WITH COMMISSION OWING IN \$AUD			
	CRUISE #	NAME	COMMISSION \$AUD
2267294	OCS220106-14	DAVID MACE & YINGPING YE	\$1284.42
2238251	OCS210725-20	CAROLYN ELLIS	\$2380.95
2237106	OCS210725-20	ELIZABETH STOCKDALE	\$2316.60
2237107	OCS210725-20	PAULINE AMOS	\$2316.60
TOTAL COMMISSION OUTSTANDING FOR NON-GROUP INDIVIDUAL BOOKINGS \$AUD 8,298.57			



CRUISE RESERVATION NUMBER: 2267294

Advisor Copy, Issued: Dec 29, 2020

NEW ZEALAND ALLURE
OCS220106-14
14 days on board the Crystal Symphony
Melbourne to Sydney
January 06, 2022 through January 20, 2022

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: Judith Hards

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

GUESTS / STATEROOM

MR DAVID JOHN MACE 9070 (SH) Seabreeze Penthouse
CRYSTAL SOCIETY #: 3138638, CRYSTAL KEY: V3RAZ1
MS YINGPING YE 9070 (SH) Seabreeze Penthouse
CRYSTAL SOCIETY #: 3138639, CRYSTAL KEY: V3RAZ2

CRUISE LEVEL

MR DAVID MACE 2 *Completed voyage credits
MS YINGPING YE 2 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

- 1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (AUD)

Table with 4 columns: Description, DAVID MACE, YINGPING YE, TOTAL. Rows include Regular Cruise Fare, Book Now Savings, Book Now Cruise Fare, Crystal Society Savings, Voucher, Cruise Fare After Discounts, Taxes, Fees And Port Charges, and Your Client's Crystal Cruise Fare.

PAYMENTS AND BALANCE

Net Balance Due AU\$9,278.44

Gross Balance Due AU\$10,562.86

Balance due if paid in full by Apr 11, 2021 AU\$8,562.74

(includes AU\$842.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of AU\$1,584.43 due on Feb 22, 2021

FINAL PAYMENT of AU\$8,978.43 due on Aug 09, 2021

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR DAVID MACE

Not Selected

MS YINGPING YE

Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (AUSTRALIAN DOLLARS)

CRUISE FARE	AU\$1,284.42
COMMISSIONS TOTAL	AU\$1,284.42

CANCELLATION POLICY (PER PERSON)

Aug 09, 2021-Sep 07, 2021	25%
Sep 08, 2021-Oct 07, 2021	50%
Oct 08, 2021-Nov 06, 2021	75%
Nov 07, 2021-Jan 06, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7)

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION
Melbourne

DEBARKATION
Sydney

Pier Name and Address
Port of Melbourne
To Be Advised

Pier Name and Address
TBA



CRUISE RESERVATION NUMBER: 2238251

AGENCY COPY

OCS210725-20 GRAND JOURNEY: ADRIATIC, AEGEAN & BLACK SEAS

20 DAYS ON BOARD THE CRYSTAL SYMPHONY

Venice (Venezia), Italy to Athens/Piraeus, Greece

July 25, 2021 through August 14, 2021

DESTINATION WORLD TRAVEL

ISSUED: 01/15/2020

P.O Box 2040

South Plympton, SA, 5038

ATTN: Judith Hards

Thank you for choosing Crystal Cruises. Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

Guests / Stateroom

Ms Carolyn Ellis
Crystal Society #: 434721

Crystal Key: CEAJ41

OCS210725-20 Grand Journey: Adriatic, Aegean & Black Seas on Crystal Symphony **GTY(E1)** Deluxe Stateroom with Large Picture Window (Limited View)

Specific rooms may not be requested and will be assigned at Crystal's discretion up to 24 hours prior to cruise departure date. Room assignments may include obstructed view or wheelchair accessible rooms. Guarantee Only Fares are not combinable with any other promotions including but not limited to Crystal Society Savings, Onboard Booking Discount, Early Full Payment Discount, Back-Back Savings, Combo Cruise Savings, Strategic Partnership Amenities, Group Promotions and Cruise Night Event Savings.

