

IN THE CIRCUIT COURT OF THE 11TH
JUDICIAL CIRCUIT IN AND FOR
MIAMI-DADE COUNTY, FLORIDA

In re:

COMPLEX BUSINESS LITIGATION
DIVISION

CRYSTAL CRUISES LLC, a California
limited liability company,

Case No. 2022-002742-CA-01
Lead Case

CRYSTAL HOLDINGS U.S., LLC, a
Delaware limited liability company,

Case No. 2022-002757-CA-01

CRYSTAL AIRCRUISES, LLC, a Florida
limited liability company, and

Case No. 2022-002758-CA-01

Assignors,
To:

(Jointly Administered Cases)

MARK C. HEALY,

Assignee.
_____ /

ASSIGNEE'S OBJECTION TO CLAIM OF LYNN BEER

NOTICE OF OPPORTUNITY TO OBJECT AND REQUEST FOR HEARING

PLEASE TAKE NOTICE that, Pursuant to section 727.111(4), Florida Statutes, the assignee may disallow improper claims of creditors, and the Court may consider these actions without further notice or hearing unless a party in interest files an objection within 21 days from the date this paper is served. If you object to the relief requested in this paper, you must file your objection with the Clerk of the Court of Miami-Dade County at 73 W. Flagler Street, Room 133, Miami, FL 33130, and serve a copy on the assignee's attorney, Paul N. Mascia, Esq., Nardella & Nardella, PLLC, 135 W. Central Blvd., Ste. 300, Orlando, FL 32801, and any other appropriate person.

If you file and serve an objection within the time permitted, the Court shall schedule a hearing and notify you of the scheduled hearing.

If you do not file an objection within the time permitted, the assignee and the Court will presume that you do not oppose the granting of the relief requested in the paper.

COMES NOW, Mark C. Healy, Assignee in the above-captioned Assignment proceeding (the “Assignee”), pursuant to Section 727.113 and 727.109(4), files this Objection to the Claim of Lynn Beer (“LB” or “Claimant”), and asserts as follows:

BACKGROUND

1. On February 10, 2022, Crystal Cruises, LLC (the “Assignor”) executed and delivered, and the Assignee accepted, an irrevocable Assignment for the benefit of creditors to the Assignee (the “Assignment”). On February 11, 2022, a *Petition Commencing Assignment for the Benefit of Creditors* was filed by the Assignee for the Assignor, thereby commencing the following assignment for the benefit of creditors case pursuant to Chapter 727 of the Florida Statutes, in this Court: *In re Crystal Cruises LLC*, Case No. 2022-002742-CA-01 (the “Assignment Case”).

2. Prior to the Assignment, Assignor engaged in the business of travel and entertainment business, including operating ocean, river, and expedition cruises and conducting related activities around the world (the “Business”).

3. The Assignee's address and telephone number are c/o Paul N. Mascia, Esq., Nardella & Nardella, PLLC, 135 W. Central Boulevard, Orlando, Florida 32801 and (407) 966-2680.

4. This Honorable Court has the power to allow or disallow claims against the estate and determine their priority. *See* § 727.109(4), *Florida Statutes*.

OBJECTION TO CLAIM

5. LB delivered Claim No. 2604 with the claim amount of U.S. Dollars \$22,450.72 (the “Claim”) to the Assignee on or about April 8, 2022, a true and correct copy of which Claim is attached hereto as **Exhibit “A”**.

6. Assignee reviewed the claim and the documentation provided by the Claimant.

7. The Claim is for commissions for cruises booked through the travel agency America's Vacation Center LLC, D/B/A Avoya Travel ("Avoya"). The Claim requests commissions for cruises with the following cruise reservation numbers and customer names:

- a. 2259392-Patricia Austin
- b. 2259391-Nancy Austin
- c. 2232108-Nancy Austin
- d. 2232109-Patricia Austin
- e. 2275612-Yasuo Scott Fukushima and Thomas Allen Scott
- f. 2318999-Yasuo Scott Fukushima and Thomas Allen Scott

8. Based upon a review of the Assignor's records, the Assignee confirmed that \$7,758.07 of the Claim amount of \$22,450.72 are owed as commissions to Avoya.

9. However, payment for these verified commissions was properly requested by Avoya in its independent proof of claim submitted to the Assignee on or about June 10, 2022 (the "Avoya Claim"). *See* Avoya's Claim No. 2678 attached hereto as **Exhibit "B"**.

10. LB's Claim is duplicative of Avoya's Claim to the extent of the verified commissions in the amount of \$7,758.07 and on that basis should be denied. The residual Claim amount of \$14,692.65 should further be denied as the Assignor's records do not show that said commissions are owed to Claimant.

11. As such, the Assignee objects to the Claim in its entirety in the amount of \$22,450.72.

WHEREFORE, the Assignee respectfully requests the Court enter an order sustaining his Objection to LB's Claim, DENYING the entirety of the Claim in the amount of \$22,450.72 and granting any such further relief that this Court may deem just and proper.

DATED this 10th day of January 2024.

NARDELLA & NARDELLA, PLLC
Co-General Counsel for Assignee
135 W. Central Blvd., Ste. 300

Orlando, FL 32801
(407) 966-2680

By: /s/ Paul N. Mascia

Michael A. Nardella, Esq.

Florida Bar No. 051265

Paul N. Mascia, Esq.

Florida Bar No. 0489670

mnardella@nardellalaw.com

pmascia@nardellalaw.com

kcooper@nardellalaw.com

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via the Florida Court's e-Filing Portal on February 2, 2024, which will serve upon all parties and interested persons of record in this action; on claimant Lynn Beer via U.S. mail to 1640 West Schwartz Blvd., Lady Lake, FL 32159; and via email to lynn.beer@avoyanetwork.com and cb144@jud11.flcourts.org pursuant to CBL Rule 2.2.

By: /s/ Paul N. Mascia

Paul N. Mascia

Exhibit A

IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL CIRCUIT,
IN AND FOR MIAMI-DADE COUNTY, FLORIDA

2604

In Re:

CRYSTAL CRUISES, LLC
a California Limited Liability company.

Assignor,

Case No.: 2022-002742 CA 01

To:

MARK C. HEALY,

Assignee,

RECEIVED
APR 18 2022

PROOF OF CLAIM

TO RECEIVE ANY DIVIDEND IN THIS PROCEEDING, YOU MUST COMPLETE THIS PROOF OF CLAIM AND DELIVER IT TO THE ASSIGNEE NO LATER THAN:

JUNE 11, 2022

THE ASSIGNEE'S NAME AND ADDRESS ARE AS FOLLOWS:

Mark C. Healy, Assignee
MICHAEL MOECKER & ASSOCIATES, INC.
1885 Marina Mile Blvd., Suite 106
Fort Lauderdale, FL 33315
(954) 252-1560 • (954) 252-2791 Fax No.
Info@Moecker.com

4,198.93+
4,202.87+
3,551.17+
3,550.83+
3,685.26+
3,261.66+
22,450.72*

1. CREDITOR NAME (Your name):
ADDRESS:

TELEPHONE NUMBER:
E-MAIL ADDRESS:

LYNN BEER
1640 West Schwartz Blvd
LADY LAKE, FL 32159
561-512-9555
lynn.beer@AVOYANETWORK.COM
Please be sure to notify us if you have a change of address.

2. BASIS FOR CLAIM:

Goods Sold
 Services Performed
 Money Loaned

Wages, Salaries and Compensations
 Taxes
 Shareholder Other:

combined clms

3. DATE DEBT WAS INCURRED:

6/24/20

4. AMOUNT OF CLAIM:

4198.93 (commission)

TOTAL: 22,450.72

5. SUPPORTING DOCUMENTS: Attach copies of supporting documents, such as promissory notes, purchase order, invoices, itemized statement of running accounts, court judgments, or evidence of security interests. If the documents are not available, explain. If the documents are voluminous, attach a summary.

6. SIGNATURE: Sign and print name and title, if any, of the creditor or other person authorized to file this claim:

DATED: 4/7/2022

BY: Lynn Beer
Signature of Claimant or Representative

LYNN BEER / TRAVEL AGENT
OWNER OCEANS to SEE
Host COMPANY AVOYA



CRUISE RESERVATION NUMBER: 2259392

Amenity Voyage

Advisor Copy , Issued: Jun 08, 2021

EXPLORER COMBINATION

21 days on board Crystal Symphony
Copenhagen (København) to London/Dover
August 10, 2022 through August 31, 2022

AVOYA TRAVEL

IATA NUMBER: 05509711
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MS PATRICIA AUSTIN
CRYSTAL SOCIETY #: 213754, CRYSTAL KEY: DD29L1

1039 (PH) Penthouse with Verandah

CRUISE LEVEL

MS PATRICIA AUSTIN

4 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	PATRICIA AUSTIN	TOTAL
Brochure Fare	\$41,396.00	\$41,396.00
2 For 1 Savings	-\$20,698.00	-\$20,698.00
Book Now Savings	-\$2,000.00	-\$2,000.00
Book Now Cruise Fare	\$18,698.00	\$18,698.00
Single Supplement	\$14,024.00	\$14,024.00
Back To Back Discount	-\$1,636.00	-\$1,636.00
Crystal Society Savings	-\$819.00	-\$819.00
Voucher	-\$4,023.66	-\$4,023.66
Cruise Fare After Discounts	\$26,243.34	\$26,243.34
Taxes, Fees And Port Charges	\$1,050.00	\$1,050.00
Your Client's Crystal Cruise Fare	\$27,293.34	\$27,293.34

PAYMENTS AND BALANCE

Payment received \$23,005.30
 Balance Due \$4,288.04

PAYMENT SCHEDULE

FIRST DEPOSIT of \$4,094.00 due on Jun 24, 2020
 FINAL PAYMENT of \$23,199.34 due on Apr 12, 2022
 BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD
 If paid in full with guest credit card by Apr 12, 2022 \$4,288.04
 If paid in full with guest credit card by Mar 13, 2022 \$3,531.04
 (includes \$757.00 Early Full Payment Savings)

2/10/22 Crystal Ceased operations

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS PATRICIA AUSTIN

Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SINGLE SUPPL	\$2,243.84
CRUISE FARE	\$1,955.09
COMMISSIONS TOTAL	\$4,198.93

CANCELLATION POLICY (PER PERSON)

Apr 12, 2022-May 11, 2022	25%
May 12, 2022-Jun 10, 2022	50%
Jun 11, 2022-Jul 10, 2022	75%
Jul 11, 2022-Aug 10, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7) or email airservices@crystalcruises.com

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION

Copenhagen (København)

