

**IN THE CIRCUIT COURT OF THE ELEVENTH JUDICIAL  
CIRCUIT IN AND FOR MIAMI-DADE COUNTY, FLORIDA**

CASE NO: 2022-002742-CA-01

SECTION: CA44

JUDGE: Lisa Walsh

**CRYSTAL CRUISES LLC**

Plaintiff(s)

vs.

**MARK C HEALY**

Defendant(s)

**SUPPLEMENTAL ORDER SUSTAINING ASSIGNEE'S OBJECTIONS TO CERTAIN  
CONSUMER CLAIMS CONTAINED IN VARIOUS OMNIBUS OBJECTIONS**

**THIS MATTER** came before the Court upon the following omnibus objections to consumer claims filed by Mark C. Healy (the “Assignee”), solely in his capacity as the Assignee for the benefit of creditors of Crystal Cruises, LLC, Crystal Holdings U.S., LLC, and Crystal AirCruises, LLC (collectively, the “Assignors”): the *Second* [D.E. 264], *Seventh* [D.E. 282], *Eighth* [D.E. 283], *Ninth* [D.E. 296], *Thirteenth* [D.E. 303], *Fifteenth* [D.E. 308], *Nineteenth* [D.E. 317], *Twenty-First* [D.E. 341], *Twenty-Second* [D.E. 342], *Twenty-Third* [D.E. 347], *Twenty-Fifth* [D.E. 356], *Twenty-Sixth* [D.E. 357], *Thirty-Sixth* [D.E. 380], *Thirty-Seventh* [D.E. 384], *Fortieth* [D.E. 421], *Forty-Third* [D.E. 470], *Forty-Fourth* [D.E. 474] and *Forty-Sixth* [D.E. 498] *Omnibus Objections to Claims* (collectively, the “Objections”). The Court, having previously entered orders granting in part each of the foregoing Objections but excluding from such orders each of the claimants listed on the attached **Exhibit 1**, having reviewed the Objections and the record in this case, finding that notice of the Objections was sufficient and properly served on interested parties pursuant to the Court’s *Order Granting Assignee’s Motion for Entry of an Order Approving Procedures for Objections to Consumer and Employee Claims* [ECF 257] (the “Claims Procedure Order”), noting that the Objections from the claimants listed on the attached **Exhibit 1** have now been resolved,

finding that the relief requested in the Objections is in the best interests of the Assignors' estates, and otherwise finding that good and sufficient cause exists for granting the relief set forth herein, does hereby **ORDER AND ADJUDGE** that:

1. The Objections are **SUSTAINED** as to each of the proofs of claim identified on **Exhibit 1** attached to this Order.
2. Each of the proofs of claim identified on **Exhibit 1** attached to this Order is treated as set forth in **Exhibit 1**.
3. This Order has no res judicata, estoppel, or other effect on the validity, allowance, or disallowance of any proof of claim identified in the Objections that is not listed on **Exhibit 1** attached to this Order.
4. The Assignee is authorized to take all actions necessary or appropriate to give effect to this Order.
5. The terms, conditions, and provisions of this Order shall be immediately effective and enforceable upon entry hereof.
6. The Court shall retain jurisdiction to resolve any dispute arising from or relating to this Order.