For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: ELLIS

Cruise Fare Calculation (AUD)

	Carolyn Ellis	Total
Regular Cruise Fare	AU\$14,985.00	AU\$14,985.00
Book Now Savings	-AU\$1,785.00	-AU\$1,785.00
Book Now Cruise Fare	AU\$13,200.00	AU\$13,200.00
Single Supplement	AU\$3,960.00	AU\$3,960.00
Combo Discount	-AU\$858.00	-AU\$858.00
Crystal Society Savings	-AU\$429.00	-AU\$429.00
Cruise Fare After Discounts	AU\$15,873.00	AU\$15,873.00
Taxes, Fees And Port Charges	AU\$1,379.00	AU\$1,379.00
Your Client's Crystal Cruise Fare	AU\$17,252.00	AU\$17,252.00

Payments and Balance

Net Balance Due AU\$14,871.05

Gross Balance Due AU\$17,252.00

Balance due if paid in full by Oct 28, 2020 AU\$14,533.60

(includes AU\$397.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of AU\$4,313.00 due on Jan 27, 2020

FINAL PAYMENT of AU\$12,939.00 due on Feb 25, 2021

Commission Information (Australian Dollars)

SAVINGS	-AU\$2,247.60
BOOK NOW	-AU\$267.75
COMBO	-AU\$128.70
CRUISE FARE	AU\$4,495.35
CRYSTAL SOCIETY	-AU\$64.35
SINGLE SUPPL	AU\$594.00
COMMISSIONS TOTAL	AU\$2,380.95

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Feb 25, 2021	AU\$200
Feb 25, 2021-Mar 26, 2021	25%
Mar 27, 2021-Apr 25, 2021	50%
Apr 26, 2021-May 25, 2021	75%
May 26, 2021-Jul 25, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.



CRUISE RESERVATION NUMBER: 2237106
Booked Onboard
 Advisor Copy , Issued: Dec 30, 2020

GRAND JOURNEY: ADRIATIC, AEGEAN & BLACK SEAS
 OCS210725-20
 20 days on board the Crystal Symphony
 Venice (Venezia) to Athens/Piraeus
 July 25, 2021 through August 14, 2021

DESTINATION WORLD TRAVEL
 P.O Box 2040
 South Plympton, SA, 5038
 ATTN: Judith Hards

Thank you for choosing Crystal Cruises.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract.**

GUESTS / STATEROOM

MS ELIZABETH STOCKDALE
 CRYSTAL SOCIETY #: 310522, CRYSTAL KEY: D9AKY1

7057 (E1) Deluxe Stateroom with Large Picture Window
 (Limited View)

CRUISE LEVEL

MS ELIZABETH STOCKDALE

19 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (AUD)

	ELIZABETH STOCKDALE	TOTAL
Regular Cruise Fare	AU\$14,985.00	AU\$14,985.00
Book Now Savings	-AU\$1,785.00	-AU\$1,785.00
Book Now Cruise Fare	AU\$13,200.00	AU\$13,200.00
Single Supplement	AU\$3,960.00	AU\$3,960.00
Combo Discount	-AU\$858.00	-AU\$858.00
Crystal Society Savings	-AU\$429.00	-AU\$429.00
Onboard Discount	-AU\$429.00	-AU\$429.00
Cruise Fare After Discounts	AU\$15,444.00	AU\$15,444.00
Taxes, Fees And Port Charges	AU\$1,379.00	AU\$1,379.00
Your Client's Crystal Cruise Fare	AU\$16,823.00	AU\$16,823.00

PAYMENTS AND BALANCE

Payment received AU\$4,205.75
Net Balance Due AU\$10,300.65
Gross Balance Due AU\$12,617.25
Balance due if paid in full by Apr 26, 2021 AU\$9,972.55
(includes AU\$386.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

PAYMENT SCHEDULE

FIRST DEPOSIT of AU\$4,205.75 due on Feb 26, 2021
FINAL PAYMENT of AU\$12,617.25 due on May 26, 2021
Penalty if cancelled AU\$200.00

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?
You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS ELIZABETH STOCKDALE Not Selected
'Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (AUSTRALIAN DOLLARS)

Table with 2 columns: Item Name and Amount. Rows include SAVINGS, BOOK NOW, COMBO, CRUISE FARE, CRYSTAL SOCIETY, SINGLE SUPPL, ONBOARD, and COMMISSIONS TOTAL. Total commission is AU\$2,316.60.