Pier Name and Address

TBA

DEBARKATION

London/Dover

Pier Name and Address

Dover Cruise Terminal 2

Western Docks, Dover, Kent CT17 9DQ England



CRUISE RESERVATION NUMBER: 2259391

Amenity Voyage

Advisor Copy , Issued: Jun 08, 2021

EXPLORER COMBINATION

21 days on board Crystal Symphony
Copenhagen (København) to London/Dover
August 10, 2022 through August 31, 2022

AVOYA TRAVEL

IATA NUMBER: 05509711
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

MRS NANCY AUSTIN
CRYSTAL SOCIETY #: 213975, CRYSTAL KEY: NT5AD1

1038 (PH) Penthouse with Verandah

CRUISE LEVEL

MRS NANCY AUSTIN

7 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	NANCY AUSTIN	TOTAL
Brochure Fare	\$41,396.00	\$41,396.00
2 For 1 Savings	-\$20,698.00	-\$20,698.00
Book Now Savings	-\$2,000.00	-\$2,000.00
Book Now Cruise Fare	\$18,698.00	\$18,698.00
Single Supplement	\$14,024.00	\$14,024.00
Back To Back Discount	-\$1,636.00	-\$1,636.00
Crystal Society Savings	-\$819.00	-\$819.00
Voucher	-\$3,999.09	-\$3,999.09
Cruise Fare After Discounts	\$26,267.91	\$26,267.91
Taxes, Fees And Port Charges	\$1,050.00	\$1,050.00
Your Client's Crystal Cruise Fare	\$27,317.91	\$27,317.91

PAYMENTS AND BALANCE

Payment received \$22,846.80
 Balance Due \$4,471.11

PAYMENT SCHEDULE

FIRST DEPOSIT of \$4,097.69 due on Jun 24, 2020
 FINAL PAYMENT of \$23,220.22 due on Apr 12, 2022
 BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD
 If paid in full with guest credit card by Apr 12, 2022 \$4,471.11

*on 2/10/22
 Crystal Ceased operation*

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MRS NANCY AUSTIN Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

SINGLE SUPPL	\$2,243.84
CRUISE FARE	\$1,959.03
COMMISSIONS TOTAL	\$4,202.87

CANCELLATION POLICY (PER PERSON)

Apr 12, 2022-May 11, 2022	25%
May 12, 2022-Jun 10, 2022	50%
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Jul 11, 2022-Aug 10, 2022	100%

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Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7) or email airservices@crystalcruises.com

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION

Copenhagen (København)

Pier Name and Address

TBA

DEBARKATION

London/Dover

Pier Name and Address

Dover Cruise Terminal 2

Western Docks, Dover, Kent CT17 9DQ England

CRUISE ITINERARY

A passport is required for all guests and must be valid for six months after the end of the cruise.

DATE	LOCATION	ARRIVE*	DEPART*	DOCKING MODE	DRESS CODE
Wed, Aug 10	Copenhagen (København), Denmark	Embark from 12:00 PM	Overnight	Dock	
Thu, Aug 11	Copenhagen (København), Denmark		05:00 PM	Dock	
Fri, Aug 12	Cruising the North Sea				
Sat, Aug 13	Amsterdam, Netherlands	08:00 AM	Overnight	Dock	
Sun, Aug 14	Amsterdam, Netherlands		06:00 PM	Dock	
Mon, Aug 15	Edinburgh, United Kingdom	04:00 PM	Overnight	Tender	
Tue, Aug 16	Edinburgh, United Kingdom		06:00 PM	Tender	
Wed, Aug 17	Invergordon, United Kingdom	08:00 AM	06:00 PM	Dock	
Thu, Aug 18	Kirkwall, United Kingdom	08:00 AM	05:00 PM	Dock	
Fri, Aug 19	Cruising the North Atlantic				
Sat, Aug 20	Reykjavík, Iceland	08:00 AM	Overnight	Dock	
Sun, Aug 21	Reykjavík, Iceland		Overnight	Dock	
Mon, Aug 22	Reykjavík, Iceland		05:30 PM	Dock	
Tue, Aug 23	Cruising the North Atlantic				
Wed, Aug 24	Isle of Lewis/Stornaway, United Kingdom	08:00 AM	05:00 PM	Tender	
Thu, Aug 25	Greenock (for Glasgow), United Kingdom	08:00 AM	Overnight	Dock	
Fri, Aug 26	Greenock (for Glasgow), United Kingdom		02:00 AM	Dock	
	Douglas, United Kingdom	12:00 PM	08:00 PM	Tender	
Sat, Aug 27	Belfast, United Kingdom	08:00 AM	07:00 PM	Dock	
Sun, Aug 28	Liverpool, United Kingdom	08:00 AM	07:00 PM	Dock	
Mon, Aug 29	Dun Laoghaire, Ireland	07:30 AM	08:00 PM	Dock	
Tue, Aug 30	Cruising the English Channel				
Wed, Aug 31	London/Dover, United Kingdom	06:00 AM	Disembark AM/Morning	Dock	

A "Crystal White Extravaganza" dance party featuring special entertainment will take place on one of the featured Crystal Casual nights. All white attire is suggested to help create a memorable evening.



CRUISE RESERVATION NUMBER: 2232108

Amenity Voyage

Advisor Copy, Issued: Oct 28, 2020

BLACK SEA EXPLORER
OCS210801-13
13 days on board the Crystal Symphony
Roundtrip Athens/Piraeus, Greece
August 01, 2021 through August 14, 2021

AVOYA TRAVEL
IATA NUMBER: 05509711
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

GUESTS / STATEROOM

MRS NANCY AUSTIN
CRYSTAL SOCIETY #: 213975, CRYSTAL KEY: WJNZP1

1012 (PH) Penthouse with Verandah

CRUISE LEVEL

MRS NANCY AUSTIN

7 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

- 1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

Table with 3 columns: Description, NANCY AUSTIN, and TOTAL. Rows include Brochure Fare, 2 For 1 Savings, Book Now Savings, Book Now Cruise Fare, Single Supplement, Crystal Society Savings, Voucher, Cruise Fare After Discounts, Taxes, Fees And Port Charges, and Your Client's Crystal Cruise Fare.

PAYMENTS AND BALANCE

Payment received \$18,799.25

Balance Due \$2,740.00

PAYMENT SCHEDULE

FIRST DEPOSIT of \$3,230.89 due on Mar 26, 2020

FINAL PAYMENT of \$18,308.36 due on Apr 03, 2021

Penalty if cancelled \$100.00

BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD

If paid in full with guest credit card by Apr 03, 2021 \$2,740.00

If paid in full with guest credit card by Feb 02, 2021 \$2,445.00
(includes \$295.00 Early Full Payment Savings)

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MRS NANCY AUSTIN

Not Selected

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COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$1,556.73
CRYSTAL SOCIETY	-\$104.89
SINGLE SUPPL	\$2,099.33
COMMISSIONS TOTAL	\$3,551.17

CANCELLATION POLICY (PER PERSON)

Non-refundable Administrative Fee prior to Apr 03, 2021	\$100.00
Apr 03, 2021-May 02, 2021	25%
May 03, 2021-Jun 01, 2021	50%
Jun 02, 2021-Jul 01, 2021	75%
Jul 02, 2021-Aug 01, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

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AIR

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Important Update Regarding Your Clients Cruise - OCS210801-13

PleaseDoNotReply@CRYSTALCRUISES.COM <PleaseDoNotReply@CRYSTALCRUISES.COM>

Thu 4/1/2021 9:02 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>



Crystal

IMPORTANT INFORMATION

April 01, 2021

Dear Valued Travel Partner,

Please find below a copy of the letter that will be sent today to your clients booked on the voyage noted below.

Like everyone who works in travel, at Crystal we are encouraged by the on-going roll-out of Covid-19 vaccines worldwide, and the subsequent return of industry for us all. Coupled with Crystal's own enhanced health and safety protocols specific to cruising, we are optimistic about the days ahead. Unfortunately, given current differing international travel restrictions, we have had to make the difficult decision to cancel your clients' cruise.

While we are disappointed that we cannot operate our multi-country global voyages as planned, Crystal is working closely with individual countries and cruising regions to create enticing itineraries for your discerning clients. In addition to our recently announced 7-night **Luxury Bahamas Escapes** cruising round-trip from Nassau or Bimini aboard Crystal Serenity, we expect to announce **new 10-night Caribbean voyages** for Crystal Symphony in the coming weeks.

As outlined in your clients' letter, we are extending an option for **Future Credits of 115%**, applicable on the voyage of their choice through December 2023 – including the new voyages referenced above. For our mutual benefit, we encourage you to consult with them to articulate the benefits and value of these credits (your commission will be protected on all fully-paid bookings, and you can also receive commission on the 100% FCP credit extended to their future booking). If your client ultimately elects a refund, you must use the link provided in their email below in order to process it accurately.

We would also like to draw your attention to Crystal's recently announced **Covid-19 vaccine requirement for all guests**. This new requirement is in addition to

Nancy Austin

8/1/21 Jaling

Cancellation for 2021

fund of 2,740.30 was due on 4/3/21

existing, comprehensive **Crystal Clean+ 4.1** measures, including negative Covid-19 tests for both guests and crew, reduced capacity, social distancing, mask requirements and health screening questionnaires.

During this transitional time in travel, we remain committed to providing you with selling tools such as **Crystal Confidence 3.0** so that you can book your clients on future voyages with confidence, peace of mind and enthusiasm.

We sincerely appreciate your patience and partnership as we continue to work toward the brighter days ahead.

Regarding:

OCS210801-13 | Crystal Symphony | August 1, 2021 | 13 Nights | Athens/Piraeus to Athens/Piraeus | *Black Sea Explorer*

Dear Valued Guest,

We hope this message finds you safe and well. Like you, we are eagerly anticipating the day when the whole world will be ready for us to explore again. While we share in everyone's optimism for the continued successful roll-out of Covid-19 vaccines globally, unfortunately at this time, differing international border restrictions, potential quarantine policies for various nationalities, and limited airlift prevent us from operating your upcoming Crystal itinerary. It is therefore with deep regret that we have had to cancel your cruise. Please accept our sincere apologies for this situation that is beyond our control.

We know this cancellation is extremely disappointing and in recognition of this, we are providing you with **Credits* equal to 115%** of the cruise fare paid on fully-paid reservations (not paid with Credit coupons). For guests who have not fully paid, the Credits will be on the deposited amount.

- If your booking was made with any Credit coupons (FCP, FCC, CASP and/or admin fees), those will be added back to your guest profile for future use.
- Fully-paid reservations will receive a refund of port charges, taxes and fees paid, and any air and hotel packages booked through Crystal.
- Credits are valid on any Crystal experience (Ocean, River, Yacht or Expedition) embarking through December 31, 2023.