**DONE** and **ORDERED** in Chambers at Miami-Dade County, Florida on this 10th day of March, 2024.

2022-002742-CA-01 03-10-2024 7:04 AM  


2022-002742-CA-01 03-10-2024 7:04 AM

Hon. Lisa Walsh

**CIRCUIT COURT JUDGE**  
Electronically Signed

No Further Judicial Action Required on **THIS MOTION**

CLERK TO **RECLOSE** CASE IF POST JUDGMENT

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**Physically Served:**

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OMNIBUS CLAIM OBJECTION NO.	DOCKET ENTRY NO.	CLAIMANT NAME(S)	CLAIM NUMBER	SUBMITTED CLAIM AMOUNT	REASONS FOR OBJECTION	TREATMENT OF CLAIM	CONSUMER PRIORITY AMOUNT	GENERAL UNSECURED AMOUNT
Second	284	Anna Young	C10873	\$ 8,078.00	CLAIMANT HAS BEEN COMPENSATED IN PART BY CREDIT CARD COMPANY (VISA OR MASTERCARD)	REDUCE CLAIM AMOUNT AND ALLOW PARTIAL PRIORITY PAYMENT.	\$2,019.50	\$0.00
Twenty-Third	347	Barbara Van Dorn	C4357	\$ 4,000.00	CLAIM WAS SUBMITTED BY TRAVEL AGENT ON BEHALF OF CLAIMANT AND IS A DUPLICATE OF ANOTHER CLAIM SUBMITTED BY AGENT.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Third	347	Charles Wilson & Sue Wilson	C4356	\$ 5,000.00	TRAVEL AGENCY WAS REFUNDED BY CRYSTAL IN 2020 AND 2021.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Thirteenth	303	Coral & Frederick Chan	C3427	\$ 2,288.15	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (AMERICAN EXPRESS).	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Forty-Third	470	Daniel Dwoskin & Lemore Zuberman	C9718	\$ 3,307.25	CLAIMANT'S DUPLICATE AND OTHERS HAVE BEEN SUBMITTED BY CLAIMANT'S CREDIT CARD COMPANY (VISA OR MASTERCARD). TRAVEL INSURANCE AND OTHER SOURCES.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-First	341	David & Catharina Whitehead	C8557	\$ 2,640.00	CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Second	342	David Pailier	C8706	\$ 8,125.52	PART OF THIS CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE. PART OF THIS CLAIM IS FOR AIR CONSIDERATION AS A GOODWILL GESTURE.	REDUCE CLAIM AMOUNT AND RECLASSIFY BALANCE AS A GENERAL UNSECURED CLAIM.	\$0.00	\$4,381.92
Thirty-Seventh	384	David Whiteell	C10441	\$ 44,170.67	CLAIMANT HAS BEEN COMPENSATED IN PART BY CREDIT CARD COMPANY (AMERICAN EXPRESS).	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS GENERAL UNSECURED CLAIM.	\$2,225.00	\$20,490.75
Forty-Third	470	Douglas Adams	C6892	\$ 4,262.70	THIS CLAIM WAS FILED AFTER THE CLAIMS BAR DATE.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Forty-Third	470	Duane Keith Baglisle	C7288	\$ 1,412.00	CLAIMANT WAS REFUNDED BY CRYSTAL IN 2022.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Fortieth	421	Edita Spinosi	C9514	\$ 18,586.12	PART OF THIS CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE.	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS A GENERAL UNSECURED CLAIM.	\$2,225.00	\$15,810.24
Forty-Third	470	Ee Wan Cheong	C8082	\$ 2,638.25	CLAIMANT WAS REFUNDED BY CRYSTAL IN 2021.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Second	342	Frank Popowski & James Snow	C7185	\$ 10,064.00	PART OF THIS CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE. CLAIMANT HAS BEEN COMPENSATED IN PART BY TRAVEL INSURANCE COMPANY AND OTHER SOURCES.	REDUCE CLAIM AMOUNT AND ALLOW PARTIAL PRIORITY PAYMENT.	\$3,969.00	\$0.00
Twenty-Second	342	Garth D. Benson	C10118	\$ 12,019.20	PART CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE. PART OF THIS CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE ISSUED FOR AIR CONSIDERATION AS A GOODWILL GESTURE.	REDUCE CLAIM AMOUNT AND RECLASSIFY BALANCE AS A GENERAL UNSECURED CLAIM.	\$0.00	\$5,000.00
Forty-Sixth	498	Geoffrey & Heidi Smith	C8444	\$ 17,804.00	CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE. CLAIM WAS FILED PAST THE CLAIMS BAR DATE.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Second	342	Jerome Schrapps	C4481	\$ 10,393.08	CLAIMANT HAS BEEN COMPENSATED IN PART BY CREDIT CARD COMPANY (AMERICAN EXPRESS) & OTHER SOURCES.	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$4,450.00	\$1,369.50
Fifteenth	308	Joanne Conklin	C10579	\$ 5,712.30	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (AMERICAN EXPRESS).	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Forty-Third	470	Joyce Ann Wheeler	C6834	\$ 2,404.00	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (DISCOVER).	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00