CANCELLATION POLICY (PER PERSON)

Table with 2 columns: Cancellation Period and Penalty Amount. Rows include Non-refundable Administrative Fee prior to May 26, 2021 (AU\$200.00), May 26, 2021-Jun 24, 2021 (25%), Jun 25, 2021-Jul 17, 2021 (50%), and Jul 18, 2021-Jul 25, 2021 (100%).

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7)



CRUISE RESERVATION NUMBER: 2237107
BOOKED ONBOARD

AGENCY COPY

OCS210725-20 GRAND JOURNEY: ADRIATIC, AEGEAN & BLACK SEAS
20 DAYS ON BOARD THE CRYSTAL SYMPHONY
Venice (Venezia), Italy to Athens/Piraeus, Greece
July 25, 2021 through August 14, 2021

DESTINATION WORLD TRAVEL
P.O Box 2040
South Plympton, SA, 5038
ATTN: Judith Hards

ISSUED: 01/13/2020

Thank you for choosing Crystal Cruises. Please take a moment to review this [Important Reservation Advice](#) information to make the cruise planning process as efficient and easy as possible.

This reservation is subject to the [terms and conditions](#). Please refer to the applicable Crystal Cruises brochure or [Crystal Cruises website](#) for additional terms and conditions that apply to your booking including the legally binding [Guest Ticket Contract](#).

Guests / Stateroom

Ms Pauline Amos
Crystal Society #: 430891

7075 (E1)
Deluxe Stateroom with Large Picture Window (Limited View)

Crystal Key: BEUJL1

*For security purposes your surname (last name) on the cruise reservation must be an exact match with the surname shown on your passport.
Surname Guest 1: AMOS*

Cruise Fare Calculation (AUD)

	Pauline Amos	Total
Regular Cruise Fare	AU\$14,985.00	AU\$14,985.00
Book Now Savings	-AU\$1,785.00	-AU\$1,785.00
Book Now Cruise Fare	AU\$13,200.00	AU\$13,200.00
Single Supplement	AU\$3,960.00	AU\$3,960.00
Combo Discount	-AU\$858.00	-AU\$858.00
Crystal Society Savings	-AU\$429.00	-AU\$429.00
Onboard Discount	-AU\$429.00	-AU\$429.00
Cruise Fare After Discounts	AU\$15,444.00	AU\$15,444.00
Taxes, Fees And Port Charges	AU\$1,379.00	AU\$1,379.00
Your Client's Crystal Cruise Fare	AU\$16,823.00	AU\$16,823.00

Payments and Balance

Payment received AU\$4,205.75

Net Balance Due AU\$10,300.65

Gross Balance Due AU\$12,617.25

Balance due if paid in full by Oct 28, 2020 AU\$9,972.55

(includes AU\$386.00 Early Full Payment Savings calculated 2.5% on Cruise Fare minus discounts)

Payment Schedule

FIRST DEPOSIT of AU\$4,205.75 due on Jan 23, 2020

FINAL PAYMENT of AU\$12,617.25 due on Feb 25, 2021

Penalty if cancelled AU\$200.00

Commission Information (Australian Dollars)

SAVINGS	-AU\$2,247.60
BOOK NOW	-AU\$267.75
COMBO	-AU\$128.70
CRUISE FARE	AU\$4,495.35
CRYSTAL SOCIETY	-AU\$64.35
SINGLE SUPPL	AU\$594.00
ONBOARD	-AU\$64.35
COMMISSIONS TOTAL	AU\$2,316.60

Top 10 Reasons to sail with Crystal Cruises

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

Cancellation Policy

	Per Person
Non-refundable Administrative Fee prior to Feb 25, 2021	AU\$200.00
Feb 25, 2021-Mar 26, 2021	25%
Mar 27, 2021-Apr 25, 2021	50%
Apr 26, 2021-May 25, 2021	75%
May 26, 2021-Jul 25, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.