For the last several months, Crystal has been working closely with our partners all over the world to determine where and when we can safely get our guests back to traveling. Earlier this month, we announced a new series of 7-night **Luxury**

Bahamas Escapes aboard Crystal Serenity cruising from Nassau or Bimini roundtrip (July – October 2021). In the coming weeks, we also expect to announce **new 10-night Caribbean voyages** for Crystal Symphony.

While our fleet has been paused, Crystal developed **Crystal Clean+ 4.1**, an enhanced level of measures that builds on our stringent protocols already in place to help safeguard the well-being of our guests and crew. In addition to negative Covid-19 tests for both guests and crew, reduced capacity, social distancing, mask requirements and health screening questionnaires, new among these measures is a **Covid-19 vaccine requirement** for all guests.

We encourage you to contact your travel advisor to assist you in selecting your ideal future Crystal cruise, including one of our new Luxury Bahamas Escapes, or soon-to-be-announced Luxury Caribbean Escapes. Note that our **Crystal Confidence 3.0** provides the peace of mind you need now when making future travel plans, with reduced deposits, extended final payment and relaxed cancellation schedules.

We thank you for your continued understanding during this transitional time in travel, and look forward to welcoming you back on board soon. Until then, your Crystal team remains at your service.

Sincerely,

Crystal
Guest Services

*The 115% Credits option is comprised of two coupons: a 100% Future Cruise Payment (FCP) representing cruise fare paid, and a 15% Future Cruise Credit (FCC) bonus discount, which is valued at 15% of the cruise fare paid minus any payment coupons. Credit coupons may be used separately or combined on any non-fully paid, future booking. Credits may be used with Crystal's 2-for-1 Fares and Book Now Savings.

Future Cruise Payment (FCP) may be applied to multiple future bookings and is valid for payment of cruise fare only, may be used as deposit and final payment, and is not refundable once partially applied. FCP may not be used for payment of component items such as airfare, hotel/land, transfers, insurance, port charges and fees.

Future Cruise Credit (FCC) may be applied to one booking as a savings; is not available to incentive groups, or guests under charter contracts; not combinable with any other savings – including Flex Fares, Best Available Fares (River) and Advance Purchase Savings; non-transferable, non-refundable, and cannot be used in lieu of the deposit requirement on your new booking.

Note: If you are unable to redeem your Credits by December 31, 2023, you may request a refund of the original cruise fare paid.

To request a refund now, please visit [crystalcruises.com/requestrefund](https://www.crystalcruises.com/requestrefund) to submit the online form no later than April 15, 2021.

Cruise Guest(s)
OCS210801-13 Mrs NANCY Austin
 Ms Patricia Austin



Like Follow Share Share Share View
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Face Twitt e on e on e YouT
book er Insta Pinte Blog ube

THE WORLD'S MOST AWARDED LUXURY CRUISE LINE



Crystal

Voted World's Best more than any other cruise line in history.

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Ships' registry: The Bahamas and Malta.

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[Privacy Policy](#)

Visit [Crystal Cruises.com](https://www.crystalcruises.com)

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CRUISE RESERVATION NUMBER: 2232109

Amenity Voyage

Advisor Copy, Issued: Oct 28, 2020

BLACK SEA EXPLORER
OCS210801-13
13 days on board the Crystal Symphony
Roundtrip Athens/Piraeus, Greece
August 01, 2021 through August 14, 2021

AVOYA TRAVEL
IATA NUMBER: 05509711
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

GUESTS / STATEROOM

MS PATRICIA AUSTIN
CRYSTAL SOCIETY #: 213754, CRYSTAL KEY: N9CWW1

1027 (PH) Penthouse with Verandah

CRUISE LEVEL

MS PATRICIA AUSTIN

4 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

- 1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

Table with 3 columns: Description, PATRICIA AUSTIN, and TOTAL. Rows include Brochure Fare, 2 For 1 Savings, Book Now Savings, Book Now Cruise Fare, Single Supplement, Crystal Society Savings, Voucher, Cruise Fare After Discounts, Taxes, Fees And Port Charges, and Your Client's Crystal Cruise Fare.

PAYMENTS AND BALANCE

Payment received \$18,957.75
Balance Due \$2,579.50

PAYMENT SCHEDULE

FIRST DEPOSIT of \$3,230.59 due on Mar 26, 2020
FINAL PAYMENT of \$18,306.66 due on Apr 03, 2021
Penalty if cancelled \$100.00
BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD
If paid in full with guest credit card by Apr 03, 2021 \$2,579.50
If paid in full with guest credit card by Feb 02, 2021 \$1,977.50
(includes \$602.00 Early Full Payment Savings)

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MS PATRICIA AUSTIN Not Selected

*Cruise Protection Program "Travel Insurance" is available for purchase through Final Payment. Crystal highly recommends the purchase of travel insurance. For your convenience, we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the Certificate, visit Crystal's Cruise Protection Program.

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$1,556.39
CRYSTAL SOCIETY	-\$104.89
SINGLE SUPPL	\$2,099.33
COMMISSIONS TOTAL	\$3,550.83

CANCELLATION POLICY (PER PERSON)

Non-refundable Administrative Fee prior to Apr 03, 2021	\$100.00
Apr 03, 2021-May 02, 2021	25%
May 03, 2021-Jun 01, 2021	50%
Jun 02, 2021-Jul 01, 2021	75%
Jul 02, 2021-Aug 01, 2021	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR

Crystal is pleased to offer guests the option to purchase air through our Personal Select Air Program. Personal Select Air rates include transfers between the airport and pier on embarkation/disembarkation dates as well as shoreside support in the event of unanticipated airline or cruise schedule changes or delays that may impact travel plans. The Personal Select Air Program is available for purchase through Final Payment. Please contact Crystal's Air department at 1-800-446-6620 (prompt 7)

Important Update Regarding Your Clients Cruise - OCS210801-13

PleaseDoNotReply@CRYSTALCRUISES.COM <PleaseDoNotReply@CRYSTALCRUISES.COM>

Thu 4/1/2021 9:02 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>



Crystal

Patricia Austin

IMPORTANT INFORMATION

8/1/21 Sailing

April 01, 2021

Dear Valued Travel Partner,

Cancellation for 2021

June 1979.50 was due 4/3/21

Please find below a copy of the letter that will be sent today to your clients booked on the voyage noted below.

Like everyone who works in travel, at Crystal we are encouraged by the on-going roll-out of Covid-19 vaccines worldwide, and the subsequent return of industry for us all. Coupled with Crystal's own enhanced health and safety protocols specific to cruising, we are optimistic about the days ahead. Unfortunately, given current differing international travel restrictions, we have had to make the difficult decision to cancel your clients' cruise.

While we are disappointed that we cannot operate our multi-country global voyages as planned, Crystal is working closely with individual countries and cruising regions to create enticing itineraries for your discerning clients. In addition to our recently announced 7-night **Luxury Bahamas Escapes** cruising round-trip from Nassau or Bimini aboard Crystal Serenity, we expect to announce **new 10-night Caribbean voyages** for Crystal Symphony in the coming weeks.

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Regarding:

OCS210801-13 | Crystal Symphony | August 1, 2021 | 13 Nights | Athens/Piraeus to Athens/Piraeus | *Black Sea Explorer*

Dear Valued Guest,

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- Credits are valid on any Crystal experience (Ocean, River, Yacht or Expedition) embarking through December 31, 2023.

For the last several months, Crystal has been working closely with our partners all over the world to determine where and when we can safely get our guests back to traveling. Earlier this month, we announced a new series of 7-night **Luxury**

Bahamas Escapes aboard Crystal Serenity cruising from Nassau or Bimini roundtrip (July – October 2021). In the coming weeks, we also expect to announce **new 10-night Caribbean voyages** for Crystal Symphony.

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We thank you for your continued understanding during this transitional time in travel, and look forward to welcoming you back on board soon. Until then, your Crystal team remains at your service.

Sincerely,

Crystal
Guest Services

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Future Cruise Payment (FCP) may be applied to multiple future bookings and is valid for payment of cruise fare only, may be used as deposit and final payment, and is not refundable once partially applied. FCP may not be used for payment of component items such as airfare, hotel/land, transfers, insurance, port charges and fees.

Future Cruise Credit (FCC) may be applied to one booking as a savings; is not available to incentive groups, or guests under charter contracts; not combinable with any other savings – including Flex Fares, Best Available Fares (River) and Advance Purchase Savings; non-transferable, non-refundable, and cannot be used in lieu of the deposit requirement on your new booking.

Note: If you are unable to redeem your Credits by December 31, 2023, you may request a refund of the original cruise fare paid.

To request a refund now, please visit [crystalcruises.com/requestrefund](https://www.crystalcruises.com/requestrefund) to submit the online form no later than April 15, 2021.

Cruise Guest(s)
OCS210801-13 Mrs NANCY Austin
Ms Patricia Austin



Like Follow Share Share Share View
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THE WORLD'S MOST AWARDED LUXURY CRUISE LINE



Crystal

Voted World's Best more than any other cruise line in history.

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Ships' registry: The Bahamas and Malta.

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IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL CIRCUIT,
IN AND FOR MIAMI-DADE COUNTY, FLORIDA

In Re:

CRYSTAL CRUISES, LLC
a California Limited Liability company.

Assignor,

Case No.: 2022-002742 CA 01

To:

MARK C. HEALY,

Assignee,

PROOF OF CLAIM

TO RECEIVE ANY DIVIDEND IN THIS PROCEEDING, YOU MUST COMPLETE THIS PROOF OF CLAIM AND DELIVER IT TO THE ASSIGNEE NO LATER THAN:

JUNE 11, 2022

THE ASSIGNEE'S NAME AND ADDRESS ARE AS FOLLOWS:

Mark C. Healy, Assignee
MICHAEL MOECKER & ASSOCIATES, INC.
1885 Marina Mile Blvd., Suite 106
Fort Lauderdale, FL 33315
(954) 252-1560 • (954) 252-2791 Fax No.
Info@Moecker.com

1. CREDITOR NAME (Your name):
ADDRESS:

TELEPHONE NUMBER:
E-MAIL ADDRESS:

LYNN BEER
1640 WEST SCHWARTZ BLVD
LAOY LAKE, FL 32159
561-512-9559
LYNN.BEER@AVOYA NETWORK.COM
Please be sure to notify us if you have a change of address.

2. BASIS FOR CLAIM:

Goods Sold
 Services Performed
 Money Loaned

Wages, Salaries and Compensations
 Taxes
 Shareholder Other: _____

3. DATE DEBT WAS INCURRED:

10/27/21
3685.24 (commission)

4. AMOUNT OF CLAIM:

5. SUPPORTING DOCUMENTS: Attach copies of supporting documents, such as promissory notes, purchase order, invoices, itemized statement of running accounts, court judgments, or evidence of security interests. If the documents are not available, explain. If the documents are voluminous, attach a summary.