EXHIBIT 1

OMNIBUS CLAIM OBJECTION NO.	DOCKET ENTRY NO.	CLAIMANT NAME(S)	CLAIM NUMBER	SUBMITTED CLAIM AMOUNT	GROUND(S) FOR OBJECTION	TREATMENT OF CLAIM	CONSUMER PRIORITY AMOUNT	GENERAL UNSECURED AMOUNT
Twenty-Sixth	357	Karmen M Askew	C718	\$ 13,780.50	CLAIM IS ONE OF TWO CLAIMS FILED BY CLAIMANT. EACH CLAIMANT IS ENTITLED TO ONE PRIORITY PAYMENT.	ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS GENERAL UNSECURED CLAIM.	\$4,450.00	\$9,330.50
Twenty-Sixth	357	Karmen M Askew	C719	\$ 7,513.00	CLAIMANT(S) IS/ARE NOT ENTITLED TO MULTIPLE PRIORITY CLAIMS.	RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$0.00	\$7,513.00
Forty-Third	470	Kenneth & Diana Joseph	C7553	\$ 44,028.20	CLAIM WAS SUBMITTED BY TRAVEL AGENT ON BEHALF OF CLAIMANTS AND IS A DUPLICATE OF ANOTHER CLAIM SUBMITTED BY CLAIMANTS.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Nineteenth	317	Laurens Grandy	C8250	\$ 15,228.92	CLAIMANT HAS BEEN COMPENSATED IN PART BY TRAVEL INSURANCE COMPANY.	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS GENERAL UNSECURED CLAIM.	\$4,450.00	\$2,043.82
Forty-Third	470	Lawrence Kraines & Steven Anticevich	C6894	\$ 8,425.00	CLAIMANT WAS REFUNDED IN PART BY CRYSTAL IN 2021.	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS A GENERAL UNSECURED CLAIM.	\$4,450.00	\$101.72
Forty-Third	470	Leo Ramek	C7971	\$ 6,400.00	CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Ninth	296	Lorne Cullley	C7822	\$ 1,205.70	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (VISA OR MASTERCARD)	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Forty-Third	470	Marcia Vanderpoolen	C9554	\$ 15,518.00	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (AMERICAN EXPRESS)	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Seventh	282	Marilyn Luteaman	C8095	\$ 100.00	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (VISA OR MASTERCARD)	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Third	347	Mariene Hsu	C8327	\$ 87,624.00	CLAIMANT IS THE TRAVEL AGENT.	RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$0.00	\$87,624.00
Twenty-Second	342	Matthew House	C1024	\$ 15,401.20	PART OF THIS CLAIM IS FOR AN INCENTIVE COUPON WITH NO CASH VALUE.	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$4,450.00	\$5,248.00
Eighth	283	Michael James Winter	C1066	\$ 736.35	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (VISA OR MASTERCARD)	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Ninth	296	Michael T Rylah	C710	\$ 11,012.50	CLAIMANT(S) IS/ARE NOT ENTITLED TO MULTIPLE PRIORITY CLAIMS.	RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$0.00	\$11,012.50
Twenty-Sixth	357	Mike & Georgia Franklin	C1100	\$ 1,000.00	CLAIM IS ONE OF THREE CLAIMS FILED BY CLAIMANT. EACH CLAIMANT IS ENTITLED TO ONE PRIORITY PAYMENT.	CONSOLIDATE CLAIMS C1100 & C1102.	\$0.00	\$0.00
Twenty-Sixth	357	Mike & Georgia Franklin	C1102	\$ 24,224.00	CLAIMANTS HAVE BEEN COMPENSATED IN PART BY CREDIT CARD COMPANY (VISA OR MASTERCARD) CLAIM IS ONE OF THREE CLAIMS FILED BY CLAIMANT. EACH CLAIMANT IS ENTITLED TO ONE PRIORITY PAYMENT.	CONSOLIDATE CLAIMS C1100 & C1102. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS A GENERAL UNSECURED CLAIM.	\$4,450.00	\$270.60
Twenty-Third	347	Mr & Mrs Ronald Grant	C4381	\$ 4,000.00	CLAIM WAS SUBMITTED BY TRAVEL AGENT ON BEHALF OF CLAIMANT AND IS A DUPLICATE OF ANOTHER CLAIM SUBMITTED BY AGENT.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Forty-Third	470	Nanette & Steven Dwoskin	C9717	\$ 2,592.00	CLAIMANTS HAVE BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (VISA OR MASTERCARD), TRAVEL INSURANCE AND OTHER SOURCES.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Forty-Third	470	Richard Kruse	C9576	\$ 11,534.00	CLAIMANT WAS REFUNDED BY CRYSTAL IN 2022.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Thirty-Sixth	380	Roy & Michelle Weber	C9354	\$ 12,398.00	CLAIMANT HAS BEEN COMPENSATED IN FULL BY CREDIT CARD COMPANY (VISA OR MASTERCARD AND AMERICAN EXPRESS).	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00