6. SIGNATURE: Sign and print name and title, if any, of the creditor or other person authorized to file this claim:

DATED: 4/7/2022

BY: Lynn Beer
Signature of Claimant or Representative

LYNN BEER / TRAVEL AGENT
Print Name and Title Here
OWNER-OCEANS to SEE
AVOYA is Host Company

Fw: Payment Confirmation, Booking 2275612, Yasuo Fukushima & Thomas Scott 02/02/2022 sailing

Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

Sat 3/26/2022 10:57 AM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

1 attachments (68 KB)

CrystalCruises_paymentconfirmation_2275612.pdf_050721150555.pdf;

3 AMEX payments

From: DO NOT REPLY <noreply@crystalcruises.com>

Sent: Friday, May 7, 2021 6:14 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

Subject: Payment Confirmation, Booking 2275612, Yasuo Fukushima & Thomas Scott



PAYMENT CONFIRMATION
CRUISE RESERVATION NUMBER: 2275612
Amenity Voyage
Issued: May 07, 2021

ISLAND LORE & LEGENDS
OCY220202-19
18 days on board the Crystal Serenity
Los Angeles/San Pedro to Auckland
February 02, 2022 through February 21, 2022

AVOYA TRAVEL
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

CRUISE PAYMENTS (U.S. DOLLARS)

DATE	AMOUNT	PAYMENT TYPE	TRANS TYPE	CREDIT CARD NUMBER	CREDIT CARD TYPE
05/04/21	\$4,799.44	Credit Card		371382xxxxx7002	AMEX
05/04/21	\$6,378.14				
05/04/21	\$6,378.14				
05/04/21	\$8,211.70	Credit Card		371382xxxxx7002	AMEX
04/26/21	\$1,027.72	Credit Card		371382xxxxx7002	AMEX
04/06/21	\$1,904.25				
04/06/21	\$1,904.25				

Crystal Cruises • 1501 Biscayne Boulevard, Suite 501, Miami, Florida 33132
Tel (786) 971-1100 • www.crystalcruises.com

Visit Crystal Cruises.com



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CRUISE RESERVATION NUMBER: 2318999

Amenity Voyage
Advisor Copy , Issued: Dec 03, 2021

GRAND JOURNEY: SPLENDORS OF NORTH AMERICA
OCY220808-25
25 days on board Crystal Serenity
Vancouver to New York
August 08, 2022 through September 02, 2022

AVOYA TRAVEL
IATA NUMBER: 05509711
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling. To obtain your state-specific Certificate of Insurance that contains the complete terms, conditions, limitations and exclusions of the certificate, visit Crystal's Cruise Protection Program.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

Crystal requires that all guests who are eligible for the COVID-19 vaccine to be fully inoculated at least 14 days prior to boarding the ship (including those sailing out of Florida). This update is in line with the company's policy for other departure ports in the U.S. and around the world. Travelers unable to show proof of vaccination will be unable to sail.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting. Failure to comply with all visa requirements may result in refusal of passage by Customs and Immigration authorities; you may be denied boarding, or you may be disembarked during the voyage. Additionally, any costs associated with these actions will be your responsibility.

GUESTS / STATEROOM

Table with 2 columns: Guest Name and Cabin Number. Includes MR YASUO SCOTT FUKUSHIMA (11022 (PH) Penthouse with Verandah) and MR THOMAS ALLEN SCOTT (11022 (PH) Penthouse with Verandah).

CRUISE LEVEL

Table with 2 columns: Guest Name and Cruise Level. Includes MR YASUO FUKUSHIMA (8 *Completed voyage credits) and MR THOMAS SCOTT (8 *Completed voyage credits).

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

- 1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	YASUO FUKUSHIMA	THOMAS SCOTT	TOTAL
Brochure Fare	\$35,898.00	\$35,898.00	\$71,796.00
2 For 1 Savings	-\$17,949.00	-\$17,949.00	-\$35,898.00
Book Now Savings	-\$2,750.00	-\$2,750.00	-\$5,500.00
Book Now Cruise Fare	\$15,199.00	\$15,199.00	\$30,398.00
Combo Discount	-\$760.00	-\$760.00	-\$1,520.00
Crystal Society Savings	-\$380.00	-\$380.00	-\$760.00
Voucher	-\$3,264.69	-\$3,264.69	-\$6,529.38
Cruise Fare After Discounts	\$10,794.31	\$10,794.31	\$21,588.62
Taxes, Fees And Port Charges	\$1,430.00	\$1,430.00	\$2,860.00
Personal Select Air	\$1,392.50	\$1,392.50	\$2,785.00
Cruise Protection Program	\$75.96	\$75.96	\$151.92
Your Client's Crystal Cruise Fare	\$13,692.77	\$13,692.77	\$27,385.54

PAYMENTS AND BALANCE

Payment received \$3,877.88

Balance Due \$23,507.66

Air Balance \$2,785.00

PAYMENT SCHEDULE

AIR BALANCE of \$2,785.00 due on Apr 10, 2022

FINAL PAYMENT of \$20,781.33 due on Apr 10, 2022

FINAL PAYMENT of \$75.96 due on Apr 10, 2022

FINAL PAYMENT of \$75.96 due on Apr 10, 2022

Penalty if cancelled \$2,605.00

BALANCE DUE INFORMATION IF PAID WITH GUEST CREDIT CARD

If paid in full with guest credit card by Apr 10, 2022 \$23,507.66

If paid in full with guest credit card by Mar 11, 2022 \$22,728.44
(includes \$702.00 Early Full Payment Savings)

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR YASUO FUKUSHIMA Selected

MR THOMAS SCOTT Selected

COMMISSION INFORMATION (U.S. DOLLARS)

CRUISE FARE	\$3,670.06
TRIP PROTECTION	\$15.20
COMMISSIONS TOTAL	\$3,685.26

CANCELLATION POLICY (PER PERSON)

Apr 10, 2022-May 09, 2022	25%
May 10, 2022-Jun 08, 2022	50%
Jun 09, 2022-Jul 08, 2022	75%
Jul 09, 2022-Aug 08, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR ITINERARY - ALL GUESTS

All air arrangements purchased through Crystal Cruises are bound by applicable terms and conditions of the Personal Select Air program as listed on AirSea Program Guidelines.

Yasuo Fukushima Thomas Scott Record Locator: 2A8MTK	Flight: AC - 1671 AIR CANADA Operated By: AIR CANADA RecLoc : 2A8MTK	Departs: Orlando International Airport (MCO) Aug 08 2022 at 8:15 AM Arrives: Lester B Pearson International Airport (YYZ) Aug 08 2022 at 10:53 AM
	Flight: AC - 111 AIR CANADA Operated By: AIR CANADA RecLoc : 2A8MTK	Departs: Lester B Pearson International Airport (YYZ) Aug 08 2022 at 12:35 PM Arrives: Vancouver International Airport (YVR) Aug 08 2022 at 2:34 PM
	Flight: DL - 1660 DELTA AIRLINES Operated By: DELTA AIRLINES RecLoc : GIHFRV	Departs: John F Kennedy International Airport (JFK) Sep 02 2022 at 3:20 PM Arrives: Orlando International Airport (MCO) Sep 02 2022 at 6:12 PM

TRANSFER ARRANGEMENTS

MR YASUO FUKUSHIMA

DATE/PORT	TRANSFER OPTION
August 08, 2022 , Vancouver	Airport to Port Transfer
September 02, 2022 , New York	Port to Airport Transfer

MR THOMAS SCOTT

DATE/PORT	TRANSFER OPTION
August 08, 2022 , Vancouver	Airport to Port Transfer
September 02, 2022 , New York	Port to Airport Transfer

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION	DEBARKATION
Vancouver	New York
Pier Name and Address	Pier Name and Address
Canada Place	TBA
Cruise Ship Facility 999 Canada Place Way Vancouver, BC Canada	

CRUISE ITINERARY

A passport is required for all guests and must be valid for six months after the end of the cruise.

DATE	LOCATION	ARRIVE*	DEPART*	DOCKING MODE	DRESS CODE
Mon, Aug 08	Vancouver, Canada	Embark from 12:00 PM	11:30 PM	Dock	Crystal Casual
Tue, Aug 09	Victoria, Canada	07:00 AM	06:00 PM	Dock	Crystal Casual
Wed, Aug 10	Astoria, United States of America	09:00 AM	06:00 PM	Dock	Crystal Casual
Thu, Aug 11	Cruising the California Coast				Crystal Casual
Fri, Aug 12	San Francisco, United States of America	08:00 AM	Overnight	Dock	Crystal Casual
Sat, Aug 13	San Francisco, United States of America		07:00 PM	Dock	Crystal Casual
Sun, Aug 14	Cruising the California Coast				Crystal Casual
Mon, Aug 15	Los Angeles/San Pedro, United States of America	06:00 AM	05:00 PM	Dock	Crystal Casual
Tue, Aug 16	Cruise Coast of Baja California				Black Tie Optional
Wed, Aug 17	Cruise Coast of Baja California				Crystal Casual
Thu, Aug 18	Puerto Vallarta, Mexico	09:00 AM	05:00 PM	Dock	Crystal Casual
Fri, Aug 19	Cruising the Coast of Mexico				Crystal Casual
Sat, Aug 20	Huatulco (Santa Maria Huatulco, Mexico)	09:00 AM	04:00 PM	Dock	Crystal Casual
Sun, Aug 21	Cruising Cent. America's Coast				Crystal Casual
Mon, Aug 22	Caldera, Costa Rica	09:00 AM	08:00 PM	Dock	Crystal Casual
Tue, Aug 23	Cruising Cent. America's Coast				Crystal Casual
Wed, Aug 24	Transit the Panama Canal				Crystal Casual
Thu, Aug 25	Cartagena, Colombia	10:00 AM	06:00 PM	Dock	Crystal Casual
Fri, Aug 26	Cruising Old Bahama Channel				Crystal Casual
Sat, Aug 27	Port Royal, Jamaica	08:00 AM	06:00 PM	Dock	Crystal Casual
Sun, Aug 28	Cruising the Caribbean Sea				Black Tie Optional
Mon, Aug 29	Cruising the USA's East Coast				Crystal Casual
Tue, Aug 30	Charleston, United States of America	08:00 AM	Overnight	Dock	Crystal Casual
Wed, Aug 31	Charleston, United States of America		04:00 PM	Dock	Crystal Casual
Thu, Sep 01	Cruising the USA's East Coast				Crystal Casual
Fri, Sep 02	New York, United States of America	07:00 AM	Disembark AM/Morning	Dock	Crystal Casual

A "Crystal White Extravaganza" dance party featuring special entertainment will take place on one of the featured Crystal Casual nights. All white attire is suggested to help create a memorable evening.

Fukushima

Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

#2275612

Wed 4/6/2022 1:20 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

Travel Payment Summary

2/2/22 Sailing

Invoice ID	Amount	Type	Method	
5619776	\$1,904.25 USD	Deposit	FCC ()	<u>Refund</u>
5619777	\$1,904.25 USD	Additional	FCC ()	<u>Refund</u>
5619778	\$8,346.75 USD	Additional	FCC ()	<u>Refund</u>
5619779	\$8,346.75 USD	Additional	FCC ()	<u>Refund</u>
5619780	\$1,027.72 USD	Final	AX (*****7002)	<u>Refund</u>
5636770	\$9,073.92 USD	Final	AX (*****7002)	<u>Refund</u>
	\$30,603.64 USD			

LYNN BEER

Oceans to See

DIRECT: (800) 380-1474

Lynn.Beer@AvoyaNetwork.com



CST #2085569-40 | Fla. Seller of Travel Ref. No ST36781

Oceans to See - An Independent Agency in the Avoya Travel Network

RE: Insurance money info!!

yasuo-tom@cfl.rr.com <yasuo-tom@cfl.rr.com>

Sat 11/6/2021 2:52 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

Thank you for your tremendous work for our voyage 🙏 Sorry for the delay of my response. 😞 All numbers make sense and we are glad that Crystal works hard.

The booking confirmation looks good. The line for the Cruise Protection Program of -\$154.42 on Page 2 will be replaced by \$2,529.18, I believe.

My understanding is that the remaining balance due March 11, 2021 is as follows:

Cruise fare per booking confirmation	\$21,588.62
Deposit	-\$3,877.88
Early full payment discount	<u>-\$702.00</u>
Remaining balance	\$17,008.74
Unused FCP (10,251-1,938.94 pp)	<u>-\$16,624.12</u>
Additional cash payment	\$384.62
Taxes, fees and port charges	<u>\$2,860.00</u>
Total payment by 3/11/2022	\$3,244.62

Plus airfare and insurance on air TBA

Again we appreciate your efforts in resolving this rather complicated situation ❤️

We did not have any trick-or-treaters this year. Now we need to find a way to get rid of peanuts M&Ms and Kit-Kuts. 😞

Lindsey had a beauty treatment and special treats from you and Luvie today. 🐱 She says Hi and Thank you for supports!

It getting cooler today after heavy rain yesterday. Please take care of yourself and Luvie 😊

Yasuo, Tom and Lindsey

From: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

Sent: Wednesday, November 3, 2021 2:16 PM

To: Yasuo Fukushima <yasuo-tom@cfl.rr.com>

Subject: Insurance money info!!

Good afternoon,
I promise you this is the last email that I will bother you with today!!!

Money you paid on old booking: 05/04/2021
8211.70 air on canceled booking
4799.44 port taxes and insurance from old booking
13011.14 total paid
4799.44 refund on 09/27 insurance on old and port
4640.04 refund on 09/27 partial air
3571.66 due to you ...please see just below they have taken 2529.18 for the cost of the insurance on your new booking.
2529.18 new insurance
1042.48 new refund due you!!

Please let me know if you see any issues!!

This is from Crystal.....It looks like they have a pending refund of \$1042.48. The additional \$2529.18 was the cost of the travel insurance. So this is not being refunded since the insurance was moved to the new booking.

Love to all,
Luvie and Lynn

Cell: 561-512-9559

LYNN BEER

Oceans to See

DIRECT: (800) 380-1474

Lynn.Beer@AvoyaNetwork.com



CST #2085569-40 | Fla. Seller of Travel Ref. No ST36781

Oceans to See - An Independent Agency in the Avoya Travel Network

IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL CIRCUIT,
IN AND FOR MIAMI-DADE COUNTY, FLORIDA

In Re:

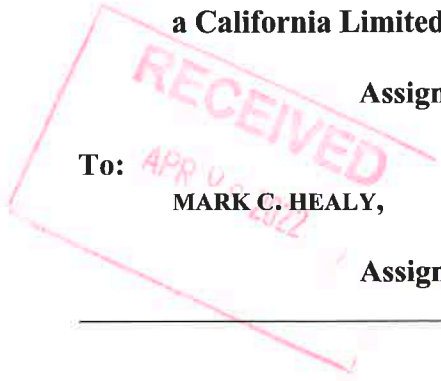
CRYSTAL CRUISES, LLC
a California Limited Liability company.

Assignor,

Case No.: 2022-002742 CA 01

To: **MARK C. HEALY,**

Assignee,



PROOF OF CLAIM

TO RECEIVE ANY DIVIDEND IN THIS PROCEEDING, YOU MUST COMPLETE THIS PROOF OF CLAIM AND DELIVER IT TO THE ASSIGNEE NO LATER THAN:

JUNE 11, 2022

THE ASSIGNEE'S NAME AND ADDRESS ARE AS FOLLOWS:

Mark C. Healy, Assignee
MICHAEL MOECKER & ASSOCIATES, INC.
1885 Marina Mile Blvd., Suite 106
Fort Lauderdale, FL 33315
(954) 252-1560 · (954) 252-2791 Fax No.
Info@Moecker.com

1. CREDITOR NAME (Your name):
ADDRESS:

LYNN BEER
1640 West Schwartz Blvd
CADY LAKE, FL 32109
561-512-9559
LYNN.BEER@AVOYA NETWORK.COM
Please be sure to notify us if you have a change of address.

TELEPHONE NUMBER:
E-MAIL ADDRESS:

2. BASIS FOR CLAIM:
 Goods Sold
 Services Performed
 Money Loaned

Wages, Salaries and Compensations
 Taxes
 Shareholder Other: _____

3. DATE DEBT WAS INCURRED:

4/26/2021
3261.66 (Commission)

4. AMOUNT OF CLAIM:

5. SUPPORTING DOCUMENTS: **Attach copies of supporting documents**, such as promissory notes, purchase order, invoices, itemized statement of running accounts, court judgments, or evidence of security interests. If the documents are not available, explain. If the documents are voluminous, attach a summary.

6. SIGNATURE: Sign and print name and title, if any, of the creditor or other person authorized to file this claim:

DATED: 4/7/2022

BY: Lynn Beer
Signature of Claimant or Representative

Lynn Beer / TRAVEL Agent
Print Name and Title Here
OWNER - OCEANS to SEE
AVOYA is Host Company



CRUISE RESERVATION NUMBER: 2275612

Amenity Voyage

Advisor Copy, Issued: May 24, 2021

ISLAND LORE & LEGENDS
OCY220202-19
18 days on board Crystal Serenity
Los Angeles/San Pedro to Auckland
February 02, 2022 through February 21, 2022

AVOYA TRAVEL
IATA NUMBER: 05509711
100 East San Marcos Blvd. Suite 200
San Marcos, CA, 92069
ATTN: Lynn Beer

Thank you for choosing Crystal Cruises. Crystal highly recommends the purchase of travel insurance. For your convenience we offer the Cruise Protection Program, which provides cancellation benefits and coverage while traveling.

This reservation is subject to the terms and conditions. Please refer to the applicable Crystal Cruises brochure or Crystal Cruises website for additional terms and conditions that apply to your booking including the legally binding Guest Ticket Contract.

We have made the decision that guests must be fully inoculated with a COVID-19 vaccine (with both doses if recommended by the manufacturer) at least 14 days prior to boarding any Crystal ship and will be asked to provide proof of vaccination before embarkation.

If a visa/s is required for any destination/s on your itinerary, it is your responsibility to obtain it/them; this must be done prior to cruise departure. Please make arrangements with any visa agency of your choice, or through the local embassy or consulate of the countries you will be visiting.

GUESTS / STATEROOM

MR YASUO SCOTT FUKUSHIMA 10026 (SH) Seabreeze Penthouse with Verandah
CRYSTAL SOCIETY #: 410162, CRYSTAL KEY: PJY2T1

MR THOMAS ALLEN SCOTT 10026 (SH) Seabreeze Penthouse with Verandah
CRYSTAL SOCIETY #: 410163, CRYSTAL KEY: PJY2T2

CRUISE LEVEL

MR YASUO FUKUSHIMA 8 *Completed voyage credits

MR THOMAS SCOTT 8 *Completed voyage credits

TOP 10 REASONS TO SAIL WITH CRYSTAL CRUISES

- 1. The most trusted, all-inclusive luxury cruise brand
2. Open-seating, Michelin-inspired cuisine and casual dining in multiple restaurants
3. Nobu Matsuhisa's only sea-going restaurants
4. 24-hour room service in every room category, plus butler service in Penthouses and above
5. Multiple open bars and lounges, and endless pours of fine wines and spirits
6. The highest space-to-guest ratios with big-ship amenities and small-ship feel
7. The highest staff-to-guest ratio offering unmatched, personal service
8. Free unlimited Wi-Fi throughout the ships
9. More than 2,000 shore excursions plus complimentary voluntourism opportunities
10. The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

CRUISE FARE CALCULATION (USD)

	YASUO FUKUSHIMA	THOMAS SCOTT	TOTAL
Brochure Fare	\$26,898.00	\$26,898.00	\$53,796.00
2 For 1 Savings	-\$13,449.00	-\$13,449.00	-\$26,898.00
Book Now Savings	-\$1,500.00	-\$1,500.00	-\$3,000.00
Book Now Cruise Fare	\$11,949.00	\$11,949.00	\$23,898.00
Crystal Society Savings	-\$299.00	-\$299.00	-\$598.00
Early Payment Savings	-\$291.00	-\$291.00	-\$582.00
Voucher	-\$2,562.75	-\$2,562.75	-\$5,125.50
Cruise Fare After Discounts	\$8,796.25	\$8,796.25	\$17,592.50
Taxes, Fees And Port Charges	\$1,045.00	\$1,045.00	\$2,090.00
Personal Select Air	\$4,105.85	\$4,105.85	\$8,211.70
Cruise Protection Program	\$1,354.72	\$1,354.72	\$2,709.44
Your Client's Crystal Cruise Fare	\$15,301.82	\$15,301.82	\$30,603.64

PAYMENTS AND BALANCE

Payment received \$30,603.64
 Balance Due \$0.00
 Penalty if cancelled \$10,863.14

All in full Cancelled on 9/9/21

DID YOU KNOW YOU CAN MAKE PAYMENTS ONLINE?

You can also manage your client's booking, check availability, and more by using our booking engine, CruiseBuilder. For fast, convenient service log on today at book.crystalcruises.com - accessible 24 hours a day, 7 days a week.