EXHIBIT 1

OMNIBUS CLAIM OBJECTION NO.	DOCKET ENTRY NO.	CLAIMANT NAME(S)	CLAIM NUMBER	SUBMITTED CLAIM AMOUNT	GROUND(S) FOR OBJECTION	TREATMENT OF CLAIM	CONSUMER PRIORITY AMOUNT	GENERAL UNSECURED AMOUNT
Forty-Fourth	474	Sandra Cohen	C759	\$ 18,570.60	CLAIMANT WAS REFUNDED IN PART BY CRYSTAL IN 2020. CLAIMANT HAS BEEN COMPENSATED IN PART BY CREDIT CARD COMPANY (AMERICAN EXPRESS).	REDUCE CLAIM AMOUNT. ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS A GENERAL UNSECURED CLAIM.	\$11,125.00	\$2,262.60
Forty-Third	470	Sindie & Jerry Katskee	C8941	\$ 500.00	CLAIMANTS WERE REFUNDED BY CRYSTAL IN 2022.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Sixth	357	Susan Halling & John Halling	C835	\$ 29,147.44	CLAIM IS ONE OF TWO CLAIMS FILED BY CLAIMANT. EACH CLAIMANT IS ENTITLED TO ONE PRIORITY PAYMENT.	ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS GENERAL UNSECURED CLAIM.	\$4,450.00	\$24,697.44
Twenty-Sixth	357	Susan Halling & John Halling	C836	\$ 39,754.00	CLAIMANT(S) IS/ARE NOT ENTITLED TO MULTIPLE PRIORITY CLAIMS.	RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$0.00	\$39,754.00
Thirty-Sixth	380	Timothy & Kathie Buckley	C1143	\$ 13,825.00	CLAIMANT(S) HAS BEEN COMPENSATED IN PART BY CREDIT CARD COMPANY (AMERICAN EXPRESS).	REDUCE CLAIM AMOUNT AND ALLOW PARTIAL PRIORITY PAYMENT.	\$1,200.00	\$0.00
Twenty-Sixth	357	Vivian N Toy	C625	\$ 5,925.00	CLAIM IS ONE OF THREE CLAIMS FILED BY CLAIMANTS. EACH CLAIMANT IS ENTITLED TO ONE PRIORITY PAYMENT.	ALLOW PARTIAL PRIORITY PAYMENT AND RECLASSIFY BALANCE AS GENERAL UNSECURED CLAIM.	\$2,225.00	\$3,700.00
Twenty-Sixth	357	Vivian N Toy	C626	\$ 150.00	CLAIMANT(S) IS/ARE NOT ENTITLED TO MULTIPLE PRIORITY CLAIMS.	RECLASSIFY AS A GENERAL UNSECURED CLAIM.	\$0.00	\$150.00
Forty-Third	470	William C Thornton	C8480	\$ 16,715.70	THIS CLAIM WAS FILED AFTER THE CLAIMS BAR DATE.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00
Twenty-Fifth	356	Yan Fat Wong & Yau Wong Cheung	C7513	\$ 1,062.64	CLAIM IS FOR AGENT COMMISSIONS AND IS A DUPLICATE OF ANOTHER CLAIM SUBMITTED BY TRAVEL AGENT.	DISALLOW AND EXPUNGE IN ITS ENTIRETY.	\$0.00	\$0.00