CRUISE PROTECTION

MR YASUO FUKUSHIMA Selected
 MR THOMAS SCOTT Selected

COMMISSION INFORMATION (U.S. DOLLARS)

TRIP PROTECTION \$270.94
 CRUISE FARE \$2,990.72
 COMMISSIONS TOTAL \$3,261.66

CANCELLATION POLICY (PER PERSON)

Oct 05, 2021-Nov 03, 2021	25%
Nov 04, 2021-Dec 03, 2021	50%
Dec 04, 2021-Jan 02, 2022	75%
Jan 03, 2022-Feb 02, 2022	100%

* General cancellation policy for reference purposes only. Actual penalty amount will be assessed at the time of the cancellation and may differ from the general policy.

In response to ongoing health concerns, Crystal has undertaken enhanced health and safety measures in an effort to mitigate the risk of exposure to COVID-19 and protect both our guests and crew members. Please carefully review and follow all posted instructions while boarding, onboard, and during your off-ship excursions.

Despite these measures, you should be aware that there is an inherent risk of exposure to COVID-19 and other contagious diseases in any public place where people are in close proximity. As a result, Crystal cannot guarantee that you will not become exposed to or infected with COVID-19 or any other contagious disease at any stage of your trip with Crystal. By choosing to cruise or fly with us, you voluntarily assume all risks related to exposure to COVID-19 or any other contagious disease.

AIR ITINERARY - ALL GUESTS

All air arrangements purchased through Crystal Cruises are bound by applicable terms and conditions of the Personal Select Air program as listed on AirSea Program Guidelines.

Yasuo Fukushima
Thomas Scott
Record Locator: 4AKBIK

Flight: UA - 2387
UNITED AIRLINES
RecLoc : G7R6X5

Departs: Orlando International Airport (MCO)
Feb 02 2022 at 7:35 AM
Arrives: Los Angeles International Airport (LAX)
Feb 02 2022 at 9:56 AM

Flight: UA - 6728
UNITED AIRLINES
Operated By: AIR NEW ZEALAND
RecLoc : G7R6X5

Departs: Auckland International Airport (AKL)
Feb 27 2022 at 8:10 PM
Arrives: Chicago O'Hare International Airport (ORD)
Feb 27 2022 at 4:05 PM

Flight: UA - 2173
UNITED AIRLINES
RecLoc : G7R6X5

Departs: Chicago O'Hare International Airport (ORD)
Feb 27 2022 at 6:15 PM
Arrives: Orlando International Airport (MCO)
Feb 27 2022 at 9:55 PM

TRANSFER ARRANGEMENTS

MR YASUO FUKUSHIMA

DATE/PORT
February 02, 2022 , Los Angeles/San Pedro

TRANSFER OPTION
Airport to Port Transfer

MR THOMAS SCOTT

DATE/PORT
February 02, 2022 , Los Angeles/San Pedro

TRANSFER OPTION
Airport to Port Transfer

EMBARKATION & DEBARKATION INFORMATION

EMBARKATION
Los Angeles/San Pedro

DEBARKATION
Auckland

Pier Name and Address
TBA

Pier Name and Address
TBA

CRUISE ITINERARY

A passport is required for all guests and must be valid for six months after the end of the cruise.

DATE	LOCATION	ARRIVE*	DEPART*	DOCKING MODE	DRESS CODE
Wed, Feb 02	Los Angeles/San Pedro, United States of America	Embark from 12:00 PM	05:00 PM	Dock	
Thu, Feb 03	Cruising the Pacific Ocean				
Fri, Feb 04	Cruising the Pacific Ocean				
Sat, Feb 05	Cruising the Pacific Ocean				
Sun, Feb 06	Cruising the Pacific Ocean				
Mon, Feb 07	Cruising the Pacific Ocean				
Tue, Feb 08	Oahu/Honolulu, United States of America	08:00 AM	11:59 PM	Dock	
Wed, Feb 09	Kauai/Nawiliwili, United States of America	08:00 AM	06:00 PM	Tender	
Thu, Feb 10	Cruising the Pacific Ocean				
Fri, Feb 11	Cruising the Pacific Ocean				
Sat, Feb 12	Cruising the Pacific Ocean				
Sun, Feb 13	Cruising the Pacific Ocean				
Tue, Feb 15	Crossing Dateline - Lose 1 day				
Wed, Feb 16	Apia, Samoa	08:00 AM	06:00 PM	Tender	
Thu, Feb 17	Cruising the Pacific Ocean				
Fri, Feb 18	Nuku'alofa, Tonga	08:00 AM	05:00 PM	Dock	
Sat, Feb 19	Cruising the Pacific Ocean				
Sun, Feb 20	Cruising the Pacific Ocean				
Mon, Feb 21	Auckland, New Zealand	06:00 AM	Disembark AM/Morning	Dock	

A "Crystal White Extravaganza" dance party featuring special entertainment will take place on one of the featured Crystal Casual nights. All white attire is suggested to help create a memorable evening.

CUSTOMIZE YOUR CRYSTAL EXPERIENCE AT THE PRIORITY CHECK-IN AND PLANNING CENTER

Crystal's Priority Check-in & Planning Center (PCPC) is available online until seven days prior to cruise departure date. Upon making final cruise payment and the initial online check-in process is complete, use this center to pre-reserve specialty dining evenings, Crystal Life Spa appointments, Crystal Destination Discoveries™ shore excursions, and more.

SHORE EXCURSIONS | CRYSTAL DESTINATION DISCOVERIES™

Tap your inner explorer to engage in enriching, active, and even leisurely shore excursions around the globe. With optional and complimentary options, Crystal's Destination Discoveries provide immersive exploration into the places you'll visit. You may also take advantage of Crystal Extended Land Programs and Hotel Programs before and after your cruise. Gain insight from our teams of local travel experts ashore and stay in some of the world's most luxurious properties—each selected for its location, level of service, ambience and attention to detail. Online reservations must be made on PCPC no later than January 26, 2022.

All Crystal Destination Discoveries™ are capacity-controlled, subject to availability and may be withdrawn or changed at any time without notice. Due to the current global health situation, certain elements of our established Crystal Destination Discoveries programming may not be fully available and/or may be altered at time of service. For all brand experiences – Ocean, River, Yacht and Expedition – guests wishing to explore a destination must participate in one of Crystal's organized shore excursions. All itineraries, ports, programs and policies are to subject to change without notice at the discretion of Crystal. Crystal Cruises reserves the right to correct errors or omissions. © Crystal Cruises, LLC. For more information please visit Crystal Destination Discoveries Disclaimer page.

DINING | SPECIALTY RESTAURANTS

Our ships feature a tempting variety of open-seating dining options. In addition, aboard Crystal Symphony, Crystal Serenity and Crystal Endeavor guests may enjoy specialty dining at Umi Uma & Sushi Bar by Nobu Matsuhisa as well as Prego for Italian fare. Our specialty restaurants are meant to be enjoyed equally by all our guests. In order to ensure that each guest has a chance to dine at Prego and Umi Uma & The Sushi Bar at least once during their voyage, a maximum of one reservation per specialty restaurant will be confirmed per booking via PCPC.

Please ensure your online reservations are made by January 26, 2022. All additional reservations or visits for these venues will be confirmed on board on a space-available basis for a nominal fee of \$30 per person.

Note: All Crystal Endeavor guests, as well as Crystal Symphony/Crystal Serenity guests in categories PH, SH and above are entitled to unlimited complimentary Specialty Restaurant reservations; however, the same one (1) PCPC pre-reservation per restaurant restriction as noted above will apply.

SPA | CRYSTAL LIFE SPA & SALON

The Crystal Life Spa and Salon offers a full-service menu of beauty and spa treatments for ladies and gentlemen, performed by professionals trained by the experts at Steiner Leisure. Featured services include haircuts, hairstyling, coloring, facials and skin analysis, teeth whitening, manicures and pedicures, and classic barbershop services for men.

The Crystal Life Spa and Salon is open every day of the cruise and online reservations must be made no later than January 26, 2022.

Important Update Regarding Your Cruise - OCY220202-19

donotreply@crystalcruises.com <donotreply@crystalcruises.com>

Sat 10/9/2021 1:05 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>



Crystal

IMPORTANT INFORMATION

September 09, 2021

Regarding:

OCY220202-19 | Crystal Serenity | February 2, 2022 | 19 Nights | Los Angeles/San Pedro to Auckland | *Island Lore & Legends*

Dear Mr. Thomas Scott,

We hope this letter finds you well. As many countries remain uncertain in their ability to welcome guests back at this time, we have regretfully had to cancel your upcoming Crystal Serenity cruise, a segment of our 2022 World Cruise. We share in your disappointment and have outlined options for your consideration below.

In place of the canceled World Cruise, we have created a new **2022 Grand Voyage: Caribbean Idylls & Mediterranean Masterpieces**, a grand exploration of idyllic tropical isles and legendary destinations offered in 11 unique segments ranging from 9 to 16 nights. We hope one of the segment voyages may be of interest to you as it will be our pleasure to welcome you aboard.

Your travel advisor has also received a copy of this letter, and we encourage you to review your options with them. You must confirm your preference by **September 23, 2021**:

1/Receive Future Credits* equal to 110% of the cruise fare paid on fully-paid reservations (not paid with Credit coupons) on the Crystal Experience of your choice – Ocean, River or Expedition – valid through December 31, 2023. For guests who have not fully paid, the 110% Credit will be based on the deposited amount.

- Should you elect to use your Credits on one of the **2022 Grand Voyage segments** you will enjoy an exclusive 10-day booking window from September 14 - 23, 2021. Please **click here** for itinerary details. Note:

Reservations for the 2022 Grand Voyage will open to the public on September 24, 2021.

OR

2/ Request a refund now by **clicking here** to submit the online form no later than September 23, 2021.

Our Crystal ships returned to sea in July and August of this year, earning excellent reviews from guests on voyages from The Bahamas and Bermuda to Iceland and the rivers of Europe. We will be thrilled to welcome you aboard too.

Finally, please note that Crystal has made the decision to extend its mandatory vaccination requirement for all guests who are eligible to receive the vaccine through the end of 2022. Guests must be fully inoculated with a COVID-19 vaccination at least 14 days prior to cruise departure, including voyages sailing out of Florida. 100 percent of Crystal's officers and crew will continue to be vaccinated as a requirement for employment. For detailed information on our protocols, please visit **Crystal Clean+ here**.

On behalf of your entire Crystal Family, thank you for your understanding and we hope to see you soon.

Regards,

Crystal
Guest Services



*The 110% Credits option is comprised of two coupons: a 100% Future Cruise Payment (FCP) representing cruise fare paid, and a 10% Future Cruise Credit (FCC) bonus discount. Credit coupons may be used separately or combined on any non-fully paid, future booking. Credits may be used with Crystal's 2-for-1 Fares and Book Now Savings.



Future Cruise Payment (FCP) may be applied to multiple future bookings and may be used towards deposit requirement on your new booking.



Future Cruise Credit (FCC) may be applied to one booking as a savings; is not available to incentive groups, or guests under charter contracts; not combinable with any other savings – including Flex Fares, Best Available Fares (River) and Advance Purchase Savings; non-transferable, non-refundable, and cannot be used in lieu of the deposit requirement on your new booking.

Note: If you are unable to redeem your Credits by December 31, 2023, you may request a refund of the original cruise fare paid

To request a refund, please [click here](#) to submit the online form no later than September 23, 2021.

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Blog ube

THE WORLD'S MOST AWARDED LUXURY CRUISE LINE



AWARDED 27 YEARS



AWARDED 24 YEARS

Voted World's Best more than any other cruise line in history.

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Ships' registry: The Bahamas and Malta.

Crystal, Crystal Cruises, Crystal Serenity, Crystal Symphony, Crystal Mahler, Crystal Mozart, Crystal Bach, Crystal Debussy, Crystal

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[Privacy Policy](#)

 [Visit Crystal Cruises.com](http://CrystalCruises.com)

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Fwd: Important Update Regarding Your Cruise - OCS210801-13

Nancy Austin <feistynance@gmail.com>

Fri 4/2/2021 7:57 PM

To: Lynn Beer <Lynn.Beer@AvoyaNetwork.com>

I can't believe Crystal did not tell you about this....!

Pattie and I are in deep grief.

I will email tomorrow as Pattie and I are plotting for another adventure..

Love you Miss Linnie,

XXXNancy PS: I cancelled my June 1 flight to London and my Savoy reservation today. Just too many hoops to jump through and too iffy a trip with so much being shut down (potentially). It has not been a great day.

----- Forwarded message -----

From: <PleaseDoNotReply@crystalcruises.com>

Date: Thu, Apr 1, 2021 at 11:04 PM

Subject: Important Update Regarding Your Cruise - OCS210801-13

To: <FEISTYNANCE@gmail.com>



Crystal

IMPORTANT INFORMATION

April 01, 2021

Regarding:

OCS210801-13 | Crystal Symphony | August 1, 2021 | 13 Nights | Athens/Piraeus to Athens/Piraeus | *Black Sea Explorer*

Dear Mrs. NANCY Austin,

We hope this message finds you safe and well. Like you, we are eagerly anticipating the day when the whole world will be ready for us to explore again. While we share in everyone's optimism for the continued successful roll-out of Covid-19 vaccines globally, unfortunately at this time, differing international border restrictions, potential quarantine policies for various nationalities, and limited airlift prevent us from operating your upcoming Crystal itinerary. It is therefore with deep regret that we have had to cancel your cruise. Please accept our sincere apologies for this situation that is beyond our control.

We know this cancellation is extremely disappointing and in recognition of this, we are providing you with **Credits* equal to 115%** of the cruise fare paid on fully-paid reservations (not paid with Credit coupons). For guests who have not fully paid, the Credits will be on the deposited amount.

- If your booking was made with any Credit coupons (FCP, FCC, CASP and/or admin fees), those will be added back to your guest profile for future use.
- Fully-paid reservations will receive a refund of port charges, taxes and fees paid, and any air and hotel packages booked through Crystal.
- Credits are valid on any Crystal experience (Ocean, River, Yacht or Expedition) embarking through December 31, 2023.

For the last several months, Crystal has been working closely with our partners all over the world to determine where and when we can safely get our guests back to traveling. Earlier this month, we announced a new series of 7-night **Luxury Bahamas Escapes** aboard Crystal Serenity cruising from Nassau or Bimini roundtrip (July – October 2021). In the coming weeks, we also expect to announce **new 10-night Caribbean voyages** for Crystal Symphony.

While our fleet has been paused, Crystal developed **Crystal Clean+ 4.1**, an enhanced level of measures that builds on our stringent protocols already in place to help safeguard the well-being of our guests and crew. In addition to negative Covid-19 tests for both guests and crew, reduced capacity, social distancing, mask requirements and health screening questionnaires, new among these measures is a **Covid-19 vaccine requirement** for all guests.

We encourage you to contact your travel advisor to assist you in selecting your ideal future Crystal cruise, including one of our new Luxury Bahamas Escapes, or soon-to-be-announced Luxury Caribbean Escapes. Note that our **Crystal Confidence 3.0** provides the peace of mind you need now when making future travel plans, with reduced deposits, extended final payment and relaxed cancellation schedules.

We thank you for your continued understanding during this transitional time in travel, and look forward to welcoming you back on board soon. Until then, your Crystal team remains at your service.

Sincerely,

Crystal
Guest Services

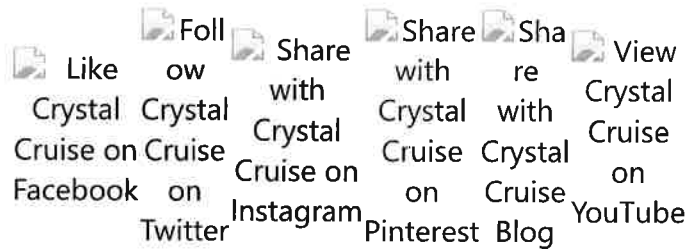
*The 115% Credits option is comprised of two coupons: a 100% Future Cruise Payment (FCP) representing cruise fare paid, and a 15% Future Cruise Credit (FCC) bonus discount, which is valued at 15% of the cruise fare paid minus any payment coupons. Credit coupons may be used separately or combined on any non-fully paid, future booking. Credits may be used with Crystal's 2-for-1 Fares and Book Now Savings.

Future Cruise Payment (FCP) may be applied to multiple future bookings and is valid for payment of cruise fare only, may be used as deposit and final payment, and is not refundable once partially applied. FCP may not be used for payment of component items such as airfare, hotel/land, transfers, insurance, port charges and fees.

Future Cruise Credit (FCC) may be applied to one booking as a savings; is not available to incentive groups, or guests under charter contracts; not combinable with any other savings – including Flex Fares, Best Available Fares (River) and Advance Purchase Savings; non-transferable, non-refundable, and cannot be used in lieu of the deposit requirement on your new booking.

Note: If you are unable to redeem your Credits by December 31, 2023, you may request a refund of the original cruise fare paid.

To request a refund now, please [click here](#) to submit the online form no later than April 15, 2021.



THE WORLD'S MOST AWARDED LUXURY CRUISE LINE



Crystal

Voted World's Best more than any other cruise line in history.

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Ships' registry: The Bahamas and Malta.

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Exhibit B

IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL CIRCUIT,
IN AND FOR MIAMI-DADE COUNTY, FLORIDA

In Re:

CRYSTAL CRUISES, LLC
a California Limited Liability company.

2678

Assignor,

Case No.: 2022-002742 CA 01

To:

MARK C. HEALY,

Assignee,

RECEIVED
JUN 13 2022

PROOF OF CLAIM

TO RECEIVE ANY DIVIDEND IN THIS PROCEEDING, YOU MUST COMPLETE THIS PROOF OF CLAIM AND DELIVER IT TO THE ASSIGNEE NO LATER THAN:

JUNE 11, 2022

THE ASSIGNEE'S NAME AND ADDRESS ARE AS FOLLOWS:

Mark C. Healy, Assignee
MICHAEL MOECKER & ASSOCIATES, INC.
1885 Marina Mile Blvd., Suite 106
Fort Lauderdale, FL 33315
(954) 252-1560 · (954) 252-2791 Fax No.
Info@Moecker.com

1. **CREDITOR NAME (Your name):**
ADDRESS:

America's Vacation Center LLC, DBA: Avoya Travel

401E. Las Oias Blvd. Ste. 1400,

Fort Lauderdale, FL 33301

305-377-2308

AccountsReivable@AvoyaTravel.com

Please be sure to notify us if you have a change of address.

2. **BASIS FOR CLAIM:**

Goods Sold

Wages, Salaries and Compensations

Secured Creditor

Services Performed

Taxes

Money Loaned

Shareholder Other: _____

3. **DATE DEBT WAS INCURRED:**

2020 / 2021

4. **AMOUNT OF CLAIM:**

US\$ 264,575.88

5. **SUPPORTING DOCUMENTS:** Attach copies of supporting documents, such as promissory notes, purchase order, invoices, itemized statement of running accounts, court judgments, or evidence of security interests. If the documents are not available, explain. If the documents are voluminous, attach a summary.

6. **SIGNATURE:** Sign and print name and title, if any, of the creditor or other person authorized to file this claim:

DATED: 06/07/2022

BY:

Signature of Claimant or Representative

Viola De Velasco, VP of Sales Operations, Avoya Travel

Print Name and Title Here

*
e-mailed 6/7/22



CRYSTAL CRUISES RECEIVABLES

Vendor_Name	Travel_ID	Confirmation	Departure_D	Amount	Invoice_ID
Crystal River Cruises	2004268	2189351	20200516	\$ 3,299.46	5836693
Crystal Cruises	2008600	2192165	20200519	\$ 2,077.30	5836694
Crystal River Cruises	2028620	2179680	20200522	\$ 2,099.50	5836695
Crystal Cruises	2063946	2218922	20200607	\$ 2,519.80	5836701
Crystal Cruises	2034837	2195088	20200614	\$ 3,052.18	5836698
Crystal Cruises	2034836	2195089	20200614	\$ 2,902.18	5836697
Crystal River Cruises	1900385	2126357	20200617	\$ 821.90	5836686
Crystal River Cruises	1962519	2163882	20200617	\$ 1,427.66	5836689
Crystal Cruises	2143319	2252634	20200619	\$ 7,869.60	5836708
Crystal Cruises	1982563	2175857	20200703	\$ 2,357.90	5842041
Crystal River Cruises	2118200	2243353	20200725	\$ 2,663.68	5842052
Crystal Cruises	2046269	2212303	20200808	\$ 4,864.04	5842049
Crystal Cruises	2031703	2203403	20200816	\$ 2,452.76	5836696
Crystal Cruises	2053010	2215631	20200816	\$ 2,519.06	5836700
Crystal Cruises	1820475	2084944	20200823	\$ 2,047.68	5836675
Crystal Cruises	1820427	2084948	20200823	\$ 1,946.56	5836674
Crystal Cruises	1820633	2084950	20200823	\$ 836.16	5836679
Crystal Cruises	1820621	2084955	20200823	\$ 912.32	5836676
Crystal Cruises	1820628	2084957	20200823	\$ 846.88	5836677
Crystal Cruises	1820632	2084958	20200823	\$ 924.00	5836678
Crystal Cruises	1820638	2084959	20200823	\$ 608.32	5836680
Crystal Cruises	1820641	2084961	20200823	\$ 593.12	5836681
Crystal Cruises	1852221	2103310	20200823	\$ 608.32	5836684
Crystal Cruises	1850273	2103312	20200823	\$ 608.32	5836683
Crystal Cruises	1997735	2185022	20200830	\$ 3,182.84	5842042
Crystal Cruises	2081675	2229075	20200831	\$ 1,937.98	5836703
Crystal Cruises	2020106	2068961	20200911	\$ 1,871.46	5842043
Crystal River Cruises	2097754	2222540	20200913	\$ 1,055.70	5836704
Crystal River Cruises	2097760	2222541	20200913	\$ 1,055.70	5836705
Crystal River Cruises	1846284	2100647	20200915	\$ 3,665.60	5836682
Crystal River Cruises	2034133	2205630	20200919	\$ 4,508.06	5842044
Crystal Cruises	1864113	2112102	20200927	\$ 2,721.52	5842036
Crystal Cruises	1910042	2137178	20200927	\$ 1,838.07	5836687
Crystal Cruises	1923307	2143005	20200928	\$ 1,087.66	5842037
Crystal Cruises	2044418	2209935	20200928	\$ 1,209.72	5842048
Crystal Cruises	2044013	2210321	20200928	\$ 1,209.72	5842045
Crystal Cruises	2044311	2211002	20200928	\$ 1,178.78	5842047
Crystal Cruises	2044164	2211004	20200928	\$ 786.25	5842046
Crystal Cruises	2161067	2257995	20201001	\$ 640.64	5836709
Crystal Cruises	1845966	2068970	20201004	\$ 600.00	5842035
Crystal Cruises	2074836	2226357	20201006	\$ 1,598.68	5842051
Crystal Cruises	1843588	2077692	20201011	\$ 1,481.60	5842034
Crystal Cruises	1859837	2110241	20201023	\$ 5,747.56	5836685
Crystal Cruises	1935014	2148487	20201023	\$ 2,005.32	5842038
Crystal Cruises	1947707	2155300	20201023	\$ 1,809.82	5842039
Crystal Cruises	1951566	2155306	20201023	\$ 1,809.82	5842040

Vendor_Name	Travel_ID	Confirmation	Departure_C	Amount	Invoice_ID
Crystal Cruises	1989165	2180242	20201025	\$ 2,663.07	5836690
Crystal Cruises	1990241	2181096	20201025	\$ 2,458.81	5836691
Crystal Cruises	2162115	2258044	20201029	\$ 401.96	5836710
Crystal Cruises	2056527	2211488	20201121	\$ 1,104.32	5842050
Crystal Cruises	1959117	2161751	20201209	\$ 2,874.55	5836688
Crystal Cruises	1998367	2185964	20201222	\$ 1,462.18	5836692
Crystal Cruises	2045410	2211776	20210105	\$ 2,210.92	5836699
Crystal Cruises	2117280	2244035	20210127	\$ 2,953.12	5836707
Crystal Cruises	2168437	2262910	20210127	\$ 1,439.68	5836712
Crystal Cruises	2073788	2225825	20210211	\$ 866.00	5836702
Crystal Cruises	2113127	2242446	20210219	\$ 1,660.07	5836706
Crystal River Cruises	2174661	2263774	20210417	\$ 733.04	5836714
Crystal River Cruises	2173381	2263777	20210417	\$ 733.04	5836713
Crystal River Cruises	2163040	2259863	20210531	\$ 1,183.68	5836711
Crystal Cruises	2221213	2282346	20210703	\$ 2,740.12	5836715
Crystal Cruises	2228105	2283161	20210703	\$ 505.96	5836716
Crystal Cruises	2229854	2288392	20210714	\$ 100.00	5836717
Crystal Cruises	2134639	2250213	20210720	\$ 1,442.48	5842053
Crystal Cruises	2047595	2212763	20210725	\$ 1,856.08	5868426
Crystal River Cruises	2217644	2279890	20210802	\$ 1,590.86	5868427
Crystal Cruises	2240435	2294417	20210805	\$ 2,188.28	5868428
Crystal Cruises	2134372	2250160	20210905	\$ 946.56	5870309
Crystal River Cruises	2160291	2257268	20210909	\$ 1,333.58	5870312
Crystal Cruises	1994616	2181034	20210921	\$ 4,800.46	5870305
Crystal Cruises	2265311	2303392	20210924	\$ 3,062.12	5870320
Crystal River Cruises	2269426	2172184	20211003	\$ 1,318.52	5870322
Crystal Cruises	1942598	2096983	20211103	\$ 4,706.29	5870304
Crystal Cruises	2282326	2314424	20211108	\$ 0.01	5870331
Crystal River Cruises	2271049	2226673	20211109	\$ 993.82	5870324
Crystal River Cruises	2282487	2314750	20211118	\$ 849.66	5870332
Crystal Cruises	2265919	2303188	20211218	\$ 1,456.90	5870321
Crystal Cruises	2276872	2309670	20211218	\$ 3,610.28	5870328
Crystal Cruises	2001375	2187971	20211221	\$ 634.93	5870306
Crystal Cruises	2119582	2232047	20211221	\$ 7,832.58	5870307
Crystal Cruises	2218694	2274257	20211222	\$ 4,516.90	5870313
Crystal Cruises	2228983	2288147	20211222	\$ 2,433.26	5870316
Crystal Cruises	2302079	2327049	20211229	\$ 723.14	5870341
Crystal Cruises	2302081	2327050	20211229	\$ 798.66	5870342
Crystal Cruises	2302082	2327051	20211229	\$ 798.66	5870343
Crystal Cruises	2307108	2328914	20211229	\$ 798.66	5870348
Crystal Cruises	2296259	2324384	20220104	\$ 6,017.66	5870340
Crystal Cruises	2226491	2271338	20220105	\$ 5,279.68	5870315
Crystal Cruises	2272235	2308185	20220105	\$ 1,321.66	5870325
Crystal Cruises	2273155	2308739	20220105	\$ 1,348.02	5870326
Crystal Cruises	2303115	2326906	20220105	\$ 300.00	5870346
Crystal Cruises	2231495	2288149	20220108	\$ 1,163.31	5870317
Crystal Cruises	2269725	2307091	20220108	\$ 1,590.52	5870323
Crystal Cruises	2303228	2320154	20220108	\$ 686.34	5870347

Vendor_Name	Travel_ID	Confirmation	Departure_D	Amount	Invoice_ID
Crystal Cruises	2291006	2319561	20220117	\$ 10,982.34	5870338
Crystal Cruises	2276176	2310193	20220122	\$ 1,192.38	5870327
Crystal Cruises	2281554	2313538	20220122	\$ 338.13	5870330
Crystal Cruises	2302536	2327303	20220122	\$ 781.66	5870344
Crystal Cruises	2311721	2329737	20220127	\$ 847.45	5870350
Crystal Cruises	2294039	2321984	20220130	\$ 860.62	5870339
Crystal Cruises	2232856	2275612	20220202	\$ 3,261.66	5870319
Crystal Cruises	2283628	2315723	20220205	\$ 1,792.48	5870333
Crystal Cruises	2290150	2320413	20220205	\$ 629.68	5870337
Crystal Cruises	2307706	2329001	20220209	\$ 2,220.88	5870349
Crystal Cruises	2312290	2330889	20220212	\$ 610.64	5870351
Crystal Cruises	2287061	2316698	20220219	\$ 595.68	5870336
Crystal Cruises	2285150	2316834	20220219	\$ 943.33	5870334
Crystal Cruises	2285170	2316908	20220219	\$ 1,311.96	5870335
Crystal Cruises	2314821	2311674	20220305	\$ 2,120.58	5950566
Crystal Cruises	2309149	2329782	20220305	\$ 2,751.79	5950562
Crystal Cruises	2311593	2330695	20220305	\$ 3,537.87	5950563
Crystal Cruises	2285129	2316125	20220312	\$ 2,326.96	5958178
Crystal Cruises	2284513	2316337	20220312	\$ 1,135.88	5958175
Crystal Cruises	2287375	2318197	20220312	\$ 1,272.06	5958180
Crystal Cruises	2315626	2324082	20220316	\$ 1,119.11	5964908
CRYSTAL CRUISES	<u>1876714</u>	2119169	2020-06-07	1245.76	5838258
CRYSTAL CRUISES	<u>1960750</u>	2162332	2020-06-15	4943.46	5839773
CRYSTAL CRUISES	<u>1977441</u>	2172414	2020-06-19	2331.66	5839774
CRYSTAL CRUISES	<u>1982344</u>	2175531	2020-05-31	1149.2	5839733
CRYSTAL CRUISES	<u>1994362</u>	2159516	2020-06-07	1577.77	5839736
CRYSTAL CRUISES	<u>1996074</u>	2159519	2020-06-07	1577.77	5839739
CRYSTAL CRUISES	<u>1996102</u>	2182555	2020-06-07	1874.18	5839740
CRYSTAL CRUISES	<u>2000810</u>	2187594	2020-05-31	1224.44	5839734
CRYSTAL CRUISES	<u>2009847</u>	2191701	2020-12-10	3652.28	5828172
CRYSTAL CRUISES	<u>2035657</u>	2204423	2020-06-14	2871.06	5839770
CRYSTAL CRUISES	<u>2052702</u>	2213143	2020-06-14	3637.49	5839771
CRYSTAL CRUISES	<u>2082616</u>	2217408	2020-09-11	1155.66	5839061
CRYSTAL CRUISES	<u>2084232</u>	2230383	2020-06-26	1274.66	5839775
CRYSTAL CRUISES	<u>2086832</u>	2230889	2020-12-16	584.33	5828173
CRYSTAL CRUISES	<u>2086840</u>	2230892	2020-12-16	845.66	5828174
CRYSTAL CRUISES	<u>2118213</u>	2244136	2020-06-26	1279.78	5839776
CRYSTAL CRUISES	<u>2118518</u>	2244189	2020-04-21	1193.16	5839731
CRYSTAL CRUISES	<u>2127816</u>	2248450	2020-05-31	1471.68	5839735
CRYSTAL CRUISES	<u>2132922</u>	2250184	2020-05-08	959.68	5839732
CRYSTAL CRUISES	<u>2163062</u>	2258878	2021-04-13	884.5	5828178
CRYSTAL CRUISES	<u>2166717</u>	2261722	2020-12-09	1856.96	5828207
				\$ 264,575.88	